RealTime Laboratories, Inc. Welcomes Your TRICARE Patients, Beginning DECEMBER 1st, 2015

We are partnering with our physicians who are helping find health solutions for their patients.
This is our way of helping our American Heroes—the people making sacrifices to keep America strong and safe."
What does this mean for you as a Healthcare Provider and for your patients?

Authorized Non-Network, Participating Provider
RealTime Laboratories (RTL) is a TRICARE Authorized, Non-Network provider of specialty Laboratory services.   As an Authorized provider, we will bill Tricare. You can visit www.mytricare.com for more information.

All Tricare beneficiary/patients will go through a verification process to determine any outstanding co-payments, cost shares or deductibles that may be due directly to RTL. In the case of Tricare Prime patient/beneficiaries, they may be subject to an additional charge referred to as a (POS) point-of-service option that could result in higher out-of-pocket costs.

Credit Card Authorization
TRICARE beneficiary/patients may be required to fill out a credit card authorization form to be used in the event of claims being denied by Tricare.   Patients will receive an Explanation of Benefits (EOB) from Tricare Benefit Plan (by region). RealTime Laboratories will also be sending the beneficiary an account statement reflecting the amounts collected.

TRICARE Non-Covered Services Waiver form
RealTime Laboratories, will provide this form directly to the beneficiary/patient, upon receipt of the specimen in the laboratory, **only in circumstances where we will not take assignment for the claim**. Note this form is not provided in the kit.   They will also need to send over supplemental identification including picture ID and insurance information for verification of benefits.

Diagnosis Code
Additionally, a DX (diagnosis code) MUST be included on the Requisition Form that **properly supports the medical reason** for the test being performed. Please remember that as of October 1, 2015 - ICD-**10 codes** are required.

*Please note that patients may also have Medicare Insurance and it will be considered as Primary. Therefore the referring physician must be PECOS certified to refer this patient to RTL.

Questions
If your patients have any questions, feel free to direct them to our Patient Navigation Department at 855-MYCO-SOS (855-692-6767) and we can answer any specific question they have, as they arise.

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www.RealTimeLab.com