

OhHi talking 21st century

"It's like having Skype
on your website"





OhHi allows you to communicate with your customers on your website using a unique live video chat facility. Within 10 seconds of customers visiting your site they are able to talk face-to-face with one of your representatives without downloading any software.



Have you ever heard of a retail shop that forgot to provide shop assistants? Of course not.

So why should your web shop be any different?

OhHi's brand new technology can now provide your website customers with the same quality of service provided by a real shop. Using our unique **video and audio chat software** your customers can engage with a real person in a face to face conversation live on your website.

-  **Having problems with a high shopping cart abandonment?** If so, use our video chat software to engage with your customers and find out why they are about to leave the site before they actually quit.
-  **Do you want to improve your customer relationships?** You can now build a more personal relationship with your customers simply by giving them an opportunity to see and speak to one of your customer service operators at a time that suits them and in a communication format which they feel comfortable with.
-  **Worried about the high level of demand for the service?** – no problem. Just limit it to appearing on pages with high-end goods, customer service support or just the shopping cart area.
-  **Having a slow sales day?** Get your staff to approach browsers on your website before they actually leave. Your staff will be able to see who is on the website, what pages they are browsing, where they live, and for how long they have been browsing. Now you don't have to let browsers walk away from your shop without your sales staff attempting to talk to them.

Our software can be tailored to meet your specific requirements. If you want to know more about its amazing functionality, then please read on.



Video chat

Your customers can approach your staff simply by clicking on a button on your website.

10
DAYS FREE TRIAL
NO CREDIT CARD REQUIRED

OR

BUY NOW

Your customers can choose how they want to interact with your operator.

They can select between text-chat, audio-chat and audio-video live chat.

Your Logo here

Online Sales and Customer Service Support

Text Voice Voice & Video

Please choose how you would like to communicate with an operator.

TAKE A LOOK AT HOW EASY OHHI IS TO USE AND INSTALL

TALK TO A MEMBER OF OUR SUPPORT STAFF LIVE

CURIOUS BUT NOT CONVINCED YET? CLICK HERE

They can then choose who they want to speak to and how they want to communicate.

OhHi

Offline messaging

Your Details

Name:

Email:

Subject:

Contact Details

Department:

Contact name:

Please select how you would like to leave a message:

Text Voice Voice & Video

all calls will be recorded



Your customers can then speak to a member of your staff live, in HD, without the need to download any software. The conversation takes place instantly.

✕ End Session

Operator camera



Your Camera



Select camera

Select microphone

Microphone level: 

 All Calls will be recorded!


SAMANTHA: Oh wow, I can actually see and hear you.

SAMANTHA: Great to be able to hear what you have to say, I found it fascinating. How do I respond to you using my microphone and camera.

OPERATOR: If you want to talk to me, turn on your microphone by clicking the microphone on button


OPERATOR: You can also turn on your video camera as well by simply clicking the camera on button

SAMANTHA: I am doing that right now as I hate typing my thoughts. I can't wait to finally talk to someone

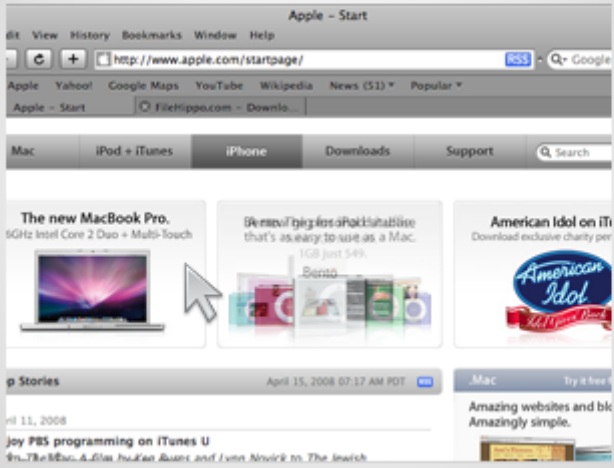
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Share the screen with your customer so that your staff can guide them around your website

End Session

Operator camera





Your Camera



Select camera

Select microphone

Microphone level: 

 All Calls will be recorded!


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OhHi can lead to

Increased Sales

Convert browsers into sales opportunities

Increase the amount of business conducted per customer by recommending additional products

Give your staff the tools available to expand your business

Improve customer service

Make it as easy as possible for your customers to get in touch.
A face to face discussion is far superior to email or the telephone.

Reduce shopping cart abandonment

For some companies, reducing their shopping cart abandonment by only 10% can almost double their profits. Simply by talking to customers in the shopping cart area, your staff can find out if they are having any technical problems, help them to correct issues with delivery or simply advise them on their payment options.

Once a relationship has developed, the customer is much less likely to abandon the purchase

Generate new business leads

Target browsers on your website and make contact with them by inviting them for an online chat.

Generate new business leads

Video chat is an easy way to upsell goods. Sales staff can guide visitors around the website and lead them to products that complement what they are looking for with a shared screen option.

Product research

You can really talk to your customers in real time and find out what they like and dislike about your product or service. By tracking the location, time spent and the number of pages of your website visited, you also gain a greater understanding of how people browse your site. You can learn which products and services are most popular.



OhHi FAQ

Does the customer have to use video chat if they don't want to or don't have a camera?

No, this is very much an optional issue. The customer gets to choose which type of communication suits them. If they don't have a camera or microphone on their computer system then they can communicate via typing or via audio.

How does OhHi differ from Skype?

OhHi differs in several ways. We like to describe ourselves as the business version of Skype, the same way LinkedIn is the business version of Facebook. With OhHi you speak to your customers on your website, without them having to log in or download any software. The quality of image is in HD and it doesn't drop like skype.

How easy is it to install OhHi on my site?

You can have OhHi installed on your site within a matter of minutes. Once you have registered you will need to copy just a few lines of code into your HTML/Javascript. Get your web technician to do this

How many operators can use OhHi?

You can have as many operators as you want. The OhHi fee is payable based on the number of operators you have using the software. You pay per operator, so if you want three operators then you will pay three times the monthly fee advertised for each operator.

How do I start?

Go onto our site and register for the free 10 day trial. Or just register now and buy it to get all of the benefits of OhHi on your website.

