



# / MAINTENANCE CONTRACTS / TO SUIT YOUR NEEDS

PERSONALISED
CONTRACTS
WITH THREE
SUPERIOR LEVELS
OF SERVICE

PLATINUM
GOLD
SILVER

FOR BETTER COMMUNICATION YOU NEED **EARS** /

# TO ORDER PLEASE CALL 020 8964 6699 OR VISIT WWW.EARS.PLC.UK

# MOBILE AND HAND PORTABLE MAINTENANCE CONTRACTS

### GOLD

- All the Benefits of the Silver Contract Plus...
- 48 Hour Guaranteed Turn-around
- Free Loan Radio if the Original Equipment is not Repaired within 48 Hours
- Fast Track Service
- Free Collection and Delivery
- Re-Calibration to the Manufacturer's Specification

#### SILVER

- 72 Hour Guaranteed
   Turn-around
- Discounts on Street Rental Rates
- Unlimited Repair
- Annual Licensing Compliance
- All Parts and Labour included within Price

(exc. battery & aerial)



### / PLATINUM /

- All the Benefits of the Silver and Gold Contract Plus...
- 24 Hour Guaranteed Turn-around
- Free Loan Radio if the Original Equipment is not Replaced within 24 Hours
- Guaranteed Parts Availability
- Individually Assigned Engineer
- Calibration Certificate Provided
- All Batteries are Analysed and Conditioned

MAINTENANCE CONTRACTS FOR YOUR BASE STATIONS AND REPEATERS THAT ENSURE ENHANCED PERFORMANCE AND LONG-LASTING DURABILITY.

## BASE STATION AND REPEATER MAINTENANCE CONTRACTS

### SILVER

- Annual Inspection to Ensure Optimum Performance
- On-Site Assistance within 24 Hours
- Unlimited Repairs and Annual Licensing Compliance
- All Parts and Labour included within Price (exc. aerial & combining)

#### GOLD

- All the Benefits of the Silver Contract Plus...
- Bi-Annual Inspection
- On-Site Assistance within 12 Hours
- Guaranteed 24 Hour Replacement if Repairs are not Completed
- Free Collection and Delivery
- Re-Calibration to the Manufacturers Specification



#### / PLATINUM /

- All the Benefits of the Silver and Gold Contract Plus...
- On Site Assistance within 4 Hours
- 24 Hour 365 Days a Year Call Out
- Guaranteed Immediate Replacement if Repairs are not Completed
- Guaranteed Parts Availability
- Annual Antennae Inspections
- Individually Assigned Engineers
- Calibration Certificate Provided





CALL EARS PLC ON 020 8964 6699 OR VISIT OUR WEBSITE AT WWW.EARS.PLC.UK FOR MORE INFORMATION ON DEALS AND CONTRACTS.



- / EFFECTIVE MAINTENANCE PLANS
- I FIXED MAINTENANCE COSTS FOR LIP TO FIVE YEARS
- I ELIMINATE UNFORESEEN EXPENSES
- / INCREASED EQUIPMENT LIFE AND RESIDUAL VALUES
- / ENHANCED OPERATIONAL AVAILABILITY AND REDUCED DOWNTIME
- I RAPID RESPONSE GUARANTEES
- / EQUIPMENT PERFORMANCE AND AVAILABILITY GUARANTEES PROVIDED

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