

## Meeting Your Care Needs

**In order to ensure that we provide a high-quality service we are devoted to**

### Client

Client Centered Approach – we put our client at the heart of everything we do and assist them to make fully informed choices.

### Staff

We are committed to excellent communication, high quality training & development for our staff

### Partnership Working

We recognise that we do not act alone, we work with all stakeholders to achieve positive outcomes for our clients.

### Service Ambition

We aspire to provide the best service by continuously improving our services.

We provide anywhere from 1 hours up to 24/7 care, 365 days of the year. We will expand and reduce hours as required by the needs of the client. We can deliver support on a short or a long term basis.

Serenity Care – Support Ltd is registered with the



 Serenity Care - Support

### Home Care Providers

SERENITY CARE- SUPPORT LTD  
Glyde House  
Glydegate  
(Opposite the Media Museum)  
Bradford  
BD5 0BQ

**01274 288244**

[www.serenitycaresupport.com](http://www.serenitycaresupport.com)  
[info@serenitycaresupport.com](mailto:info@serenitycaresupport.com)

**Home Care Provider**  
Dignity & Respect In Care  
Practiced & Promoted At All Times

 Serenity Care - Support  
Putting People First

## Caring for You in Your Home

Serenity Care and Support Services are committed to providing the highest quality home care and support that enable people to live independently in their own homes.

We aim to provide a wide range of services that can accommodate people from diverse backgrounds with varying needs. Our aim is to maintain the client's independence, dignity and freedom. We provide a person-centered approach to care. We assess the personal needs of each individual and create a plan to ensure that the best care is provided.



## Our Services

### Personal Care & Support

We can provide assistance with bathing, washing, dressing, taking medications, getting up or going to bed. This can be as little or as often as you like from 1 – 24 hours a day.

### The Night Care Service

Carers are available to help you through the night. This service provides three different night time services.

- A carer to stay through the night from Mondays to Sundays, to provide a break for the person who usually stays with you
- Night carers who visit your home up to three times a night to provide vital personal care that cannot be provided in any other way
- Carers at night to support you

### Companionship

We provide companionship, someone to chat to, go out with, or assist on social events and trips out. This can be infrequent or as often as you like.

### Respite

If you are caring for someone and need a break we can step in for you to give you time off for yourself.

### Domestic Help

We provide assistance around the home as part of an overall care package. Laundry, meal planning and preparation, cooking, washing up, general tidying, vacuuming, collection of medication, shopping etc

### Accompanied Appointments & Arranging Appointments

We can accompany you to a doctor, hospital or any other appointment. This can be a local appointment or an out of area appointment. We also can help assist you when arranging appointments.

## We provide services to:

Over 18s who require support to maintain their independence and live at home for longer than would otherwise be possible.

We provide: personal care, dementia care; post hospital care; care for people with physical disabilities, sensory impairments and people with mental health and those requiring terminal care in partnership with other nursing and specialist teams..

## Funding

- People that fund their care privately
- Service users that are referred by the Local Authority
- Direct Payment users that manage their own care.

You may be eligible to financial help towards the cost of your home care from the Government. Please ask for details.

We apply the same charges to all funding sources.

## Find out more

For a friendly chat to discuss how we can help you or a family member please phone our enquiry services (available seven days a week, 8am to 9pm) and feel free to request a call back. For other enquiries please phone during office hours, Monday to Friday 9.00am to 5.30pm.

Alternatively write, send your enquiry by email: [info@serenitycaresupport.com](mailto:info@serenitycaresupport.com) or call: **01274 288244**