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Self-Assessment of Existing Member

Standard Operating Procedure

Standard Operating Procedures are designed to be shared with members and new member applicants in the interests of transparency

Key definitions:

Site / Centre:	A single location housing animals, or a group of locations housing animals but under common management
Foster Carer:	Typically a domestic home providing temporary care for an animal, or small number of animals. If a foster home is under the management of a specific site / centre of an organisation it does not need to be separately assessed, but the process for selection and management of foster homes will be assessed

Procedure:

- 1. The self-assessment pattern is such that all members are to self-assess in even numbered years (2020; 2022 etc).
- 2. Members may be externally assessed in the same year as self-assessment, or in between self-assessment years.
- 3. The assessment form and FAQs will be sent to all members by the Member and Administration Member near the start of the year.
- 4. Members should carry out their self-assessment within two months of the request to self-assess.
- 5. Where a self-assessment shows that one or more standards are not met, and action plan should be drawn up by the member, detailing plans to address areas of non-compliance.
- 6. Completed assessment forms and action plans should be sent to <u>assessment@adch.org.uk</u> by the due date.
- 7. The Member and Administration Manager will compile a report based on selfassessment forms received, for the Standards and Animal Welfare Sub-committee.
- 8. The report will use a traffic light system to illustrate members' assessments that are received and are; compliant (green); received and non-compliant (amber); and not received (red), along with further information on the degree and nature of any non-compliance.



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- 9. The Member and Administration Manager will remind members if forms and relevant action plans are not received by the deadline, initially contacting the Master Contact, but escalating to the CEO / Chair of the member organisation if required.
- 10. If a self-assessment is not received within a further month, the Standards and Animal Welfare Sub-Committee will arrange for an external assessment to take place within 3 months.
- 11. For non-compliant members, action plans will be reviewed by the Standards and Animal Welfare Sub-Committee and further discussion may take place regarding the scale and implementation time frame of plans.
- 12. If a member has not facilitated an external assessment by the revised deadline, the Standards and Animal Welfare Sub-Committee may recommend to the Board of Trustees that their membership be terminated.
- 13. If a non-compliant member has not submitted their action plan by the deadline, the Standards and Animal Welfare Sub-Committee may recommend to the Board of Trustees that their membership be terminated.
- 14. For members with multiple sites, please refer to SOP4 for guidance on number of sites to be self-assessed

Appeals

Appeals from existing members should be submitted in writing to the ADCH Chair. A subcommittee of Trustees will hear appeals and their decision is final

Further Guidance:

Further guidance can be obtained from the ADCH Member and Administration Manager therese@adch.org.uk