



REGENCY HOUSE

DENTAL PRACTICE

Issue 4: August 2014

Summer/Winter Newsletter



WELCOME

Welcome to our latest newsletter. 2014 has been a year of many changes for us. We have the computer, a new hygienist, Regency Facial Aesthetics service, new dental insurance for £0.99 and we are just about to launch our new **extended hours**.

Please feedback to us if there is anything you think we should be doing.

NEW PATIENTS

We find the best way of new patients finding us is by recommendation from existing patients. We are always happy to see new patients and our new opening hours should suit even more people.

Please get your friends/family to tell us they have been recommended and you will receive a voucher for a local coffee shop!

OPENING HOURS

We know how difficult it can be to fit a dental appointment into your working week. We are soon to launch new extended availability. Please keep an eye on our website or ask for details.



REGENCY FACIAL AESTHETICS

We are very excited to be launching our new aesthetics service. **Dr Alison Milhench** will be providing facial aesthetics including botox, lip plumping and skin peels. Please ask at reception or contact Alison at info@regencyfacialaesthetics.co.uk

NEW HYGIENIST AT REGENCY HOUSE

We have been lucky to secure the services of Jane Milsom as our new Hygienist. Jane comes to us with a wealth of experience over many years at other Leading Independent Dental Practices in Cheltenham. Jane will be providing high quality treatments for patients periodontal (gum) needs.

Please enquire with your dentist or reception regarding seeing Jane if it has been mentioned to you already. Jane can also spend time with children to explain the importance of brushing their teeth and the best way to brush.

PLEASE ASK US ABOUT SOME EXCITING NEW TOOTH WHITENING PRODUCTS

TELEPHONE 01242 260 009
www.regencyhousedentalpractice.co.uk





GENERAL COMMENTS & NEWS

Dentistry is always changing and at quite a rate! We at Regency House Dental Practice firmly believe in giving our patients the highest quality of service and the latest materials and treatments.

Over the last year, we have continued to invest in materials, equipment, the building, staff and dentist training to give our patients the best possible practice.

The computer system has been a significant step forward for us and will enable us to have a clearer and more flexible system of recalls and reminders, which can be by email, text, post or telephone.

WE HAVE COMPUTERS

For anyone that hasn't noticed, we have invested considerably in a new reception-surgery computer system.

This will help us in all sorts of ways but you should notice an improved recall system and simple estimates for work to be carried out. Please let us know whether you would rather have reminders via email, text, post or phone.



INSURANCE

We can now offer dental insurance as a simple 'add on' for any of the plans. **Only 99p per month** will give you a comprehensive accident and emergency insurance at home or abroad. **Please enquire...**

IMPLANTS

Many patients ask us "what is an implant?"

The easiest way to answer this is that an implant is the closest you can get to a natural tooth. This is why more and more people are having implants instead of a denture or bridge.

Chris and Duncan can now offer patients implant-based treatments. We are working closely with a local implant specialist and have developed a team-based approach to providing our patients with implants.

So if you have been suffering with a space, a denture that you don't like or have a tooth that you think is problematic and 'past its best', please ask us regarding this very successful treatment.



SIX MONTH SMILES®

Cosmetic Braces System

We have been carrying out a lot of this innovative adult braces system. Straight teeth in approximately 6 months!

Now is the time to start looking at beginning treatment for that big event next year. Whether it is for a wedding, holiday or just because you've always wanted straight teeth.

Please ask at reception for an assessment with Chris or a chat with Karen (who has had the treatment herself). The treatment is finished off with tooth whitening, giving you the smile that you've always wanted!

If there is anything that you would like to discuss about your treatment or membership plan, please pick up the phone and have a chat. Ask for Karen or Chris and if we aren't available, we will gladly phone you back at a convenient time to chat.



Karen Rolfe

Having successfully voyaged through last year as our CQC Manager and leading the Practice to passing its CQC inspection at the end of last year, Karen has now become our Practice Manager. A lot of our patients will have already spoken to Karen or had phone calls from her. Karen is always happy to be used as your point of contact and will make sure the Practice runs as smoothly as possible as well as our Patients all having the best experience at the Practice.