THE RAEDWALD TRUST FINANCE,
OPERATIONS & HR TEAM IMPROVEMENT
PLAN 2018-2019



FEBRUARY 2019

FINANCE, OPERATIONS & HR TEAM

1. Academy Priorities, Areas for Development (AfD), Key performance Indicators (KPI) Summary 2018 – 2019

Priority 1: Enabling inspirational leadership and management

AFD	Area for Development	KPIs	Actions	Evaluation Milestones
AFD 1.1	Create clear communication reporting lines within Admin.	1. Provision of timely information.	2. Create flowchart of roles and responsibilities within Admin.	 FOHR meeting by December to share flowchart. FOHR meeting by February half term to review implementation – meeting booked 5.3.19 to discuss the flowcharts for key tasks and roles and responsibilities.
AFD 1.2	Create a culture of shared responsibility and goal congruence amongst RT Admin staff.	Admin staff PDR objectives to be in line with RT Improvement Plan.	TBMs to meet with Admin staff individually. To be completed by end March 2019	3. Feedback from Head Teachers.
AFD 1.4	Set clear direction on all spend across the academies to always link to learner outcomes	1. Task internal audit to evaluate and review compliance.	2. TBMs.to remind Head Teachers, Head of Schools, FOHR group of procedures and processes. FOHR to review current processes.	4. By February FOHR to ensure procedures and processes are embedded in practice. New flowchart to be sent to Trust by end of 1.3.19 to clearly state procedures already in place. DS to

				evaluate adherence with fortnightly report to HEG.
AFD 1.6	FOHR to support Admin staff with IT digital rollout. Effective and consistent use of Office 365 and School Pod.	1. To provide training to Admin staff to empower to them to support school staff.	2. Confirm with FOHR training needs identified.	3. By June new digital strategy will be operational in all academies

Priority 2: Delivering High Quality Learning

AFD	Area for Development	KPIs	Actions	Evaluation Milestones
AFD	To identify and monitor	1. Termly updates on spend and	2. Finance Officer to provide a	By February reports to be
2.1	spend on curriculum.	future plans to be discussed at	reports on curriculum spend by	shared to inform next year's
	Evaluate against outcomes.	HEG meeting.	subject area and by academy.	budget planning.
				DS to produce report for HEG
				27.2.19 to show spend on
				curriculum and TPP for each
				academy.

Priority 3: Securing Safe and Energising Learning Environments

AFD	Area for Development	KPIs	Actions	Evaluation Milestones
AFD	To establish a centralised RT	1.Standardise Single Central	2. TBMs to evaluate existing	By end of November RT SCR to
3.1	Single Central Record.	Record accessible to Head	processes and to communicate	be in place.
		Teachers and key personnel.	future plans regarding	Trust SCR in place – modified
			visitor/contractor processes.	by safeguarding pro advice.
				FBB joined 1.2.19 and to be
				added to Trust SCR by 1.3.19
AFD	FOHR to set an RT standard	1. Standardise welcome and	2.FOHR to determine	By end of December welcome
3.1	procedure for welcoming	signing process across all	appropriate process/greeting	procedures to be in place.
	visitors.	academies.		

	and steps to be taken to cov	er To be reviewed at FOHR
	safeguarding and H&S.	meeting. New leaflet produced
		for each site . Flowchart to be
		produced by 1.3.19.TBMs to
		evaluate effectiveness.

Priority 4: Empowering Supportive, Skilled and Nurturing Staff

AFD	Area for Development	KPIs	Actions	Evaluation Milestones
AFD	Clear HR processes from	Dedicated HR processing role	Consider time commitment	By end of December all staff
4.1	academy to Trust and Trust	within Trust. All HR files	required, skill set required and	files to be reviewed,
	to HR service provider	standardised and centralised.	appoint role. External HR in to	standardised and actions
			check all staff files to have a	identified taken.
			standard base to start from.	To have dedicated HR person
			Processes and procedures to	in post. AL in post.
			be agreed and implemented.	Processes and procedures to
				be commenced in term 2/6
				and fully embedded by the end
				of March 2019
AFD	Improve Admin support to	Admin team are engaged in	FOHR group to construct a	By the end of March skills audit
4.2	academies through training	training plan.	training plan after completing a	and training outline to be
	and development		skills audit for all admin staff.	undertaken and produced.
				Training plan for each
				individual to be in place by the
				end of April 2019
4.3	Nolan principles knowledge	Admin team actively applying	Incorporate Nolan principle	By end of July all admin staff to
	to be shared within admin	Nolan principles in centres by	training/awareness in training	know and refer to Nolan
	team	supporting management with	plan.	principles and incorporate into
		decision making.		working practices

Priority 5: Forging Focused Partnerships and Collaborations Benefitting Pupil Outcomes

AFD	Area for Development	KPIs	Actions	Evaluation Milestones
AFD	Admin team to work	Admin team representatives	FOHR to identify relevant	By the end of February FOHR
5.4	together to share best	attending local and national	training and networking	to have identified
	practice and to look outside	networking/training groups –	opportunities. Identify	opportunities and specialists.
	of Trust for other partners	FASNA, RPA training, Browne	specialists within the Trust	To be reviewed at FOHR
	to work with, share best	Jacobsen, Schools Choice etc	admin team to work with	meeting March 2019
	practice and learn from.		external partners to bring	
			knowledge to internal team.	