

# **QUALITY POLICY STATEMENT**

All employees of The British Rotherm Company Limited (the Company) shall provide a total commitment to achieving and maintaining the required quality at the optimum cost and to adhere to the concept of: -

## **Continuous Quality Improvement**

It is recognized that continuous quality improvement requires: -

- A clear understanding of the business mission and objectives and our commitment to World Class customer service
- The full and open involvement of all employees
- Commitment to LEAN principles
- Effective training in processes, procedures and job requirements
- Mistake Proofing and Prevention, together with Root Cause Problem Solving
- Involvement of suppliers, customers and product end-users whenever possible.

It is the policy of The British Rotherm Company Ltd. to act upon the above statements. The Company shall comply with the requirements of BS EN ISO 9001:2015, BS EN ISO/IEC 80079-34:2011 and other applicable Standards and European Directives that may apply to the products we manufacture. The Company shall also adhere to contractually agreed, customer specified, quality system requirements.

A blue ink handwritten signature, appearing to read "Oliver Conger", written in a cursive style.

**Oliver Conger**  
**Managing Director**