# RMA (Return Material Authorization) Sheet RFID 

RMA No. $\quad$ (filled in by Elatec)
Date: $\ldots$ (filled in by customer)

To be filled in by Elatec:

| Customer No |  |
| :--- | :--- |
| Customer Name |  |
| Country customer is located |  |

To be filled in by Customer

| Contact Name |  |  |  |
| :--- | :--- | :--- | :--- |
| Phone No. | Fax No. |  |  |
| Email address |  |  |  |
| Position |  |  |  |


| Elatec Article No. | Article description | Elatec Invoice No. | Invoice date |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :---: |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  | Pcs | Price/Pc. | Total value | Currency |  |  |
| Bought(in invoice) |  |  |  |  |  |  |
| Claimed |  |  |  |  |  |  |
| Tested |  |  |  |  |  |  |
| Not yet claimed (unclear) |  |  |  |  |  |  |
| No claim necessary |  |  |  |  |  |  |

Short description of failure

| Quantity | Seriell No. | Failure description |
| :--- | :--- | :--- |
|  |  |  |
|  |  |  |
|  |  |  |

- For each product use separate RMA
- Goods must be returned only after you got the RMA No. (otherwise it will be rejected and returned to you).

The RMA No. must be written on the Parcel (outside).

- Transport costs to Elatec must be paid by you
- The goods must be returned only to Elatec GmbH, Zeppelinstr. 1, 82178 Puchheim.
- $\quad$ The goods must be returned within 90 days after the RMA date (otherwise we will close the RMA).
- If the claim is not legitimated we will charge you with the costs of the supplier and a handling charge of EUR 50,00.

