

Access Statement for Birchcroft – 2018 part 3



Grounds & Gardens

- At back of property there is access to large lawned area [slightly sloping] – via right of property [one step on uneven paving] and via left of property [grass slope]
- There is access to lawned area via patio but this has several steps and is not suitable for wheelchair access
- The back lawned area leads to a walk through the woods but walking boots are required – not suitable for wheelchair access
- In front of the property are large lawned areas [flat] with trees and a summerhouse that contains loungers, cushions and children's play furniture.
- There is a wooden bench seat [access grass area]
- The approach to the house is via a tarmac lane that has a large turning circle in front of the property and ample parking, though the turning circle itself must be kept clear as the owner uses the garages.
- From the lounge there is a large terrace accessed via one step with dining table and loungers. Wheelchair access is via level path to left of conservatory, through wrought iron gate [width 900cm] and turn right level access onto terrace.



Additional Information

- Safety – Mains operated smoke alarms throughout the premises and Carbon Monoxide alarms in kitchen, hall and lounge.
- Special strobe smoke alarms in downstairs bedrooms for the hard of hearing as well as a vibrating pillow [please request if you need it]
- Personal safety alarm call system via a necklace call button that activates a central alarm.
- Colour definition on all downstairs doorways for the visually impaired.
- A Loop system in the lounge for the hard of hearing – speech and TV use.
- Escape routes – these are clearly marked on scale plans on the notice board in the hall
- Emergency lighting – should the electricity fail, emergency lighting will switch on in all essential areas and will last for up to 3 hrs, enabling clients to inform the owner immediately of the problem
- Alarm – full alarm system that will dial the owner's mobile in 8 seconds should the alarm be activated while you are out – please set alarm each time you leave the premises – you will be informed of the current alarm code
- Help folder – situated in the dining room on open shelves, this gives instruction sheets on use of all main equipment
- List of emergency services in Help folder
- Services, restaurants, shops, hospitals, etc are on the notice board in the hall – they can be provided in Large Print on request
- Ordnance Survey maps of the area are available for use and store on the bookshelves in the lounge
- Key safe in use to right of front door
- Safe available for use situated in hall cupboard.

- We have a Green Awareness policy and encourage our guests to recycle their waste. The recycling bins have level access and are situated to the right of the property.
- We have a wheelchair for the use of our guests
- We also have an electric bed, electric chair, wheeled shower stool, toilet seat risers, bed-risers, personal alarm for use in house, and loop system. Hoists, commodes and walking frames can be supplied if requested in advance.

Contact Information

- Contact Address: HolidayInDorset, 32 Dunkeld Road, Bournemouth, BH3 7EW
- Property Address: Birchcroft, Ferndown – full address available on booking.
- Telephone: 01202-766774 [HolidayInDorset]
- Fax: 01202-766774 [HolidayInDorset]
- Mobile: 07889-090773 [owner]
- Email: holidayindorset@btinternet.com [HolidayInDorset]
- Website: www.birchcroft-hideaway.co.uk
- Hours of operation: Telephones 9 am to 1 pm Monday to Friday [HolidayInDorset]
- Owner on call 24hrs - 07889090773
- Local carers: Pramacare - tel: 01202-207300
- Local equipment hire: The British Red Cross – tel: 01202-892772
- Local accessible taxi number: United Taxis – tel: 01202-556677
- Local Tourist Information Centre: tel: 01202-451700
- Local Accident & Emergency – Poole General Hospital – directions on notice board in hall – tel: **01202-665511**
- EMERGENCY CONTACT: +44(0)7889090773 or +44(0)7830022719

Future Plans

- We will be upgrading our own website and will provide all information in alternative formats via the site to improve access to our information and facilities

We welcome your feedback to help us continuously improve. If you have any comments please telephone us on 01202-765826, text us on 07889-090773 or email us at holidayindorset@btinternet.com