



Capital

Hardware Asset Management

A man with a beard and a checkered shirt is sitting at a desk in an office, looking at a computer monitor. The desk has several monitors, a keyboard, and a mouse. In the background, other people are working at desks. The office has a brick wall and large windows.

I.

Service Description

At Capital, we understand that keeping track of your IT equipment can be complicated, expensive and time consuming.

With this in mind, we have developed a cost effective range of services to help you successfully manage your IT estate.

So, if you have little or no system in place; if you have your own CMDB and Discovery tools but are unsure about the accuracy of your database, or if you're struggling with change management, we can help!

Capital works with businesses and organisations across the country to help them control their IT assets by performing physical on-site audits; either capturing data for the first time, or working with existing data, continuously verifying and updating during the process.

Continuous updating and verification of data.



For those companies getting to grips with this information for the first time, we upload the data onto our secure interactive portal where you can view, search, download and manipulate to your preference. We can also help track equipment that is off site, (eg: laptops, pads, etc) and implement a change management process to keep your data up to date and accurate.

For companies already in possession of extensive data and discovery software, we can verify and update your asset information, discover equipment not on the network - including in data centres or comm's rooms - and locate assets that have been moved to new areas or buildings without notice, or used by home workers who are not on the network.

All services are completely bespoke, with as little or as much data captured as you require.

Further, information is delivered via our secure portal, usually stored in Excel form for ease of manipulation and download.

If you are unsure whether you require a full physical audit of your estate, we are happy to carry out snapshot audits to help you gauge overall accuracy.

Information is delivered via our secure portal, easily searchable and filterable.



2.

Why outsource the IT audit process?

Simply keeping track of IT assets within your estate can be a monumental task. Audits are labour-intensive and time consuming, especially if you have multiple site locations.

Our role is to relieve you of these manpower and logistical problems, delivering accurate audit information that you can trust.

You may be under pressure to deliver on many service levels and might not have either the manpower, or the geographical presence to commit to this kind of project

We have mobile technicians across the country, equipped and trained to carry out detailed audits in line with your specific requirements.

We utilise a state of the art, management and real time tracking and scheduling system, which allows us to deliver services in an efficient, cost effective and timely manner, keeping you constantly updated with details of service dates, times and progress.

Information is compiled and delivered via our secure portal for you to view, download and manipulate. We do everything we can to ensure complete customer satisfaction.

Importantly, all staff are security cleared, many to SC level, and undergo full in-house and on-going training. While on-site, they are at all times uniformed and carrying ID passes.

We have mobile technicians across the country, equipped and trained to carry out detailed audits.



3.

Strategy

Our IT Hardware Strategy is driven by information contained in the Master Asset Register.

Drive your IT Hardware Strategy with quality information. The use of remote IP location software has its limitations and costs. You may not be able to drill down to user, desk or departmental level and you won't be able to keep track of non-networked items. We can help tie in disparate data sources by utilising bespoke templates to conduct physical audits, gathering as much information as you require in an accurate and consistent format.

Control Costs & Value of Assets – See where your IT investments have been made within your organisation. Reduce the hidden cost from using your own, higher paid, IT team to perform audit. Asses the total value of your hardware assets e.g. “What am I paying for on leased equipment?”

Control Ownership – Instantly see who owns an asset in your organisation. Want to know who is using what and where? Let our service tell you!

Instantly see [who owns](#) an asset in your organisation.



Replacing and upgrading – Do you need to upgrade equipment or reallocate resources? Identify current and potential hotspots for upgrade/decommissioning.

Management Service Level Agreements – If equipment is leased, you can monitor supplier performance against service level agreements to spot failures in contractual delivery.

Tax: Asset Depreciation – Accountability needs to be taken for every asset within an organisation. Tax is paid on all company assets; having an up-to-date database may allow you to save money by not paying for items that don't exist. Items also depreciate over time, which need to be accounted for.

Spot failures in contractual delivery.



4.

Case Studies

Visit [Capital.uk](https://www.capital.uk) to explore relevant case studies.



All designed to ensure complete customer satisfaction.



Capital

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