

BEHAVIORAL CARE

Behavioral home houses five residents and six staff members. Residents often come from hospitals and their end goal is a step down process for treatment centers.

- CareSuite simplified the medication process and reduced errors.
- Increased supervisor visibility.
- Made accessing and recording resident EHR much simpler.

PROJECT DESCRIPTION

Before the use of CareSuite, staff used paper records and there were too many med errors. At the end of each month, papers were reviewed for errors and staff found themselves putting things into Excel for data records. Getting CareSuite was the natural thing to do. Staff loves that CareSuite notified them immediately of any errors, and that missed medications could be tracked to the responsible party. Everything was made much quicker with the new software.

IMPLEMENTATION

The facility's pharmacy put their paper MARs into CareSuite for them. Then the pharmacy trained the program coordinators and directors. From there, the program coordinators and directors went on to train the caregivers. The CareSuite process was easy to teach and much faster than training employees on paper records.

OUTCOMES

Getting CareSuite did a few major things that made a big difference. It simplified the process of giving medications, reduced errors, and increased supervisor visibility of everything happening at the facility. It also made accessing and recording residents' electronic health records much more simple.

ADVICE TO SHARE WITH OTHERS

CareSuite is more than just QuickMAR eMAR. It can help with almost every aspect of running a facility.

