



Ascend Contract Management Ltd

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Pain Relief for Dentists

Compliant with the CQC Fundamental Standards? Ready for the Inspection?

From 1 April 2015, the CQC released their latest guidance on how they will inspect Dental and Orthodontic practices. All practices are to be benchmarked against a new scoring criteria 'Outstanding', 'Good', 'Requires Improvement' and 'Inadequate', under a traffic light system Green, Amber and Red.

It is important as a Dental or Orthodontic Practice that you are prepared, and have all the processes in place to ensure you are operating at best practice.

We are supporting Dental/Orthodontic practices in developing and implementing their CQC compliance system. Our approach is to ensure compliance are embedded across the whole team, and they understand their individual roles/responsibilities in supporting the Practice Principal. This includes but not limited to:

- Ensuring all practice policies and clinical governance arrangements align with the CQC regulatory standards.
- All clinical and non-clinical audits are implemented.
- Implement patient experience protocols to ensure your service is delivered to a high quality standard.
- Support in completing the Information Governance Toolkit (v13 released end of June 2015).
- Implement individual leads to support the overall business model.
- Training and development (including CPD) is in place for all of the team.

Being compliant with the CQC not only provides you comfort that you are prepared for the inspections, but opens other opportunities to achieve BDA Good Practice and tendering for future contracts.

We will aim to support your Practice to maintain quality, maximising income, help you to either continue the delivery of a high quality Dental/Orthodontic service to your patients, or explore the opportunity to become a new Dental/Orthodontic Service Provider.

With previous NHS Director level experience of Dental and Orthodontic Services, it is our professional opinion that if you would like a solution and supporting through the CQC compliance process, and building your overall business model, then please contact Mr Richard Wood, Director, Ascend Contract Management Ltd via emailing rwood@ascend-cm.co.uk or telephone on 01458 241061, or Miss Emma Childs on echilds@ascend-cm.co.uk for a free confidential and no obligation discussion.

Mr Richard Wood, Director Ascend Contract Management Ltd
Former NHS Associate Director, Primary Care Development

'Richard Wood is a former Primary Care NHS Associate Director, with extensive experience in supporting and commissioning services for Primary Care Dentistry and Orthodontics ranging from large corporates to single chair practices, and has sat on national groups in regards to Dental Pilots and the proposed new NHS Dental Contract'.