



Khan Bank empowered by Estuate's Unified Enterprise Governance and Integrated Platform Solutions

Khan Bank is a leader in innovative financial services that change people's lives and benefit society. The bank operates throughout Mongolia with 537 branches and 5,800 employees in Ulaanbaatar and rural areas. It is also committed to transparency, fairness and providing the highest level of customer service in Mongolia.

1. Business Challenge

Khan Bank wanted to redefine their GRC practices and leverage innovative technology to mitigate enterprise risk. They wanted to



Manage risks that are interdependent or shared and manage silos, to be able to minimize the overall business risk of the organization.



Manage policies, life cycles communication, training, and awareness tied to compliance, risks and controls over a single Risk Management platform



Manage processing of Risk Documentation in order to gather records, reports and maintain pertinent information needed to ensure successful risk management

2. Estate Solution

Estate implemented customized GRC solutions to help Khan Bank strengthen their governance strategies and modernize their approach to GRC.

- Enhanced the ability to rapidly respond to customer and product requests
- Offered Go-Live, Post Go-live system stabilization and support
- Owned the complete testing lifecycle for the end to end ORM, PDMS, Compliance and Training Workflow within Khan Bank.
- Enabled PDMS-Training Apps customizations and integration.
- Provided performance reporting such as balanced scorecards, risk scorecards, and operational controls dashboards keeping boards informed about matters related to performance, compliance and risk.

3. Business Impact

Khan Bank was able to achieve their key GRC goals as well as some other notable business benefits.



A proactive risk management process to help identify, measure and mitigate all types of business risk



Ability to enforce **enterprise-wide access** to policies and invoices



Standard guidelines and a modern approach to risk and compliance management in the long term



Real-time risk assessment and compliance metrics enabling informed decision making

Testimonial

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Estuate laid a standard yet modern GRC framework to help us identify, minimize and fight business risks effectively. We're impressed with the team's ability to deliver best-fitting solutions within deadlines.

- Project Manager, Khan Bank.



Talk to our experts



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About Estuate

Estuate is a global Product Engineering and IT Enterprise Services company headquartered in Milpitas, CA, and with offices in Canada, India and the UK. The company specializes in leading edge technology solutions in IoT, AI and Digital Transformation solutions. The focus areas and practices that leverage these technologies are Product Engineering Services, Data & Analytics, Subscription Billing & Revenue Management and Governance, Risk & Compliance.

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