## **Assured Absence Management**

Unlimited access to Occupational Health, Absence Management and an Employee Assistance Programme

### **Summary of Service**

For the first time in the UK, you have the ability to join a fully integrated absence management and occupational health solution. Assured Absence Management is specifically designed to effectively manage the on-going health and wellbeing of your workforce. This in turn significantly increases productivity, yields a tangible return on investment and helps prevent employee litigation.



#### **BENEFITS INCLUDED:**

Unlimited access to Telephone Helplines
Structured Telephone Counselling
Critical Incident Advice
General Practitioner call back and medical information
Commercial Legal Advice for HR
On-line Health Portal
On-line Health Assessments
On-line Personal Coaching
ActiveCare <sup>™</sup> - Day 1 intervention for stress
Face to face counselling (8)
Serious Illness and Accident Support
Pre-commencement Questionnaires
Night Worker Screening
Health Surveillance Risk Audit
Unlimited Occupational Health Management Referrals
Legal Indemnity £100,000

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# Unlimited Access to Occupational Health

Assured Absence Management has been specifically designed to complement the transition to 'Fit Notes' and empower employers to effectively manage and significantly reduce the absence rates within the workplace and to support the wellness needs of the work force.

With unlimited access to Occupational Health Nurses and Physicians, enhanced by active case management with clear, unambiguous management reports delivered in a timely fashion.

#### **Trigger Points\***

- When an employee has experienced at least 5 episodes of ill health related within the last rolling 12 month period.
- Submitted a General Practitioner's 'Fit Note' confirming a proposed absence for a continuous period of 21 days.
- Confirmed a second period of absence within a rolling 12 month period for conditions linked to mental health or musculoskeletal.
- Has confirmed a period of absence greater than 6 weeks (or has been absent for a period of at least 6 weeks) and is subject to formal disciplinary procedures within the workplace.

\*Where an employee has already been absent for the presenting condition, it is required the employee has returned to work for 60 consecutive days post the inception of Assured Absence Management in order for the referral to be eligible.\*

You will have instant access to our Clinical Team, supported by over 500 Occupational Health Physicians across the country, all of whom are suitably qualified and experienced to independently review the health of the employee in the context of their job function.

Answering all the questions – even the tricky ones! When you access the Occupational Health service, you will have access to suitably experienced and qualified professionals who are able to offer specialist advice in relation to employment law. If you follow the advice given by the legal professional and a claim is subsequently lodged, we will provide up to £100,000 to cover legal costs and to fund any subsequent awards made.

Reduce absence, increase productivity and support staff. With quarterly management reporting and active consultancy involvement included as standard. Health Assured will identify and highlight any emerging trends, demonstrate the return on investment and support you to realise the significant commercial advantage.

We really are very different and 50 new customers every week are making the transition to Assured Absence Management.



For a very competitive fixed annual cost per employee, obtain a personalised quotation or to find out how Health Assured can help your organisation, please call