

MEDIA RELEASE

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EDUCATION PAYROLL LIMITED ACTS TO CONTAIN PAYROLL ERROR

Education Payroll Ltd Chief Operating Officer, Duncan Boennic today confirmed an error in relation to Staff Usage and Expenditure (SUE) reports posted overnight on the Novopay Online system. SUE reports are accessible only to authorised users who are principals and school administrators.

"This lapse is deeply regrettable and I sincerely apologise to those affected," Mr Boennic said.

552 authorised users accessed the information which related to 10 schools and 530 employees. Authorised users are limited to school principals and administrators.

Each user would have been able to view data from one of the 10 affected schools.

"We take breaches of privacy very seriously," says Duncan Boennic "This morning we asked all schools in receipt of this incorrect information to immediately delete it and we will also be following up with affected schools and employees.

"As soon as we were notified of this issue we took action and all SUE report information was removed from Novopay Online."

The information released on the Novopay Online system relates to school employee data (name, pay details, type of collective agreement), and access to this data was inadvertently made available to schools unrelated to the employees.

"The error has arisen as the result of a recent software update. We will fully investigate how the error occurred."

"We are reprocessing the SUE reports this evening and they will be made available to schools early tomorrow." Mr Boennic said. "We are confident that this will not impact on school employees' pay."

The Office of the Privacy Commissioner has been notified of this event.

ENDS

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