Think Beyond

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AUDIO CONFERENCING
BY TELEWARE

- Flexible audio conferencing options to suit a range of requirements

- Simple recording facilities enable easy capture, playback and sharing

- No need to pay for premium rate call charges and set up costs

- Scalable solution provides audio conferencing options for small groups of delegates and organisation-wide audiences

AUDIO CONFERENCING

TeleWare Audio Conferencing provides a flexible range of options including:

- Web interface booking
- Broadcast
- Instant conferencing
- Conference recording

How it Works

Audio Conferencing enables organisations to avoid premium call charges and set up costs. It can be activated through simple and standard integration with existing telephony systems. Alternatively, a cloud-based option provides a standalone service, offering temporary flexible contract options.

Audio Conferencing offers two optional end user experiences: one is feature rich and accessible either through a web interface or any telephony device, the other delivers a less comprehensive instant conference experience.

Conferences can be broadcast, pre-booked, set as recurring, or set up instantly.

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Web Interface Booking

Accessible through a web interface or telephony device, booked conferences can be set as recurring, stand alone or set up instantly.

Additional options include access to historical and future bookings, operator invitation and conference recordings.

On confirmation of the booking, participants are sent an e-mail invitation with all conference details.

Broadcast

Organisations occasionally need to 'broadcast' messages to diverse member groups, spread over a wide geographic area. Audio Conferencing facilitates Broadcast Conferences with pre-set permissions for each participant, defining them as a speaker, or as a delegate.

Instant Conferencing

Instant Conferencing provides quick and easy access to dynamic conferencing. It is a low cost solution for both desk-based and mobile conferencing.

Conference Recording

Broadcast, Pre-booked and Instant Conferencing can easily be recorded for future playback and sharing. They can be stored and recalled for reference at any time without the need to purchase expensive on-site recording equipment.

Conferences can be recorded from the point at which the * key is pressed. Where enabled, users can turn recording on and off at any point during a call.

Recordings can be e-mailed to the host (for web booked meetings) or played back via telephone. All recordings can be slowed down, paused, rewound or fast-forwarded during playback.

TeleWare Audio Conferencing empowers organisations to be:

✓ **more cost efficient,** by providing access to unlimited low cost conferencing and reduced travel expense with no need for external conferencing facilitators.

✓ **more productive,** with unlimited access to conferences. All users are equipped with their own unique host code meaning your employees can now independently host & manage their own conferences anytime, anywhere.

✓ **more responsive**, by delivering recordings of the conference proceedings for transcription, training, quality or regulatory purposes.

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