

## **Emergency repairs**

- Water leaks through a ceiling/onto electrics
- Whole ceilings falling down
- Hardwired smoke alarms constantly beeping
- Doors/windows smashed in by police/burglars
- Unable to lock doors
- Downstairs windows that are not secure
- Toilet flush handles that have snapped and no other toilet available
- Blocked toilets, if only one in the property and tenant has tried to unblock
- Blocked drains and gutters
- No power to property
- No heating
- Ground works if there is a potential trip or fall
- Stair nosings in communal areas that have come loose
- Door entry system for vulnerable tenants who need access for carers
- Trees that are dangerous and could fall onto property

If our older tenants can go to an area of the property away from the technician, we may able to complete some of the following if urgent:

- Light fittings
- Electric Showers
- Baths, basins and toilets