NLP Training & Certification Guide

January 2015

By Michael Beale

I highly recommend Michael Beale as one of the few trainers licensed internationally by the Society of Neuro-Linguistic Programming

Richard Bandler, NLP Co Founder

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PERSONAL BUSINESS NLP TRAINING

1:1 NLP TRAINING SUMMARY

Business NLP Ltd offers unique, personalised and fully certified 1:1 training, in-house courses, and for senior leaders and teams, Marshall Goldsmith stakeholder centered leadership and team coaching programmes.

Our 1:1 training can be taken face to face or internationally using Skype together with the CoachingCloud coaching platform.

This page gives a short summary of our 1:1 training and coaching. The body of the guide gives further details of these and our other programmes.

NLP Practitioner	2 hour sessions every 2 weeks over 6 months, plus workshops.	£1800, paid in instalments of £300 a month.
NLP Business Practitioner	2 hour sessions every 2 weeks over 8 months, plus workshops.	£2400, paid in instalments of £300 a month.
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^{*} Existing Practitioners only

To find out more, telephone +44 (0) 7944 388621, or visit <u>business-nlp-training.uk</u> to book a consultation.

^{**} Existing Master Practitioners only

ABOUT THIS TRAINING GUIDE

The purpose of this guide is to introduce you to some of the benefits and advantages of Neuro-Linguistic Programming (NLP) and show how you can benefit from them in both personal and professional capacities.

The guide also introduces <u>Business NLP Ltd.</u>, which has 14 years' experience of providing individuals with accredited 1:1 NLP training and coaching focussed on the needs of business and professional people. We also provide a series of business focussed <u>In-House NLP courses</u> and for senior clients, our sister company, Executive Coaching, offers Marshall Goldsmith's <u>Stakeholder Centered Coaching</u>, the world-renowned leadership programme used by many top CEOs.

We currently provide two free 50 minute <u>NLP Objective setting</u> sessions by telephone or Skype. These help you clarify how our training can be useful to you, and answer any questions you may have.

You may or may not be one of our target clients, but you will find useful information and links to great NLP resources both throughout this guide and on the <u>website</u>. If you want to know more, please <u>get in touch</u> to discuss how NLP can help you move forward in your career.

WHAT IS NLP?

Neuro-Linguistic Programming (NLP) starts with curiosity: curiosity as to how situations work (or don't work). This leads to modelling top performers and the learned skill can be transferred through a number of NLP attitudes, techniques, and tasks.

NLP is a way to develop physical strategies that combine aspects of behavioural psychology, linguistics, hypnosis, modelling and common sense. NLP is a powerful vehicle for personal and business change, used by many thousands of people around the world. It's about exploring attitudes that lead to success, modelling top performers, and integrating the resulting techniques into your business and personal lives.

Applications from early NLP work are now found in many areas of personal performance development including coaching, sales, leadership, change management, and personal

influence and impact. The world's top athletes and sports people, entertainers, and performers use NLP to mentally rehearse and get into their highest performance frame of mind.

WHAT ARE THE REWARDS?

NLP can help you to achieve better business and personal results on a consistent basis as well as enjoying greater satisfaction in life generally.

NLP is also about letting go of some things that hold you back from being more effective. It can help you to stop analysing and learn to trust your natural processes. You may be surprised that when you connect fully with your senses, you take in more useful information from the outside world.

NLP is an amplifier that

enables you to develop

or improve the skills that

you already have.

As a result of training with us, our delegates have:

- Gained significant career promotions;
- Started their own successful businesses;
- Resolved conflicts within their companies;
- Overcome frustrating barriers in their personal and work relationships;
- Gained greater confidence to explore and move towards their dreams;
- Increased their earnings as sole traders;
- Successfully implemented significant business change programs; and
- Much more!

As a side effect of the training all our delegates become more motivated and excited about their futures.

HOW IS NLP DIFFERENT?

NLP is different from other development approaches in that:

- it is modelled from individuals who were experts at helping others change. It is not an abstract theory but a set of tools derived from practical experience;
- it takes into account how we connect to the world through our sensory experience and how we store and change that experience through our minds and bodies;
- it is highly effective at connecting conscious and unconscious resources, leading to you discovering 'untapped potential.' NLP combines logical, sensory, emotional and intuitive thinking so you reach your goals more easily; and
- NLP is as much about 'unlearning' and 'letting go' of what you've previously learned and that is getting in your way, as having to learn a lot of new material.

It's worth remembering that while NLP can and does produce immediate 'magical' results, both personally and for business, the best practitioners have spent many, many years practising and refining their craft.

The best NLP training is through experience rather than traditional classroom learning.

NLP FRAMEWORK

While the majority of NLP training is experiential, we have a number of simple frameworks that explain the content of our courses. Previous delegates have found these make it easier to apply some of the concepts.

BEGINNING FRAME

The frank establishment of any rules, expectations and boundaries involved in conducting an intervention or working relationship to avoid future misunderstanding. After all, if you're heading on a group expedition it's recommended that you're working from the same map!

The most important things to say may often be those you think are too obvious to need saying. With NLP you question and draw attention to the assumptions and expectations that the clients, and the coach, bring into an engagement.

STATE

This means triggering the appropriate mood through physical change or mental preparation. In NLP we train you to manage your state through the careful replaying of memories, adjustments in your physiology (posture, walk, hand gestures), and by addressing any unhelpful beliefs you may have regarding your performance.

We also train you to recognise your habits and the effect these may have upon on the people you interact with.

OUTCOME

The goals we have in our professional lives often differ from things that are truly important to us as rounded human beings. In NLP we help you to phrase your outcomes in the most exciting and genuine terms.

What is most important in NLP is that goals can be described in sensory terms. This means that a goal is grounded in the physical world and has emotional resonance.

The purpose of a goal is to set a direction that is motivating. The route and the end point are likely to vary many times along the way.

RAPPORT

This is an honest connection and open communication between two or more people. There are many types of rapport and they all have their advantages and disadvantages. If you want to connect to a person, then a state of rapport is appropriate, whereas if you don't want to be influenced it is best to break rapport.

A basic exercise for exploring rapport in NLP is the natural process of 'Matching and Mirroring'. People that click with one another often begin to display similar postures, gestures, and language traits. You will play with matching each other's behaviours to show how this changes the depth of your communication.

CURRENT STRATEGY

This means understanding what you're doing now to achieve, or to sabotage, your goals. It's about being able to elicit information and determine the detailed sensory sequence that people go through in performing their everyday actions.

TECHNIQUE OR TASK

What will take you from where you are now to where you want to get to? NLP provides numerous tools for helping you acquire any internal and external resources needed to achieve an outcome.

FUTURE PACE

This is an imagination exercise that develops a detailed connection between the session and the action needed in the real world to bring about the desired result. It involves imagining carrying out the next smallest activity that, when successfully completed, moves you towards your goal.

END FRAME

We show you how to conclude and close an interaction with reference to the issues raised in the beginning. This reinforces the positive elements of the session in a way that you are likely to remember and put into action. While you are closing the interaction it is important to emphasise that the learning will continue out in the real world.

KEY NLP ELEMENTS

Alongside the typical framework set out above, there are a number of factors that are important at every stage. These are:

VALUES

A label for things that are important to you at a core level. These may be very different to corporate values and can be generalised and superficial. A discussion of your values will make it easier for you to connect with what's important.

VALUE RULES

These define the criteria by which your values are met in the outside world. In NLP we ask you to explore what has to happen for your values to be met in real life. Let us say, for example, that a one of your key values is 'trust'. We would get to

explore the similarities and differences of a situation in which you felt trust, to one in which you did not. The more you understand what is needed to meet that value, the easier it will be to achieve it.

BELIEFS

These are assumptions about the world which either help or hinder you in achieving an outcome. With NLP training you explore ways of changing your beliefs when you decide it is in your interest to do so.

SENSES AND SUBMODALITIES

All our knowledge and experience is acquired and organised through our senses. Understanding how we react to different situations is a key for personal change.

In NLP our senses are sight, hearing, feeling, taste and smell. Submodalities are identifiable qualities of these senses - such as light and dark for sight.

One NLP technique for coping with unpleasant and hindering memories is to change the way they present themselves within our minds. For example, we may ask you to change the colour of the memory, to push it into the distance, or to make any voices comical. This then changes the effect it has upon your state, potentially turning a once unpleasant memory into something neutral or even funny.

HYPNOTIC LANGUAGE

In NLP training you will learn to unlock creativity and gently set a direction through language borrowed from the world of hypnotherapy.

TIME

NLP includes exercises that look at events and experiences from different points in time and perspectives of time. This is very valuable in planning and rehearsing for the future.

STORIES

Stories have a unique structure and can stimulate our conscious and unconscious thinking by conveying complicated information about ideas, states and strategies.

Your NLP training will teach you to construct and deliver stories that convey the messages designed to achieve your outcomes.

META PROGRAMMES

In NLP, these profiles are used as a way of predicting a person's general preferences for relationships to people and events. They can be used to increase rapport, influence and persuasion.

MODELLING

This is the heart of NLP: the process of systematically coding and transferring attitudes and strategies from one person to another. Emulating characteristics that successful people have shown in order to get results in defined areas and combining both logical and intuitive approaches. You will learn a variety of modelling approaches on an NLP course.

NLP FOR BUSINESS AND PROFESSIONAL PEOPLE

NLP is for anyone who wants to explore getting better results at work or in their personal lives.

The NLP training market spans every area of society imaginable. Different NLP training providers specialise in different market groups, so it is important that you choose a supplier that caters for the context and environment in which you're planning to work.

Our speciality is in training business and professional people, and we are delighted to have worked with talented and accomplished people from a wide range of backgrounds, including CEOs, VPs, Account Directors, Technical Specialists, Management Consultants, Marketing Managers, Finance Directors, SME Business Owners, Accountants, Public and Voluntary Sector Managers, Senior Civil Servants, Sales Directors, Recruitment Consultants and HR Managers.

ABOUT 1:1 NLP TRAINING

It is important to have an open mind and be willing to try out new approaches.

Sometimes what you think will work, doesn't but something you think can't possibly help, actually works easily.

Most people don't even think about one-to-one (1:1) training at first, but over our years of providing courses and individual training, we have found that the 1:1 approach is by far the most powerful method. One-to-one combines the best of NLP training and coaching. It enables you to work towards your goals and learn

a new attitude and skill set that will be useful throughout your life and career.

The training starts with two <u>NLP objective setting</u> sessions to give you the chance to clarify what would make it useful to you. You can check for yourself that this approach will genuinely help you move towards your goals.

You will be shown how to add your goals and milestones to the <u>CoachingCloud</u> on-line coaching and mentoring platform. These goals will develop and evolve throughout the training, they enable you to set the direction you are heading (and change it if you wish).

Most delegates opt for a 2-3 hour session every two weeks either face-to-face or on Skype, together with occasional reading assignments and tasks between sessions. The length of training depends on the specific programme. For example, NLP Practitioner accreditation takes six months, subject to satisfactory progress.

Included in your course fees is attendance at advanced NLP 1-day workshops every 3 months during your training. These give a safe environment to practice and network with other delegates and established practitioners.

NLP CERTIFICATION

We provide NLP Certification accredited by the Society of NLP, the original certification body formed by NLP Co-Founder Richard Bandler.

With the SNLP, you can be assured that your certificate and your skills will always be up to date and recognised throughout the world.

While your own growth, development and skill level are more important than any certificate, our delegates appreciate Richard's signature on their certificate, confirming that they have genuinely received the most up-to-date and effective NLP training available.

While certification is easy and straightforward, it is not automatic. You will need to take an active part during your training, demonstrate a degree of openness, and demonstrate an increasing competence with the attitudes and techniques of NLP.

We strongly advise you to choose courses accredited by either of the NLP Co-creators, Richard Bandler or John Grinder, as they have both significantly developed their approaches to NLP over time.

HOW TO UNLOCK NLP'S REWARDS

As with a lot of learning, the rewards you receive from NLP training relate to how well you think through what you want to achieve beforehand, and how you apply what you've learnt afterwards. Our 1:1 training is designed to help you with both.

As you might expect we recommend 1:1 training, followed by small group courses as the most effective methods of learning. We do recommend books, DVD and CDs as supplements to face-to-face training, but never as a replacement for it.

NLP training requires a degree of courage, openness, and honesty.

We regularly hear from students who had struggled to apply NLP techniques learned from a book or DVD, and who were able to do so after our training programme. After all, you can read a book about the rules of tennis, but until you stand there and face another player with a racket in your hand, you don't really know how to play tennis. Similarly, you can read a recipe book and understand the ingredients to make a dish, but until you have cooked, tasted and shared it with friends, you are missing out on vital parts of the experience.

When you have experienced NLP training and seen, heard, and felt the effects of the techniques for yourself, you can fully understand the power and importance of experiential training.

By committing the time and effort into a subject as powerful as NLP, you will definitely recoup your investment many times over.

WHY CHOOSE BUSINESS NLP LTD.?

Our focus is on providing you with the most effective NLP training and business performance coaching available. We focus on helping business and professional people to tackle key issues in their work life, develop their potential and that of their company, and increase their job satisfaction.

To keep our courses on the cutting edge, we continually update our programme with the latest developments in NLP and related disciplines. We have trained with the most respected and highly regarded trainers in the world, including both NLP co-creators, to ensure our training is both up to date and of the highest quality. This means that you are sure of learning the most effective approaches and techniques available.

We have more than 14 years' experience of applying NLP in business, so we can understand and relate to your role and ensure that we provide the training and ongoing support that meets your needs.

SUCCESS AND FULFILMENT QUIZ

As part of our <u>NLP objective setting</u> sessions we will invite you to take our baseline quiz. The questions are based on neuro-science research about attributes that are associated with success and fulfilment.

The purpose of the quiz is help you set the scene and think through what you really want. To give a baseline from which to work, give yourself a mark from 0 (low) to 100 (high) for the following:

- Do you have a clear purpose at work and personally?
- If yes, do you have a plan to achieve it?
- Do you know and appreciate what you have now?

- How good are your connections with your friends, family, colleagues and customers?
- Are you able to speak your mind, make your own decisions and take action on those decisions?
- How much time do you invest in generative activities? For example sport, meditation, art, writing and other hobbies?

FREE OBJECTIVE SETTING

To start your 1:1 NLP training we offer two free 50 minute <u>NLP objective setting</u> sessions by Skype or telephone. These will give you the chance to ask questions and clarify what will make the training really useful to you.

We invite you to complete our success and fulfilment quiz (see section above) before agreeing 2-5 end goals. We then ask you to break each goal into 2-5 milestones and indicate some very simple short term actions you could take for each. You can, and are encouraged to, let these change and evolve throughout the training.

We will show you how to add your end goals to the <u>CoachingCloud</u> on-line coaching and mentoring platform so we can both keep track of your progress throughout the training.

After these two free sessions, you can decide if you want to continue with your training. You are under no obligation to do so if you decide that NLP training is not right for you yet.

1:1 NLP TRAINING

Our 1:1 <u>NLP training</u> normally consists of one 2-3 hour session once a fortnight together with attendance quarterly open sessions throughout the duration of the training.

NLP Practitioner 2 hour sessions every 2 weeks £1800, paid in instalments of

over 6 months, plus workshops. £300 a month.

NLP Business Practitioner 2 hour sessions every 2 weeks £2400, paid in instalments of

over 8 months, plus workshops. £300 a month.

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^{*} Existing Practitioners only

IN HOUSE NLP COURSES

As well as 1:1 training for individuals, we also offer in-house NLP courses for your team or company. Contact us to find out more about the <u>NLP Business Courses</u> we can provide.

STAKEHOLDER CENTERED COACHING ™

Our sister company, Executive Coaching, also offers <u>leadership coaching</u> for senior executives. This world renowned Marshall Goldsmith leadership programme guarantees results and offers a no gain, no fee promise.

PREPARING A BUSINESS CASE

We have helped hundreds of delegates get management approval and sponsorship for our courses by providing them with the information they need to submit a compelling business case.

^{**} Existing Master Practitioners only

GUARANTEE

We're only interested in offering the very best NLP training. For our 1:1 NLP Training we give you two free introductory sessions and your only commitment is to pay monthly in advance; you can cancel the training at any time (no one has done this yet). In addition, we will give you two extra free sessions after your training has finished, which you may use in any way you wish.

CONTACT

We offer a number of ways for you to find out more:

Telephone +44 (0)1908 506563 Or leave a message on +44 (0) 7944 388621 telling us

your name, how to reach you, and the reason for the

call.

Email michaelbeale@execcoach.net

Write to: Business NLP Ltd.,

120 Porthcawl Green,

Tatttenhoe, Milton Keynes.

Bucks MK4 3AL. United Kingdom

Book a telephone or Skype consultation in Michael's on-line diary.

Visit the website **Business-NLP-Training** for more information.

MICHAEL BEALE, BUSINESS NLP LTD FOUNDER & DIRECTOR

Michael is a Richard Bandler-certified NLP trainer and a John Grinder-accredited NLP coach and has been training and coaching rising executives and entrepreneurs for over 12 years.

He has trained with seven international NLP Master Trainers. He runs <u>Business NLP Ltd.</u>, an NLP training company for business and professional people and <u>The Executive and Business Coaching Network</u> (EBCN), which is a worldwide network of top business coaches.

Michael creates a comfortable and stimulating environment where people can explore ideas, behaviours and states.

Before running Business NLP full time, Michael was Strategy Development Manager for BT plc. He has significant experience in sales and marketing, as well as retail buying and merchandising.

I highly recommend Michael Beale as one of the few trainers licensed internationally by the Society of Neuro-Linguistic Programming. Richard Bandler, NLP Co-Founder.

GLOSSARY OF NLP TERMS

Ab-reaction The sudden and violent release of repressed emotion.

Accessing cues Subtle behaviour that will help to trigger and to indicate which

representational system a person is using to think with. Typical types of accessing cues include eye movements, voice tone, body

posture, and breathing patterns.

Alignment The stage where you enter your client's model of the world.

Analogue Information presented in a continually variable form, rather than

in discrete packages (c.f digital) The changing volume of speech $% \left\{ 1\right\} =\left\{ 1\right\} =\left$

is 'analogue' while the actual words are 'digital'.

Anchoring A stimulus or trigger paired with a specific response. Anchors

may be set deliberately or inadvertently, openly or covertly.

Anchor collapsing When two different anchors fire simultaneously, the end result is

a mixed or neutral state. Neither anchor will remain intact.

Associated Experiencing through your own senses.

Auditory Related to hearing, or the sense of hearing.

Away from Motivational pattern marked by the avoidance of an unwanted

experience, rather than by accomplishing a desired outcome.

Behaviour The physical actions (and reactions) through which we interact

with people and the environment around us.

Behavioural flexibility The ability to vary one's own behavior to elicit a response.

Beliefs Robert Dilts defined beliefs as: Closely held generalisations about

(1) cause, (2) meaning, (3) boundaries in (a) the world around us

(b) our behavior (c) our capabilities and (d) our identities.

Belief change

flexibility

The ability to try out new beliefs for a short time as a part of

testing their usefulness.

Brain washing Changing the thoughts, beliefs, behaviours and/or responses of a

client without his or her consent.

Calibration The process of learning to 'read' the unconscious, non-verbal

responses of others.

Cause and Effect Real or perceived causal relationship involving two or more

events.

Chunking Chunking refers to organising or breaking down some experience

into bigger or smaller pieces:

Chunking up involves moving to a larger, more abstract level of information.

Chunking down involves moving to a more specific and concrete level of information.

Chunking laterally involves finding other examples at the same level of information.

Cold reading The ability to appear to be an effective palm reader, clairvoyant,

etc., without any psychic ability.

Congruence When all of a person's internal beliefs, strategies, and

behaviours are fully in agreement and oriented to securing a

desired outcome.

Consciousness Everything that is in current awareness.

Content The 'story', including the perceived cause, associated with a

problem. The product of reflection, interrogation, and

psychoanalysis.

Context The framework surrounding a particular event. The framework

will often determine how a particular experience or event is

interpreted.

Criteria The values or standards a person uses to make decisions or

judgements. It is useful to understand your own and other people's criteria in both business and personal situations.

Deep structure The sensory maps (both conscious and unconscious) that people

use to organize and guide their behaviour.

Digital Data presented in discrete packages, rather than in continuously

variable form (c.f. analogue). Words, of example, are digital whereas the changing volume in which they are spoken is

analogue.

Ecology Is genuinely beneficial to yourself, to those closest to you and

maybe mankind and the universe.

Exit Point A point in a strategy that allows the client to know when to stop

the processing.

Expectancy The positive (or negative) anticipation of both coach and client

regarding the outcome. The anticipation can effect the outcome.

Four Tuple (or 4-

tuple)

A method used to notate the structure of any particular experience. The concept of the four tuple maintains that any

experience must be composed of some combination of the four primary representational systems - A,V,K,O where A = auditory, V

= visual, K = kinesthetic and O = Olfactory and Gustatory.

Future Pacing The process of mentally rehearsing oneself through some future

situation in order to ensure that the desired behaviour will occur

naturally and automatically.

Frame Construct of how a situation or event is perceived or the 'rules'

behind any interaction. Can have a significant impact on what outcome is achieved. Thus changing the frame (reframing) can

have a significant impact on the outcome.

Gustatory Relating to taste or the sense of taste.

Hypnosis A method of focusing or changing some one's attention, making

them more or less 'suggestible' to external or internal commands

and giving them greater access to their own resources.

Hypnotic Language A way of leading people into a hypnotic state, often initialling

focusing on what is true for them and leading them into useful

hypnotic states.

Installation Facilitating the acquisition of a new strategy or behaviour. A new

strategy may be installed through some combination of NLP skills

or techniques and/or any combination thereof.

Kinesthetic Relating to body sensations. In NLP the term kinesthetic is used

to encompass all kinds of feelings including tactile, visceral and

emotional.

Layering Using two or more different techniques towards a given outcome

to increase the likelihood of success.

Meditation An altered and normally highly 'aware' state which is accessed

by focusing on a word or rhythmic behaviour like breathing.

Usually less directive than hypnosis.

Mental Maps The idea that our experience of life is built up from our own

unique mental maps based on our experience, values, beliefs etc. We are more likely to help others change and develop if we can work from their maps rather than impose our own on them.

Meta Model The meta model is a model developed by John Grinder and

Richard Bandler that defines syntactic environments by which one can detect and challenge deletions, generalisations and distortions. Using questions from the Meta Model (albeit with care) can help raise our client's unconscious strategies into consciousness and help them solves their own challenges without

us having to make direct suggestions.

Meta Programs A process by which one sorts through multiple generalisations

simultaneously. As such, meta programs control how and when a

person will engage any set of strategies in a given context.

Metaphor and stories Stories, parables and analogies used in order to communicate a

Milton Model A model developed by Richard Bandler and John Grinder through

the hypnotic language patterns of Dr. Milton H. Erickson.

Modelling The act of creating a calculus which describes a given system.

NLP came and comes from modelling successful people.

Modelling people that 'aren't successful yet' in a specific context can also be useful as it may give the person ideas how to improve on their own, or ideas for what the coach needs to do next. From our point of view a model doesn't need to be 'true' it just needs

to work!

Modalities Referring to our five senses, especially when describing how

subjective experience is created.

Nominalisation Verbs transformed into noun; a 'process' represented by a

'thing', inferring that it can't be changed easily. For example: Communication is a nominalisation of the verb To Communicate. "Communication is awful at work" feels set in stone. "We need

to communicate better at work" is full of possibility.

Neuro-Linguistic Programming

Co-founded by Richard Bandler and John Grinder. There are many useful descriptions of NLP. Richard Bandler describes it as 'The study of the structure of subjective experience and what can be calculated from that'. We like to describe it as an exploration of how we think, communicate and change. Whichever definition you choose, NLP involves a study of attitudes that lead to success, modelling great performance and distilling both of these into techniques which enable others to produce improved results in a given context.

Neuroplasticy The ability of brain architecture to be changed by experience.

NLP Coaching Model A simple model developed by PPI Business NLP to apply NLP to

coaching and consultancy.

Olfactory Relating to the sense of smell.

Outcomes Goals or desired states that a person aspires to achieve. The key

purpose of an outcome is to be big and motivational enough to

set a direction.

Overlapping Extending processing ability and expanding experience by moving

from one representational system to another.

Pacing A method used by communicators to establish rapport by

matching certain aspects of their behaviour to those of the

person with whom they are communicating.

Parts A metaphoric description of programs and strategies of behaviour

that may appear to function independently from the client. While we may use 'parts' as part of an intervention we're particularly keen to ensure all 'parts' are integrated into a functioning whole.

Prayer Similar in some ways to meditation, trance and hypnosis. Can

also produce very positive results.

Predicates Process words (like verbs, adverbs, and adjectives) describing a

subject. Predicates are used to identify which representational

system a person is using to process information.

Preframing Setting in advance the boundary conditions of an experience or

event. Can make a significant different to the outcome.

Presuppositions Information assumed, but not overtly stated, to be present in

order for a statement to be understood. (NLP Presuppositions are a set of beliefs that can be very effective when coaching a client - e.g. that there is a positive intention behind every behaviour.)

Priming The use of words covertly to trigger a specific psychological

response from the listener.

Process Language Giving a client a process or sequence of tasks with very little

content. If the client fills in the missing content with what's

right for them and carries out the tasks, it will lead to

somewhere useful to them.

Rapport The presence of trust, harmony and cooperation in a

relationship.

Reframing Changing a negative response to an experience into a positive or

neutral one by placing it into a different context or meaning.

Relaxation Response Opposite to the fight or flight response. Brought about by

certain meditative and relaxation techniques which cause an increase in the functional relationship between the two

hemispheres in the brain.

Representational

Systems

Senses through which the brain receives information about the

environment - e.g. visual, auditory, kinesthetic etc.

Revification Process of treating an abstraction as a concrete or material

object.

Restful Alertness A state experienced during meditation characterised by reduced

metabolic activity coupled with wakefulness.

Secondary Gain Where some seemingly negative or problematic behaviour carries

out some positive function at some level. E.g. smoking may help

a person to relax or help them fit a particular self image.

Solution Frame Construct aimed at orientating the subject towards solutions

rather than avoiding problems.

Solution Orientated

Thinking

Seeking solutions rather than spending all the available time on

analysing problems.

Stacked Anchor Two or more different different responses set to be activated by

the same stimulus. Most commonly, stacking is used to create a

particular resource state.

Synesthesia The process of overlapping between representational systems,

characterised by phenomena like see-feel circuits, in which a

person derives feelings from what they see.

State The total ongoing mental and physical condition from which a

person is acting.

Strategy A set of explicit mental and behavioral steps used to achieve a

specific outcome.

Sub-Modalities The special sensory qualities perceived by each of the five

senses. For example, visual sub-modalities include colour, shape,

movement, brightness, depth etc., auditory sub-modalities include volume, pitch, tempo etc., and kinesthetic sub-

modalities include pressure, temperature, texture, location etc.

Surface Structure An utterance without any deep structure background - or

unconscious - information.

Structure The way in which a specific behaviour functions, as opposed to

the reason it exists (content).

Synesthesia The process of overlapping representational systems,

characterized by phenomena like see-feel circuits, in which a person derives feelings from what they see, and hear-feel circuits, in which a person gets feelings from what they hear.

Timeline Subjective construct which metaphorically organises your client's

past, present and future time.

Time Distortion Subjective temporal experience that differs from 'objective'

clock time.

T.O.T.E Developed by Miller, Galanter and Pibram, the term stands for

the sequence Test-Operate-Test-Exit, which describes the basic feed-back loop used to guide all behavior. Useful in establishing

strategies.

Towards Motivational pattern marked by seeking to accomplish or achieve

a particular goal.

Trance A natural, altered state of consciousness, usually marked by

reduced awareness of external events and increased focus on specific thoughts or feelings. Hypnosis is often described a way

of using naturally occurring trance.

Trance Logic Explanation advanced by the subject to explain behaviour

induced by post-hypnotic suggestion. These often appear to be appear odd by unhypnotised observers - but may still be very

useful.

Trance Phenomena Behaviours usually associated with deep hypnosis (Amnesia, Arm

Levitation, Hallucination etc).

Transderivational

Search

The act of locating through meaning(s) which may not be explicit

in a surface structure.

Translating Connecting the meaning of one representation to the same

meaning in another representation.

Unconscious Everything that is outside conscious awareness.

Up-Time Trance Altered or hypnotic state in which the client maintains contact

with outside world.

Values A label that indicates what's important to a client.

Value Rules What has to happen in sensory experience for a value to be met.

Visual Relating to sight or sense of sight.

Well-Formedness Conditions

In NLP, a particular outcome is well-formed when it is:

- 1. Stated in positive terms
- 2. Initiated and maintained by the individual
- 3. Ecological maintains the quality of all rapport systems, and
- 4. Testable in experience sensory based.

We suggest a further step - 5. What is the smallest action that will get you started?

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