

# Regency House Dental Practice

Issue 2 20/5/13

Newsletter Spring/Summer

## Congratulations To Tara!!



We are pleased to announce that our youngest member of the Team, Tara Green, has now passed her dental nursing exams. All of our nursing staff are now fully qualified.

## Chris Barley Education



Chris Barley has now started an MSc in "Advanced General Dental Practice", through Birmingham University. The MSc is aimed at achieving the highest level of general dentistry. Dentistry is rapidly changing and this will enable us to continue to offer the highest quality care.

## Membership Fees



Members will be pleased to hear that the fees will not increase in 2013. We are continuing to invest in the Practice and ourselves to give you the best value from the memberships.

Teeth Whitening  
Special Offer.  
£195



Please note that any patients who wish to be seen on the ground floor by any of the dentists, can do so by requesting in advance with reception



# Welcome!

Welcome to our second Newsletter of 2013. Regency House has had a very busy start to the year. Following from the newly formed partnership of John Parr and Chris Barley as of 2<sup>nd</sup> January 2013, we have been carrying out a series of improvements to the Practice. Some of these are aimed at developing the Teams' levels of knowledge whilst others are aimed at improvements to the Practice.

We have found that the introduction of later appointments has been very successful and as such, Chris and Duncan are both now offering later appointments every week than were available before.

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## Letter from the Editor(!)

Chris Barley-  
Senior Partner

Most of our patients have been with the Practice for many years. Hopefully, all of our patients will see changes and improvements being made to the Practice as an ongoing program. We have introduced a new "Comments Box" which we take very seriously in trying to improve the Practice and also appreciate positive comments that are made. We are very lucky to have such a beautiful old building but it does take a lot of upkeep. We will be working hard to try to refresh the décor, and all areas with as little inconvenience to patients as possible.

We continually strive to give our members the best possible service. We believe that in offering standard 20 minute examinations, we can be thorough in our examinations as well as having the time to listen to patients about their needs or concerns regarding their dentition.

### Gum Shields



Please note that we can make very high quality well fitting Gum Shields from as little as £30. Special designs of almost any type can be made at extra cost....please ask your Dentist!

Please note that we have now got a Price List with Key Membership details available from reception. We have also redesigned our website, [www.regencyhouse-dentalpractice.co.uk](http://www.regencyhouse-dentalpractice.co.uk) and are shortly releasing our new Practice Brochure. This is all part of our commitment to make it easier for patients to understand the benefits of being members and what the Practice has to offer.

**NEW PATIENTS:** The Practice continues to grow primarily through word of mouth. We hope that you enjoy membership with the Practice and would like others to do so also. Please recommend us to friends and family. Remember to let us know when they join and you will be entered for our competition to win an i-pod touch in September 2013

**"SIX MONTH SMILES".  
STRAIGHT TEETH FOR ADULTS.  
AVAILABLE SOON.  
ENQUIRE WITH CHRIS BARLEY FOR DETAILS**

### NATIONAL SMILE MONTH



We will be contributing to "National Smile Month" with a presence in town giving away free goody bags. If anybody would like any additional information

about this or any extra oral health advice, please come in to the Practice or say hello to the girls if you see them in town!

### Karen Rolfe

Well done to Karen

For becoming our new "CQC" Registered Manager. "CQC"



involves everything that we are required to do in running the Practice. Karen is in charge of everything from our comments box to all of our Audits and making sure that the Practice stays compliant in the rapidly changing world of being a provider of dental care for the community.