Improving working conditions

Building supplier capability

AIM-PROGRESS Mutual Recognition

To reduce audit fatigue and align on key issues of responsible sourcing, several AIM-PROGRESS members agree to mutual recognition of social compliance audits¹

The companies listed on the following page are part of a forum under AIM - the European Brands Association, called AIM-PROGRESS which seeks to promote responsible sourcing while reducing the duplication of supplier audits. These companies have responsible sourcing programs which may include the request for onsite assessments (audits) of suppliers. The companies listed below agree, in principle, to recognize supplier audits completed on behalf of another company and will review submitted audit reports to confirm whether they meet internal company requirements.

Suppliers are therefore encouraged to share their audit reports directly with these companies upon request or upload them via a data sharing platform. A supplier may only share audit reports² which they own the rights to or which they have received prior authorization to share.

The companies listed below promote suppliers' sharing of audit results while retaining the following rights:

- 1. To accept or not accept any audit or part of an audit.
- 2. To require additional follow-up or conduct a full audit at a timing of their choosing

To verify the scope and integrity of a report the audit report must have the auditor's name, affiliation and contact information. Other relevant information such as the standards used to measure compliance may be deemed necessary for a company to accept any report.

¹ Social compliance audits covers the four pillars of responsible sourcing: Labor Standards & Human Rights, Health & Safety, Environmental Management and Business Integrity

Health & Safety, Environmental Management and Business Integrity

The data contained in such reports must be free of information confidential to the supplier-buyer relationships, such as any reference to commercial terms (prices, volumes) and indeed free of any descriptions of materials or services provided etc.

Member companies participating in Mutual Recognition

Companies that agree to consider mutually recognizing social compliance audits include:

Alpla

Associated British Foods

AB Inbev

Amcor

Barry Callebaut

Beiersdorf

Britvic

Campbell Soup Company

Church & Dwight

The Clorox Company

The Coca-Cola Company

Colgate-Palmolive

Danone

Diageo

Estée Lauder Companies

Ferrero

General Mills

Givaudan

Heineken

ALPLA

Associated British Foods





BARRY () CALLEBAUT

Beiersdorf























HEINEKEN

Henkel

Hershey's

Kellogg's

Kimberly-Clark

Mars

McDonald's

Mondelez International

Nestlé

Orkla

PepsiCo

Pernod Ricard

Procter & Gamble

RB

SC Johnson

Unilever

WestRock









MARS



















Mutual Recognition Criteria

Objective: Create a set of base criteria to facilitate companies' acceptance and use of supplier audits completed on behalf of other companies while respecting code differences.

Four Criteria:

- Acceptable Audit Coverage
- Acceptable Auditor
- Acceptable Process
- Audit Integrity

Relevant Information included on Audit Form

- 1. Date of audit
- 2. Auditor Firm Name; Auditor Name
- 3. Announced or unannounced
- 4. Number of person- days spent at supplier
- 5. Sample size methodology used

I. Acceptable Audit Coverage

• Verify compliance against the following key topic areas³:

verify compliance against the fellenning Key topic areas .				
0	Human Rights/Universal Rights	0	Land Rights	
0	Environmental compliance	0	Discrimination/harassment	
0	Freedom of association	0	Forced labor/Migrant workers	
0	Physical and mental abuse	0	Health and safety	
0	Workers hours and overtime	0	Wages and benefits	
0	Business Integrity	0	Child Labor	
0	Grievance mechanisms	0	Responsible Recruitment	

- Audit is expected to verify compliance with local law in all subject areas
- Standard being verified is clearly stated so as to facilitate individual company decisions
- Details of key subject areas are listed in Appendix

II. Acceptable Auditor

- Use of external third-party auditors provides an assurance of objectivity which facilitates sharing among companies
- Recognized leading accrediting bodies for audit firms include:
 - o The APSCA, FLA, ICTI, WRAP, SAI
- Service providers with 2 of the 3 accreditations include for example BV, SGS, UL, Intertek, ALGI (note: this is a non-exhaustive list)

III. Audit Process

- The methodology used by an auditor to determine non-compliance is based on visual inspection, documentation review and interviews. The audit process includes, at a minimum, the following components:
 - All regular workers on-site are considered in-scope (migrant, contract, seasonal, etc.)
 - Minimum 2 person-days for facilities >100 workers with potential to increase with number of workers
 - Opening and closing meetings
 - Review of relevant documents
 - Facility inspection
 - Confidential employee interviews

Caveats

- 1. Companies will retain right to recognize (or not recognize) any audit or part of an audit
- 2. Companies will retain right to require additional follow-up
- 3. Companies are not responsible for audits they sponsor

IV. Audit Integrity

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³ Based on coverage of 4Pillar SMETA 6.0 and requirements of leading AIM-PROGRESS members

- An acceptable audit report is complete and not redacted (except confidential information concerning production or the supplier-buyer relationship)
- Audit firm and auditor name listed to facilitate verification
- Suggested means to obtain audit report is directly from audited supplier, auditor or by means of an audit sharing platform.

APPENDIX: AUDIT COVERAGE: Below each of the topic areas are the key elements which represent the collective expectations of AIM-PROGRESS members. Audit tools are suggested to contain information pertaining to these elements where feasible to enable other companies to make informed decisions with regards to their internal standards.

Child Labor Discrimination/Harassment Local Law Local Law Employment decisions based on ability Age Verification Records – cite minimum age of (Recruitment, Hiring Practices - cite HIV, Young Workers - Training/Apprentice Programs pregnancy testing) Remediation Protocol Non-discrimination Policy Non-discrimination regarding unions Grievance Procedure **Environmental compliance** Forced Labor & Responsible Recruitment Local Law Compliance Local Law Environmental Policy/Management System Voluntary Employment Relationship Right to Refuse Overtime Relevant Training Hazardous Material Handling Freedom of movement – no retention of Identity **Chemical Handling** and Travel documents, deposits, or valuable Waste Management possessions Relevant inspections/audits/certifications (legal No use of Prison Labor Compliance) Role of Security Guards (ensure no abuse of Monitoring of air pollution/ GHG emissions / discharge No payment of recruitment fees by workers Monitoring of Water/Energy/natural resource Clear employment contracts in understandable usage language Reduction targets for water consumption & Transparent recruitment processes, including discharge, waste, energy, GHG emissions through any labor intermediaries Environmental Policy communicated to subcontractors Wages and benefits Health and safety Local Law - Required Certificates/Licensees Local Law - cite minimum wage Payroll Records maintained H&S Policy/Management System **H&S Worker Training** Pay slips provided Regular Payment Building structure integrity (permits) Potable Water Wage Calculation – cite Wage paid; Piece rate **Deductions** Accidents **Benefits** PPE Seasonal/Temp worker **Equipment Safety** Training/Probationary Programs Air Quality Emergency Preparedness - fire safety, exits Equal & fair remuneration First Aid and medical provision Sanitation **Dormitories** Canteen Worker transport Personal storage space Other: Risk Assessment & Mitigation/ Supplier Assessment Freedom of association Workers hours and overtime Local Law Local Law Tracking system Limits on lawful activity Hours Calculation - cite max hours Free to join lawful union Waivers Grievance Procedures/Worker Feedback (in employment practices) **Rest Time** 1 day off in 7 Discrimination **CBA** (Collective Bargaining Agreement) Adherence Physical and mental abuse Compliance with local law Local Law See sections above Discipline Procedures Policy

Role of Security Guards

Business Integrity	Land Rights	
 Business Ethics policy Accountability Fraudulent records/record keeping Training for corruption & bribery prevention (internal & by business partners) Allegations follow-up & monitoring 	 Local Law (land title, licenses and permits) Policy on land rights No illegal appropriation Impact assessment on local population Legal due diligence process for acquisition of land aligned with free, prior, informed consent Compensation Land use change management (no net deforestation) 	
Grievance Mechanism	Human Rights/Universal Rights	
 Provision of access to grievance aligned with UNGP (communities & individuals) Encouragement of business partners to provide access to grievance mechanism 	 Policy covering human rights impacts and issues Senior accountability for human rights Identification of stakeholders, human rights impacts and salient issues Procedures in place to address human rights impacts 	

Grievance mechanism

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