Circular Edge
Redefining Impossible

JD EDWARDS & ORACLE CX
INTEGRATED ERP/CX DIGITAL EXPERIENCES

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"Circular Edge was able to define, design and develop complex real time and batch integrations with a level of quality that I haven't seen in my 20 years of implementing JD Edwards."

Mesh Savant
Director – ERP Programs
TriMark USA

*"Circular Edge consultants are **phenomenal**! After unsuccessful implementation work by two other consulting companies, Circular Edge took on the challenge to implement a complex **Apparel Management system**. The team that was selected was the **cream of the crop**. They worked tirelessly to execute a **successful implementation**. They understood the end to end apparel business processes, architected the end to end solution, **executed a tailored project and change management** and helped all users embrace and adapt from multiple legacy systems to the new JD Edwards Enterprise One system."*

- Soo-Jin Behrstock, Chief Information Officer,
Koos Manufacturing, Inc.

SMART HELP
SKILL BASED SUPPORT SERVICES

Let **Circular Edge** simplify your JD Edwards and business operations with our **skill based support services** delivered by our multi-talented pool of 150+ technical and functional experts. Our **flexible and elastic "skill based" support formula** is designed to cover all aspects of your JD Edwards ecosystem and **blend with your existing resources** and skills in the **support model that best suits your business**.

Freedom to Choose

Skill Need:	Single Skill	Combo Skills	New Skill	Short-Term	Long-Term	Skill Enablement
Plan:	On Demand	On Call	Hours Estimates	FTE-Based	Month-to-Month	Yearly
Location:	Onsite	Remote	Onshore	Offshore	Blended	Global	Multi-Site
T&C's:	Your MSA	Our MSA	Skill-Based SOW	Resource Based SOW	Project SOW
Billing:	T&M	As Incurred	Fixed Bid	Pre-Paid	Not to Exceed	Block of Hours
Engagement:	Project Supplementation	Joint Projects	Full Projects	Special Projects	Advisory
Project:	Implementations	Migrations	Roll-Outs	Upgrades	Data Conversions	BPI
Support:	Production	Integrated Testing	Go-Live	Extended Go-Live	Year-End
Tasks:	Retrofitting	Development	Enhancements	Integrations	Analysis	Administration
	Optimization	Audits	Performance	Assessments	Workshops	Documentation

Oracle CX Cloud
TAILORED ERP/CX APPLICATION WORKFLOWS

Circular Edge brings extensive ERP expertise into Oracle CX Cloud implementations including real-time integration expertise and extended post go-live and upgrade cycle support.

INTEGRATED ERP/CX DIGITAL EXPERIENCES
Powered by SSO, Security & Application Integrations

YOUR CLOUD APPS   YOUR BUSINESS   YOUR ERP
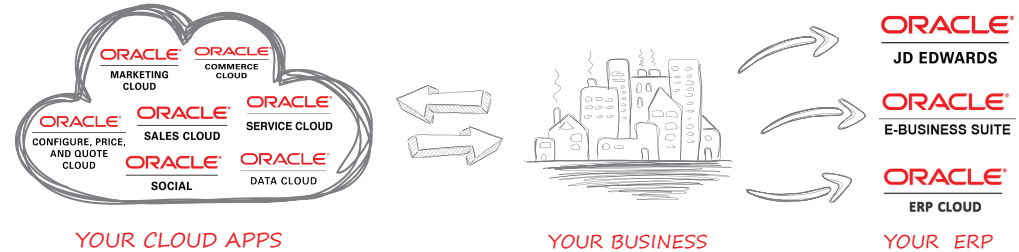
"Circular Edge is leading the charge when it comes to integrating JD Edwards with Oracle Cloud."   - Oracle

F   R   E   E   DOM

FLEXIBLE
Wide variety of Skills and Resources in the Support model you want.

RELIABLE
Brilliant resources, quality performance and trusted support.

EFFICIENT
Skill based support formula optimized and proven to save time & money.

ELASTIC
Quickly expand and contract skills, resources and services as needed.

ABOUT US

Circular Edge, started in 2003, is a full-service JD Edwards and Oracle CX Cloud service provider. We work with a single point focus – to help our clients enhance their operational efficiency, customer relations and profits.

Being a resolutely customer focused company where the interest of the customer dictates our every strategic decision, we provide some of the most diverse and brilliant JD Edwards, Oracle CX and other resource pools available. With our best-of-breed resources, hands-on experience, JD Edwards and Oracle CX solution portfolio, and unmatched expertise in complete Application Life Cycle Management, we strive to be one of the 'top-of-the-mind' JD Edwards and Oracle CX service providers in the world.

Follow us

*"As the Sr. Manager of Global Operational systems, Circular Edge is my **'Secret Weapon'** for Application **Integration**, Application **Development**, and Application **Security**. During my 6 years we have partnered and completed an Application Upgrade, Tools Upgrade, **Global ERP Roll-out** to countries such as (Belgium, Turkey, Mexico, Hong Kong, South Africa and Brazil). Circular Edge always presents top notch resources that **blend with my internal resources to accomplish our corporate goals** and initiatives. The **Smart Help** Program allows me to **expand and contract** resources **to deliver on promises to the business** on urgent request, daily production support, and collaborating with my team to **bring out the best solutions**. We are now building on standardizing our best business practices with Cafe1 & E1 pages. The story goes on and on."*

- Vincent Kelly, Sr. Manager, Operational Systems, Phibro Animal Health Corporation