



End-of-Life Announcement for Arnel's Evigilo product with Windows 2000

Arnel announces the end-of-life support for Microsoft™ Windows 2000 with evigilo. Microsoft™ discontinued its support for Windows 2000™ on July 13, 2010 and whilst Arnel has been continuing to support and develop solutions compatible with this operating system (OS) we are unable to continue to develop features and offer fixes/patches without the respective support services from Microsoft™.

Wherever possible, we will continue to support systems running the Windows 2000™ OS with evigilo, but can only support existing features and operational procedures. If we encounter a problem related to a functional limitation or backward compatibility, directly linked to the Windows 2000™ OS, the company will require the customer to upgrade to a supported version of Microsoft™ Windows and accompanying evigilo version to receive continued support.

Product Migration Options

A number of existing evigilo systems may be eligible for an upgrade from windows 2000™ to a supported OS; customers who have a valid Windows 7™ license key affixed to their system may arrange for it to be returned through the RMA process for assessment and upgrade options (*please note inspections charges will apply*).

Where a unit is not compatible with the upgrade process, customers may be required to purchase a new system in order to receive continued support.

In the first instance; if you are unsure as to your evigilo systems OS, please contact the Arnel Sales Support Team who will be able to assist you in determining the status of your system and advise on the most cost effective upgrade option(s), where applicable.

For More Information

For more information about evigilo from Arnel please visit:

<http://arnel.co.uk>, or contact our Sales and Support Team on: 01920 485 333