

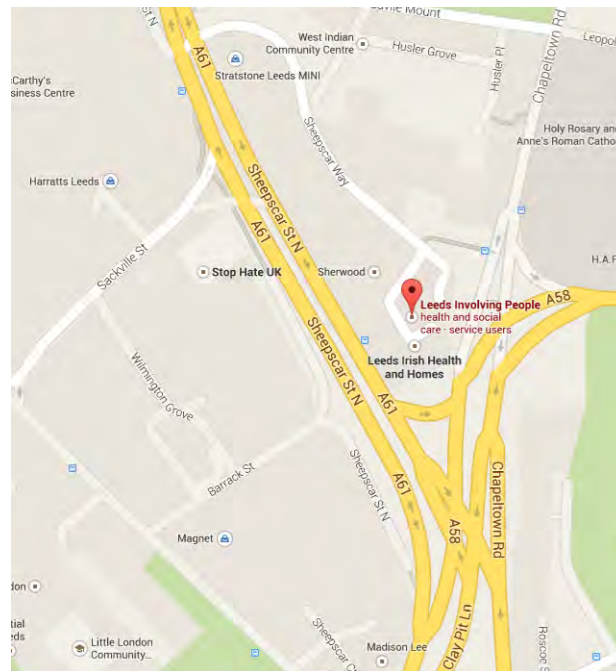
Training for LIP members and partner organisations

This year, 20 LIP members successfully completed our training, which is accredited by the Open College Network. Their achievement will be celebrated at our AGM. We also delivered bespoke involvement training for staff and service users at Yorkshire Probation Trust and the Quality Improvement Team at Leeds Teaching Hospitals Trust. Positive feedback told us that the courses broke down a lot of barriers.

We have four courses running from October to January and 25 learners enrolled already.

- Influencing Health and Social Care Provision
- Understanding the Social Model of Disability and User Involvement
- Building Confidence and Self Esteem
- Understanding Stress Management

The courses are fully accessible and suitable for people with a range of abilities. Contact Alison or Rhonda at Leeds Involving People to find out more.



Leeds Clinical
Commissioning Groups



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Annual Report 2013-14

Please contact us if you would like this in a different format or language.

Welcome



Phil Gleeson
Chair

As ever, we would like to begin with a big **thank you** to our members for your commitment to LIP's many activities. You make LIP the success it is and we would not be where we are today without you.

We hope that these successes and partnerships will continue to grow. The public and voluntary sectors are facing some of the biggest challenges ever, so they need the wisdom and enthusiasm of citizens more than ever.



Jagdeep Passan
CEO

Big thanks to the people at the three Leeds NHS Clinical Commissioning Groups and at Leeds City Council Adult Social Care, who not only fund most of our work but also include our members in decisions made at the highest level. During times of such major change, some decision-makers might want to push ahead with their plans, without involving citizens. However, we are pleased to say that Leeds has done the exact opposite and sought to involve people even more. We would also like to extend a special thank you to Barnsley Council, which commissions the DEAFForum in Barnsley.

It is crucial that people of any race, sexuality, religion, ability, gender and age have opportunities to influence decisions, so we are committed to doing anything we can to make that happen. We were delighted this year when Leeds City Council asked us take the lead on the Social Care Community Forum for Race Equality, which is now going strong again.

This year has seen even closer cooperation between voluntary sector organisations. We are proud to be part of such a vibrant and skilled network and want to thank all of our voluntary sector partners for their support in connecting diverse communities with opportunities to influence decisions.

We are extremely proud of our dedicated staff team, who work tirelessly to make every project as meaningful and inclusive as possible. Onward to 2015!

Phil and Jag, November 2014

DEAFForum Leeds and Barnsley

Each of our two Deaf Equality Action Forums meets monthly in an accessible venue with BSL interpreters, to raise issues and improve knowledge of Health, Social Care and other services.

The Leeds group is still going strong and the Barnsley group has come on leaps and bounds, discussing Deaf issues with the local authority, Police, Clinical Commissioning Group and several service providers. They are building solid partnerships with a range of Health and Social Care services and are now represented at the Physical Disability and Sensory Impairment group.

Other activities have included mystery shopping, NHS Equality and Diversity strategy and the development of a Police information video. The Barnsley group has also set up its own Deafclub, a social group aimed at improving wellbeing and reducing isolation.



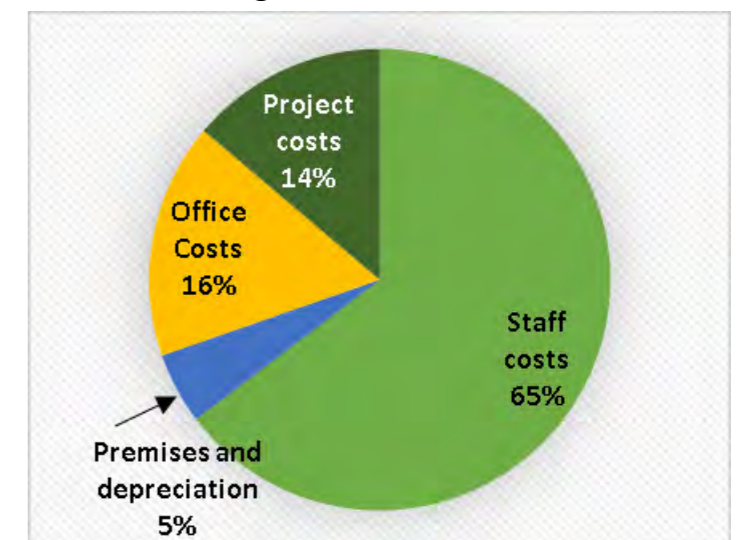
Summary of accounts 2013-14

Total Income = £661,882

We continued to receive our core funding from Leeds City Council (£64,100) and the 3 Clinical Commissioning Groups (£88,712). We also had Service Level Agreements for project delivery totalling £449,269, this included £257,748 income towards the staffing & some project costs for Healthwatch Leeds. In addition we brought forward £21,589 of Adult Social Care funds designated for involvement activities and their staffing costs.

Total Expenditure = £656,604

The total costs of our staffing and Human Resources was £422,886 included in this total is the costs of some Healthwatch staff. Premises costs £31,496 Office costs £46,465 Project costs £93,818, Governance £17,723, Finance & Legal costs £11,599, other costs £31,649.



Together We Can - Mental Health Involvement

In 2013, a new Mental Health Partnership Board came together to look how the whole mental health system in Leeds can work better. Along with the main decision-makers in the local NHS, Adult Social Care, Public Health and Leeds and York Partnership Foundation Trust, it was essential to have people with lived experience at the table.

LIP's *Together We Can* network has been linking up this vital work with a growing movement of Leeds citizens and we are co-authors of the *Leeds Mental Health Framework 2014-2017*.

As well as bringing a vital perspective to the Partnership Board and its subgroups, members of *Together We Can's* Expert Advisory Group designed, delivered and presented a piece of research into local perspectives on mental health crisis support. For more information, contact Joe at LIP on joe.alderdice@leedsinvolvement.org.uk



Dementia

In May 2013, as part of Dementia Awareness Week, Leeds Involving People held a dance for people who are living with dementia and their carers. The dance also marked the launch of Leeds' commitment to the Dementia Strategy. 140 people living with dementia, carers and stakeholders came to the dance.



In Summer 2013, a workshop was held about the Dementia Diagnosis Pathway. Leeds Involving People was asked to invite a group of people who are living with dementia, or care for people who are living with dementia. In the workshop, the group agreed with many points that came out of the research. Particularly the point about there not being enough information provided to people after they have been diagnosed. The group shared real-life experiences which backed this up.

It was agreed that Leeds needed a leaflet that can be given to people after they have been diagnosed with dementia. The group had a discussion about what would have helped them, or the people that they care for at the time of diagnosis. This discussion was passed onto a Working Group of dementia stakeholders from health, Adult Social Care and the voluntary sector. From this, a leaflet will be created which contains information about dementia services in Leeds.



NHS Clinical Commissioning Groups
The majority of LIP's work in 2013/14 was for the NHS CCGs. A high point was LIP member Paul's presentation at Leeds North CCG's Annual General Meeting.

Care Quality Commission
LIP hosted two major events about *Achieving Excellence in Social Care* and how Leeds citizens can be more involved in inspections.

Adult Social Care
LIP ran several projects around social care this year. Our members helped shape the future of day services for Black and Asian elders.

DEAForum
LIP now coordinates two Deaf Equality Action Forums. The successful Leeds group paved the way for Deaf people in Barnsley to influence decisions.

Leeds Teaching Hospitals Trust
We teamed up with the biggest hospitals provider in Leeds, to talk to members about carers' issues and experiences of the complaints process.

Leeds Dementia Strategy
We hosted two *Remember-Dance* events, to launch the Leeds Dementia Strategy and design campaign leaflets together.



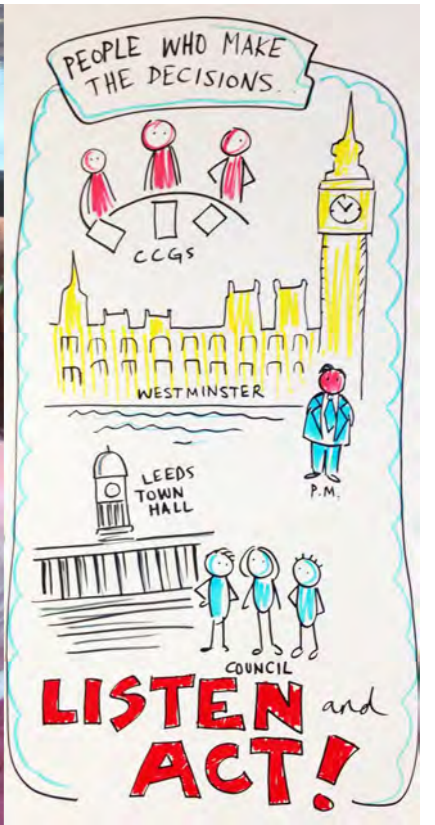
Better Lives Board
LIP's Chair, Phil Gleeson, co-chairs this Board with Councillor Adam Ogilvie. It has overall responsibility for social care services in Leeds.



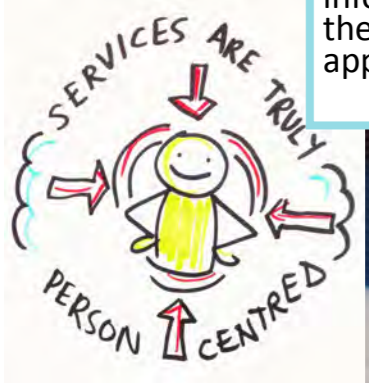
Day centre review
What should day services for Black and Asian Elders look like in the future? We ran two large events and a steering group to explore the options with citizens.



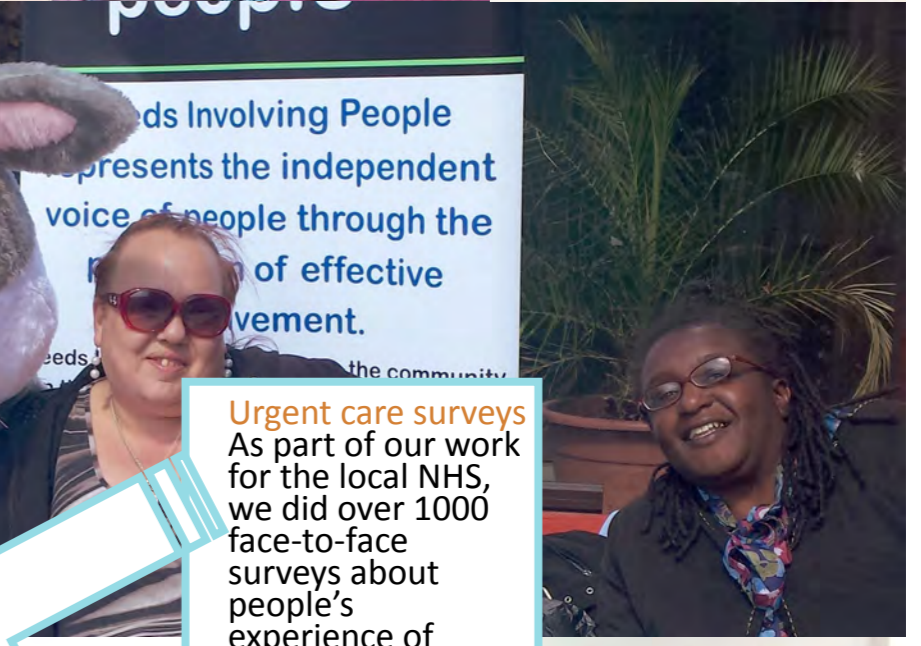
Dual diagnosis training
Members of the Zip group are designing and co-delivering training around mental health and drugs/alcohol issues.



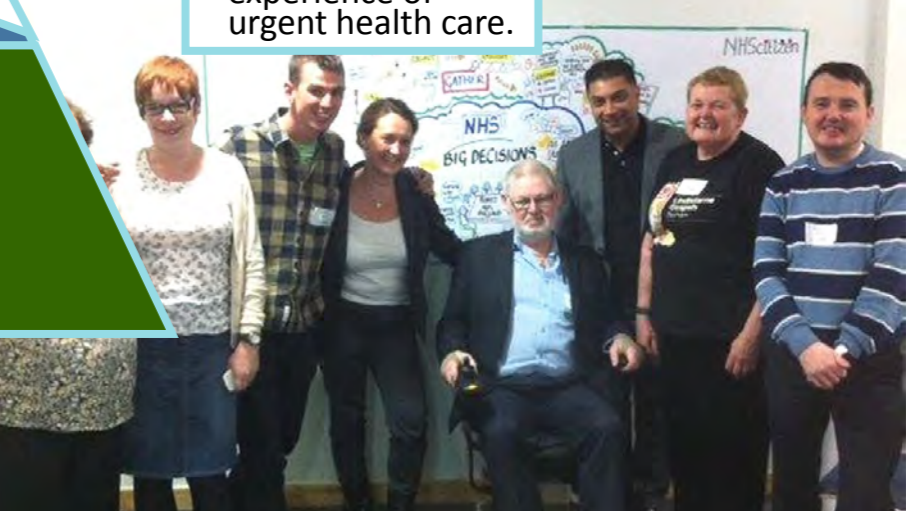
Single gateway to health and social care
LIP was the named point of contact for information about the new integrated approach.



Leeds Involving People



Urgent care surveys
As part of our work for the local NHS, we did over 1000 face-to-face surveys about people's experience of urgent health care.



Working together at all levels