



# Circular Edge

Redefining Impossible

## JD EDWARDS & ORACLE CX INTEGRATED ERP/CX DIGITAL EXPERIENCES

*“Circular Edge was able to define, design and develop complex real time and batch integrations with a level of quality that I haven’t seen in my 20 years of implementing JD Edwards.”*

Mesh Savant  
Director - ERP Programs  
TriMark USA

*“Circular Edge consultants are **phenomenal!** After unsuccessful implementation work by two other consulting companies, Circular Edge took on the challenge to implement a complex **Apparel Management system**. The team that was selected was the **cream of the crop**. They worked tirelessly to execute a **successful implementation**. They understood the end to end apparel business processes, architected the end to end solution, **executed a tailored project and change management** and helped all users embrace and adapt from multiple legacy systems to the new JD Edwards Enterprise One system.”*

*- Soo-Jin Behrstock, Chief Information Officer,  
Koos Manufacturing, Inc.*

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“We depend on Circular Edge for JD Edwards CNC support and development. Their flexible support plans and knowledgeable staff allows us the freedom to run our business. It’s a win-win – we can both concentrate on what we do best, for us, it’s Real Estate, for them it’s JD Edwards.” - **Lee Schlosser - Director, Applications, Liberty Property Trust**

“Our challenge was support across multiple time zones and 17 countries backed up by a single team. Circular Edge Smart Help was a perfect fit for our IT landscape spanning 15 different skillsets.” - **Bill Ott, Corporate IT Director, Smithers Oasis**

“Circular Edge was able to assist our firm in implementing Sales Cloud R11 and providing an additional custom app solution within our JDE 9.2 implementation. Both products were fully integrated and tailored to fit our needs in the Real Estate Industry. They delivered a high quality product after carefully considering our needs while delivering the product on time. Circular Edge has also been very helpful in post Go Live Support.” - **Gerald Crump, Senior Vice President, Weingarten Realty**

Circular Edge’s innovative ideas and knowledge of JD Edwards have helped create a stable, efficient system that our end users have faith in. Circular Edge has become a true business partner for Granite Properties. - **Chris Spaulding Sr. Manager of Business Systems, Granite Properties**

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## SMART HELP SKILL BASED SUPPORT SERVICES

Let **Circular Edge** simplify your JD Edwards and business operations with our **skill based support services** delivered by our multi-talented pool of 150+ technical and functional experts. Our **flexible and elastic “skill based” support formula** is designed to cover all aspects of your JD Edwards ecosystem and **blend with your existing resources** and skills in the **support model that best suits your business.**

## Freedom to Choose

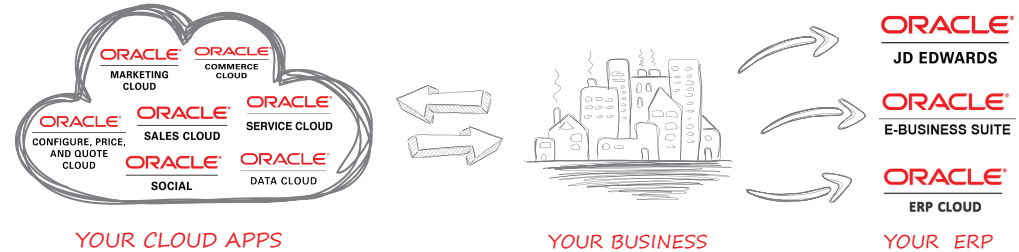
- Skill Need:** Single Skill | Combo Skills | New Skill | Short-Term | Long-Term | Skill Enablement
- Plan:** On Demand | On Call | Hours Estimates | FTE-Based | Month-to-Month | Yearly
- Location:** Onsite | Remote | Onshore | Offshore | Blended | Global | Multi-Site
- T&C’s:** Your MSA | Our MSA | Skill-Based SOW | Resource Based SOW | Project SOW
- Billing:** T&M | As Incurred | Fixed Bid | Pre-Paid | Not to Exceed | Block of Hours
- Engagement:** Project Supplementation | Joint Projects | Full Projects | Special Projects | Advisory
- Project:** Implementations | Migrations | Roll-Outs | Upgrades | Data Conversions | BPI
- Support:** Production | Integrated Testing | Go-Live | Extended Go-Live | Year-End
- Tasks:** Retrofitting | Development | Enhancements | Integrations | Analysis | Administration Optimization | Audits | Performance | Assessments | Workshops | Documentation

## Oracle CX Cloud TAILORED ERP/CX APPLICATION WORKFLOWS

Circular Edge brings extensive ERP expertise into Oracle CX Cloud implementations including real-time integration expertise and extended post go-live and upgrade cycle support.

### INTEGRATED ERP/CX DIGITAL EXPERIENCES

Powered by SSO, Security & Application Integrations



“Circular Edge is leading the charge when it comes to integrating JD Edwards with Oracle Cloud.” - Oracle

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### FLEXIBLE

Wide variety of Skills and Resources in the Support model you want.

R

### RELIABLE

Brilliant resources, quality performance and trusted support.

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### EFFICIENT

Skill based support formula optimized and proven to save time & money.

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### ELASTIC

Quickly expand and contract skills, resources and services as needed.

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# ABOUT US

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Circular Edge, started in 2003, is a full-service JD Edwards and Oracle CX Cloud service provider. We work with a single point focus – to help our clients enhance their operational efficiency, customer relations and profits.

Being a resolutely customer focused company where the interest of the customer dictates our every strategic decision, we provide some of the most diverse and brilliant JD Edwards, Oracle CX and other resource pools available. With our best-of-breed resources, hands-on experience, JD Edwards and Oracle CX solution portfolio, and unmatched expertise in complete Application Life Cycle Management, we strive to be one of the ‘top-of-the-mind’ JD Edwards and Oracle CX service providers in the world.

Follow us

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*“As the Sr. Manager of Global Operational systems, Circular Edge is my **‘Secret Weapon’** for Application **Integration**, Application **Development**, and Application **Security**. During my 6 years we have partnered and completed an Application Upgrade, Tools Upgrade, **Global ERP Roll-out** to countries such as (Belgium, Turkey, Mexico, Hong Kong, South Africa and Brazil). Circular Edge always presents top notch resources that **blend with my internal resources to accomplish our corporate goals** and initiatives. The **Smart Help** Program allows me to **expand and contract** resources **to deliver on promises to the business** on urgent request, daily production support, and collaborating with my team to **bring out the best solutions**. We are now building on standardizing our best business practices with Cafe1 & E1 pages. The story goes on and on.”*

**- Vincent Kelly, Sr. Manager, Operational Systems,  
Phibro Animal Health Corporation**