



9620C IP Telephone



9640 IP Telephone



9650C IP Telephone



9670G IP Telephone



3631 Wireless IP Telephone

# The Avaya one-X<sup>®</sup> Deskphone

## 9600 Series

Brilliant audio quality, customization and performance – from a line of deskphones providing the ultimate voice communications experience. Display-based IP telephones with a context sensitive, graphical interface that can:

- Improve and simplify the traditional telephone experience.
- Provide increased call control and call management capabilities.
- Help boost productivity.
- Increase worker satisfaction.

Take brilliant audio, add great productivity features and ease-of-use – not to mention, customized colors and a flexible design – and what do you have: A unique communications experience that can turn your business phone system into a competitive advantage.

The first thing you'll notice about these **next-generation deskphones** – besides their stunning looks – is the amazing audio quality, making it much easier to hear multiple parties, thus enabling workers to increase productivity. They have easy-to-read graphical displays with contextual prompts that speed the process of navigating the interface, simplifying even the most complex telephone tasks. Plus, there are Session Initiation Protocol (SIP) capabilities built right in, which enable productivity enhancements like integration with Microsoft Outlook's calendar.

The Avaya one-X<sup>®</sup> communications solutions offer even greater **adaptability and flexibility**. No matter what your needs – everyday use, essential communications, monitoring multiple lines or just a simple system for the lobby – there is an Avaya one-X phone that does precisely what you need (and more).

## Brilliant Audio Quality You Can Hear

The Avaya 9600 Series sets a new standard in audio quality; the acoustic design of the phone body and handset reduces background noise and provides a broader range of audio frequencies, resulting in audio quality that's been described as better than in person. Plus, superior sound reduces fatigue and increases productivity. Avaya one-X Deskphone models support the standards-

based G.722 wideband audio codec in the handset, headset and in most models, the speakerphone as well.

## An Elegantly Simple, Simply Elegant Interface

With the evolution of today's smart phones, PDAs, user interface design has made great leaps forward. Avaya's 9600 Series of IP Telephones have a clear and elegant interface. High resolution graphical displays make it easier to read contextual menus, prompts and instructions – anticipating your intentions and needs. Critical functions like call transfer, conferencing and forwarding are easy for beginner or veteran alike. Softkeys right on the display itself, along with scrolling menus, guide you through every process. Even third-party applications such as company-wide corporate directories can be invoked and used easily. The user interface is consistent across the entire



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Avaya one-X portfolio of solutions, in desktop as well as mobile endpoints.

## Streamlined Access to Core Applications

The 9600 series phones provide streamlined access to applications to drive productivity and simplify user experience. One touch enablement of the key applications such as Call Log, Messages and others simplifies the user experience and feature access. Voice control to dial local contacts provides users with alternate ways to interact with the phone and the productivity enhancing applications.

## Customization Options to Personalize your Deskphone

With new features and enhancements, it's natural to ask whether it makes sense to buy a new phone now or wait for the next model.

Avaya one-X Deskphone addresses these requirements by building adaptability and flexibility right into the phone itself. An adapter interface, on most models, on the back of the phone provides support for additional wired and wireless network environments as they are needed. Meanwhile, deskphone customization is provided via interchangeable color faceplates that are available in standard colors as well as custom designs including logo treatments – to enhance corporate identity and branding. And screen saver and

background display images can be customized as well. The modular design of the 9600 Series allows you to leverage initial phone investments with enhanced capabilities as needed in the future.

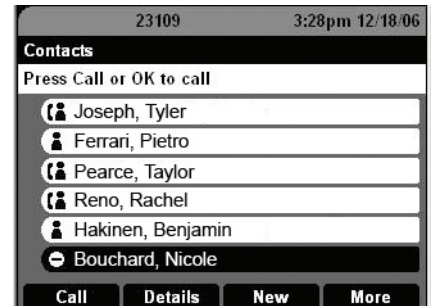
## Available Adapters and Modules

- Bluetooth Adapter – this allows the Deskphone to work with a Bluetooth headset such as the Avaya ABT-35S.
- Gigabit Ethernet Adapter – this adds 1000 Mbps support for both deskphone and an attached laptop or PC.
- 24-button Expansion Module.
- Wideband Headsets.



## The Power of SIP, at Your Fingertips

Session Initiation Protocol (SIP) is supported on many 9600 models. This enables the 9600 Series IP Telephones to support applications that can increase productivity. For example, the phone integrates with Microsoft Outlook's calendar and displays appointments – no need to boot up the computer to find out what the day's schedule looks like. In addition, 9600



SIP Presence of Local Contacts

models display current presence of other users on the network by indicating right on the phone contact list if someone is on a call or in “do not disturb” mode.

## Your New Phone Is Calling

With enhanced productivity, great looks and terrific investment protection, the 9600 series is a sound investment in your business and your workforce – it can turn your phone system into a competitive edge. So which model is right for you?

The one-X Deskphone is available in multiple models for varied user profiles, so you can find exactly the right phone for your unique requirements. Avaya's user research has identified four distinct types of needs and has solutions to meet those needs. See which ones make the most sense for you.

**For the Walkup user: the 9610.** People visiting your company – customers or suppliers, for example – are Walkup users. The

streamlined 9610 provides a backlit display along with support for Web-based menus and directories that make it simple to easily access information such as a company directory and to then place a call.

**For the Everyday user: the 9620 LITE.** For the Everyday user, a phone is one of many communications tools along with perhaps IM, email and PDA. While common functions such as directory and speed dial are important to this user, many other features that would typically be found on a traditional business phone might be superfluous. The 9620 provides three visible call appearances on a smaller display, with a simple interface offering easy access to the most important features. The 9620 is available in color.

**For the Essential user: the 9650, 9640 and 9670G.** Essential users are easy to recognize – they are always on the phone. This power user relies on real-time voice communication and makes use of many advanced phone applications. The 9630G, 9650 and 9640

provide one-button access to advanced features such as Extension to Cellular and Extend Call to Mobile. These phones enable easy directory searches supported by contextual navigational menus and prompts. The 9630G and 9640G add integrated support for Gigabit Ethernet with an efficient PoE Class 2 rating. The 9650 is available in color and greyscale.

The 9670G provides Essential Users with the same features as the other models through a touch screen user interface. It supports integrated Gigabit and Bluetooth capabilities and is a PoE Class 2 device. The 9670G provides one touch access to applications through the Home Screen including favorite contacts, embedded Avaya applications as well as third party applications.

**For the Navigator: the 9650 and Button Module.** The Navigator also spends a great deal of time on the phone, largely handling calls for others. Receptionists and executive assistants are examples of Navigators. The 9650 provides one touch access to a great



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9670G IP Telephone

9640 IP Telephone



9650 IP Telephone



24 Button Expansion Module



3631 Wireless IP Telephone

range of features and functions; it comes with an integrated button expansion module for quick access to features and people and super efficiency.

## Untether Yourself: The Avaya 3631

Do you hate to miss calls when you're away from your desk? Want the convenience of wireless and the benefits of IP-based converged communications – and without the cost and service inconsistency of cellular technology?

The Avaya 3631 wireless IP telephone connects to your existing WLAN, giving you access to the full range of PBX functionality.

It can be bridged to your desk phone allowing you to transfer calls freely between the two, and giving you complete flexibility to start a call at your desk phone and then go mobile, or vice versa. With 24 call appearance capacity, the 3631 provides ample capacity for monitoring multiple bridged lines, perfect for the power administrative assistant with a multi-line phone.

The Avaya 3631 wireless has an easy-to-read color screen and the same Avaya one-X Deskphone interface as the Avaya 9600 series, so there's no learning curve. All you need is a Wi-Fi network and Avaya Aura™ Communication Manager or Avaya Distributed Office – no additional servers are necessary.

## Learn More

With more than 100 years as a leader in communications, Avaya can help your company maximize productivity with the Intelligent Communications solutions specific to the needs of your workforce.

To learn more about the Avaya one-X Deskphones, contact your Avaya Client Executive, Avaya Authorized BusinessPartner or visit [avaya.com](http://avaya.com) for white papers, case studies and other information showcasing Avaya solutions in action.

## About Avaya

Avaya is a global leader in enterprise communications systems. The company provides unified communications, contact centers, and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. For more information please visit [www.avaya.com](http://www.avaya.com).



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05/09 • LB3473-03

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