



DELFL COLDWEAR SOLUTIONS

SAFE, WARM AND COMFORTABLE

HOW TO RETURN/EXCHANGE ITEMS

- Complete the form below and tick to indicate if you require an exchange or refund
- Provide details of the items you wish to exchange for in the “exchange for these” form
- Enclose this form in the package
- Label the items with the FREE returns address shown opposite and take to your post office. A receipt will be given at the post office

RETURNS ADDRESS
 BUSINESS REPLY RSLU-SKSU-GUGK
 DELFL COLDWEAR SOLUTIONS
 c/o Streetwise Couriers
 5, Hook Rise Business Centre,
 Hook Rise S, Surbiton KT6 7LD

ORDER No:

PRODUCT CODE	DESCRIPTION	SIZE	REASON FOR RETURN	REFUND	EXCHANGE

If returned because items are faulty, please provide details: _____

EXCHANGE FOR THESE

CODE	DESCRIPTION	QTY	SIZE

Please Note

- Goods must be returned unworn and in their original packaging within 10 days
- We can only exchange for items of the same or less value
- If stock is not available we will refund the product and advise by email
- Exchanged orders will usually be despatched within a couple of days of being processed
- All refunds will be made as per the original method of payment and are usually processed within a couple of days of receiving the item back. Please allow a further 10 days for the item to reflect on your account.
- Exchange orders can be sent to the UK or Ireland only.
- You can view our full policies at www.delf.co

PLEASE CALL 020 8941 2802 OR EMAIL INFO@DELFL.CO IF YOU NEED HELP
 Customer service team available 9 to 5.30 Monday to Friday.