



**T&R Direct**  
Insurance services

# Fight The Freeze

T&R Direct Article

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## **Before the cold weather arrives:**

- Make sure all pipes and tanks in the loft space are fully lagged.
- Find your main stopcock and make sure you can turn it off and on. If you have a water meter, the 'off' switch is on the meter – probably right outside your house.
- Repair any dripping taps.
- Check your loft insulation is thick enough and in good condition.

## **If you are away from home:**

- Leave your heating on to maintain an air temperature of at least 5c (40F) especially if you are away for more than a day or two during the winter months.
- Open the loft trap door to allow warm air to reach the loft.
- Ask a friend or neighbour to check your home – if there is a problem, it's better to find out sooner rather than later.

## **If pipes or tanks are frozen:**

- Turn off the water at the main stopcock or meter.
- Switch off the central heating, immersion heater, etc.
- Turn on all your taps to drain the system.
- If water has flooded wiring or electrical systems – do not touch them before arranging a professional inspection. Turn off the electricity at the mains.
- Call professional tradesmen – plumbers, electricians, etc – to make repairs.
- And most important of all – contact us at T&R Direct immediately to register your claim and get further advice on what to do next!