

Name: Bharat Patel

Job title: Duty Service Refrigeration Engineer employed by Carter Synergy

Please give a brief summary of your job role.

My main role is to go out to various premises when the refrigeration equipment breaks down. I have to work out what is causing the problem, rectify the faults and get the equipment back in working order.

Why did you choose a career in the refrigeration and air conditioning industry?

Whilst researching apprenticeships I came across this trade and I spoke to people working in the industry. What interested me was that the work includes both electrical and mechanical skills; also this profession has great career prospects.

What do you most enjoy about your job?

The thing I find most enjoyable is interacting with people and the satisfaction I get from handing back the equipment in working order.

Can you describe a typical working day?

On a normal working day the office would assign me a job; I would then plan my route and arrive on site. Once I'm there I liaise with the client to find out what the problem is and then get stuck in repairing the fault. Once the problem has been fixed I complete the paperwork and then get onto the next job that the office assigns to me.

How do you see your career developing in the future?

In the future once I have gained some more experience I would like to become involved in designing refrigeration equipment.

What particularly excites you about your job?

The thing that most excites me about my job is the satisfaction on the customers face when I hand back the equipment in full working order. I know that it is my knowledge and skill as an engineer that has repaired the problem.

What qualifications do you have?

I did an apprenticeship and have currently hold a City and Guilds level 2 & 3 in refrigeration and air conditioning. I also have a safe gas handling certificate.

What advice would you give to someone interested in a career in the refrigeration industry?

I would defiantly recommend looking into this as a career choice and if you can, speak to various people connected to the industry. Help is always at hand from managers, supervisors and fellow engineers.

Would you recommend a career in the building services engineering sector?

Yes definitely.