



RA Roberts

Supplies Support Solutions & Smiles Since 1922

Quality Policy

RA Roberts (Office Equipment) Limited is a family owned business supplying commercial products to businesses including commercial interiors, fit out and furniture, office supplies and technology, janitorial systems and consumables, workwear, safety wear and uniforms, promotional merchandise, catering and vending supplies, and print management.

Our aim is to deliver business growth whilst ensuring high levels of customer service and systems accuracy.

The company is committed to

- complying with our customers' requirements
- enhancing customer satisfaction
- complying with all statutory and regulatory controls, and
- the continual improvement of the effectiveness of our quality management system.

The Quality Policy and Objectives will be reviewed annually to ensure their ongoing suitability, adequacy and effectiveness.

RA Roberts (Office Equipment) will ensure that this policy is communicated to all persons working for or on behalf of the company.

This policy will be displayed in RA Roberts (Office Equipment)'s offices and will be available to the general public on application to the Management Representative.

The company will achieve this by maintaining a quality management system based on the requirements of BS EN ISO 9001:2008.

Signed:

Managing Director

Date: 7th November 2014