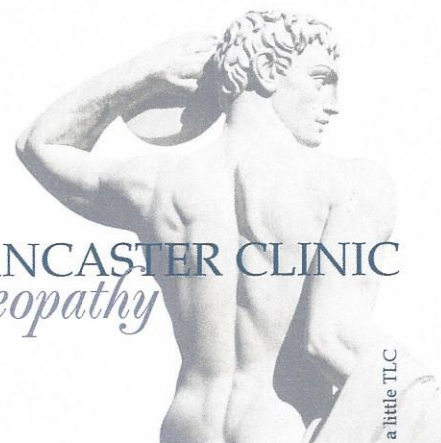


**Andy Richards**  
**PC Resolve**

15-10-12

THE LANCASTER CLINIC  
*of Osteopathy*



### *Testimonial*

I just wanted to thank Andy for simplifying my business communications and therefore my life. I have resisted getting rid of my paper diary for about 10 years but when Andy mentioned in his 60 second slot he could revolutionize ones diary system I thought I would take the plunge and give it a go.

Although petrified of losing my diary I was pleasantly surprised on how easy Andy made it all look, he tidied up my emails as well as giving me a more professional address that can be easily viewed on my I phone.

Andy also set up a simple easy to use diary system that can be seen by myself and my reception service so that bookings can be made from phone laptop and I pad.

Andy provided a professional, quick and efficient service that I am absolutely delighted with. I feel that Andy went above and beyond with his service as he dropped into the shop on a few occasions and allowed me to just drop into his house on more than 1 occasion helping me come to terms with the new system he provided me with.

Thanks Andy for all your help!

I would have no hesitation in recommending Andy to anyone who needed this type of service in the future

Kind Regards

John Lancaster BSC hons OST

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