

FOCUS ON / SERVICE



# TRAINING

Ensuring that your operations consistently achieve the necessary security, safety and operational standards requires proactive and reliable attention. Smiths Detection offers a diverse range of comprehensive product and certification programs for all levels of user. These programs provide various levels of instruction to meet the needs of both your team and the industry.

## OPERATOR TRAINING

Instructor-led training with hands-on experience. Courses provide instruction on how to operate the product, so that you may safely operate and maintain the equipment at its full potential. Topics include: overview and features; components; operation; restoration of operation; and preventative maintenance. End-of-course exam follows for successful completion and certification.

## TRAIN-THE-TRAINER TRAINING

Instructor-led training to prepare your Instructors to provide Operator training to staff at your company. This class provides the knowledge and skills for a potential instructor to deliver operator training internally. A trainer who successfully completes the course will be authorized to train operators within his/her own company only. Successful completion of this course does not authorize: 1) the training of operators outside your company, or 2) the training of additional trainers, within or outside your company. Prerequisite: Instructor Led Operator Training completed within the past 15 months.

## TECHNICAL COURSE

Instructor-led training to provide the knowledge base and ability to safely maintain; troubleshoot; and repair the equipment. End-of-course exam follows for successful completion and certification. This certificate will authorize you to service the equipment of your company only. It does not sanction you as an authorized service provider unless you are in the employment of Smiths Detection or an Authorized Representative at the time the service is conducted. Prerequisite: Instructor Led Operator Training or Online Operator Re-certification, completed within the past 15 months.

## ONLINE OPERATOR RE-CERTIFICATION

Web-based re-certification course designed for those who are already certified by Smiths Detection to operate the equipment. Participants will review operational topics specific to the equipment and then complete an end-of-course exam for successful completion and re-certification. Prerequisite: Instructor Led Operator Training or Online Operator Re-certification, completed within the past 15 months.

## ONLINE TECHNICAL RE-CERTIFICATION

Web-based re-certification course designed for those who are already certified by Smiths Detection to service the equipment. Participants will complete an exam for successful completion and re-certification. This re-certification authorizes you to continue servicing the equipment of your company only. It does not sanction

you as an authorized service provider unless you are in the employment of Smiths Detection or an Authorized Representative at the time the service is conducted. Prerequisite: Instructor Led Technical Training or Online Technical Re-certification, completed within the past 15 months.

## INSTRUCTOR LED TRAINING (ILT) OPTION

### PRICING CONSIDERATIONS

- For CONUS Training (within the continental United States), cost is per class and inclusive of instructor time, instructor travel expenses and classroom materials.
- For OCONUS Training (outside the continental United States), additional fees will apply for any excess travel and shipping expenses. These fees will be assessed based on location and season.

Possible Discount Available WHEN:

- There is an active full-coverage service agreement for the equipment.
- Multiple trainings are requested and they can be scheduled consecutively at the same location.
- Sending less than a full class size to Smiths Site in Edgewood.

Permission and Possible Price Increase WHEN:

- The course duration needs to be split into multiple sessions. Additional fee per day.
- All or part of the training is requested to be held after 6:00PM, or on a weekend (Saturday or Sunday).
- Training (delivery and/or materials) is requested in a language other than English.
- Training is requested to exceed the maximum class size. Additional pro-rated fee per person.

### TRAINING NOTES

- One day of training equals approximately eight (8) hours, which includes a lunch break.
- Certificates for all levels of training are valid by Smiths Detection for one year.

1. CONUS = Within the Continental United States
2. OCONUS = Outside the Continental United States (includes Alaska and Hawaii)
3. \*This level of training has one or more prerequisite courses. Please see attached course overview for details.

Customer Site Only Training Requirements:

- The equipment must be in good working order, and available for the duration of training for hands on activities.
- Room of adequate size to seat all participants at tables. This room should also either house the equipment, or be in close proximity to its location (within 5 minutes walking/driving).
- Projector or LCD television and appropriate cables for instructor to connect his/her laptop.
- Technical Only: A set of required tools must be available. Participants must also have laptops in class for training, to utilize the soft copy manuals that will be provided (unless hard copy manuals are purchased).

## WEB-BASED TRAINING (WBT) OPTIONS

### PRICING CONSIDERATIONS

- Prices are per participant, based on the class size requested. In some cases, prices are discounted as the class size increases.
- No additional discounts are available for WBT.

### TRAINING NOTES

- All courses are English language; they are not available in other languages.
- Some participants may require more or less time to complete the course.
- For re-certification courses, participants should have their previously received course materials/manuals available for reference.
- Certificates for all levels of training are valid by Smiths Detection for one year.

FOR MORE INFORMATION ON  
TRAINING AND CERTIFICATIONS,  
PLEASE CONTACT:

[www.smithsdetection.com](http://www.smithsdetection.com)