








Achieve fast, accurate, low-cost responses to Subject Access Requests

Under the GDPR, individuals have the right to access personal data held by a company within one month of making a Subject Access Request (SAR).

Northdoor's data discovery solutions empower organisations to respond rapidly, accurately and efficiently to SARs.

-  **Low-cost** solution delivers tangible business value within hours of deployment
-  **Automatically** discover and classify personal data regardless of its location
-  Set and **manage classification** and access policies via clear, wizard-driven interfaces
-  Employ **rules-based** monitoring to dynamically manage data throughout its lifecycle
-  Use heuristics and sophisticated algorithms to **automate discovery** and SARs reporting



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Store IT



Protect IT



Use IT



The General Data Protection Regulation (GDPR) extends and tightens the legal rights of individuals to access, amend or delete personal data held by companies and other organisations. Individuals or “data subjects” can make a Subject Access Request (SAR) verbally or in writing, at which point the organisation has one month to respond with the requested information—with financial penalties for non-compliance.

As it is typically not permissible to charge an administration fee for dealing with SARs, they represent a potential drain on internal resources and an unknown future cost to the business. In most organisations, personally identifiable data on individuals is spread across a large number of different databases, file systems, cloud applications, offsite backups, paper-based record stores and email archives, and potentially also in third-party systems run by suppliers and partners.

There may be no clear ownership or governance policies in place, and an incoming SAR may therefore trigger a desperate manual hunt through multiple systems, tying up valuable IT staff resources and diverting attention from the core business.

***The low-cost
Northdoor
solution delivers
business value
within hours of
deployment.***

Northdoor provides a complete Subject Access Requests Solution to increase both the accuracy and the speed of responding to incoming SARs. The solution offers a standardised framework for receiving requests through a convenient web portal, validating them, managing them centrally, automatically applying for extensions if there is a risk of exceeding the standard one-month deadline, and securely sending the requested information back to the applicant. The low-cost Northdoor solution delivers business value within hours of deployment, eliminating huge volumes of frustrating manual searches.

The solution offers intuitive interfaces that empower business users to set rules and policies for ongoing automated discovery and classification of data in both structured and unstructured formats. It includes templates for common sensitive data types, and enables the creation of user-specific dictionaries and keywords. With all existing and incoming data automatically classified and monitored throughout its lifecycle, organisations can easily understand what sensitive or personal data they hold, where and how it is stored, and how it is linked with other data in other systems.

Using the Northdoor solution, organisations can dramatically accelerate their response to SARs and significantly reduce the associated administrative costs. What’s more, the solution improves accuracy, helping organisations to avoid releasing any information that should legally be withheld from the requester.

For more information and a free assessment, contact Northdoor today.