



HOAR CROSS HALL



RELAXING STAYS





Plan your escape

Set in 50 acres of quintessential English countryside, Hoar Cross Hall Spa Hotel is a Grade II listed stately home retreat that pairs period style with modern luxury and attentive service. Far from imposing strict rules, regulations and regimes, the focus at Hoar Cross Hall is on balancing the body and mind, restoring a sense of calm and promoting a general feeling of wellbeing.

CLEANSE, PAMPER, REVIVE

- 26-metre salt water vitality pool
- Hydrotherapy pool with jet blowers
- Whirlpools
- Nordic Heat and Ice experience, with an Aspen wood sauna, steam rooms and Ice temple
- Tropical and mist showers
- Saunas, steam rooms and saunariums
- Plunge pool, body jets, foot and shoulder massages, and Kneipp foot bath
- Heated loungers
- Wide choice of spa treatments
- Matthew Curtis Hair Retreat
- Spa and beauty retail area
- Gift shop.

RELAX, RECHARGE, RESTORE

- Atrium lounge and snooze room
- Water beds
- Italian Water Garden
- Outdoor terraces.

EXERCISE, RE-ENERGISE, REVITALISE

- Large cardiovascular and resistance gym
- Fitness, relaxation and spinning studio with a daily programme of classes
- 50 acres of picturesque formal gardens, woodland and lakes to explore on bicycle or foot
- Driving range
- Outdoor tennis courts
- Archery
- Indoor and outdoor table tennis
- Croquet and boules.

SAVOUR, INDULGE, ENJOY

- Beautiful restaurants
- Cafés serving a wide range of light meals and snacks throughout the day
- Long Gallery serving light bites, afternoon tea, champagnes, fine wines and cocktails.





Room to unwind

Our 96 beautifully appointed bedrooms and suites have been individually designed and decorated to complement their stately home surroundings. Antique furnishings and paintings, sumptuous fabrics and spacious bathrooms provide a real sense of elegance and comfort.

Many rooms boast wonderful views of the breathtaking grounds, from the magnificent formal gardens to the romantic woodland.

Whichever room type you decide on, you can look forward to an array of in-room amenities as standard:

- En-suite bathroom with spa products
- Hair dryer
- Flat-screen TV with Freeview
- Unlimited WiFi
- Telephone*
- Electronic personal safe
- Mineral water, speciality teas, coffee, hot chocolate and biscuits
- 24-hour room service*
- Laundry and dry cleaning service*.

*Additional charges apply.



Our bedrooms

CLASSIC ROOM

Our elegant Classic Rooms are perfect for a restful night after a hard day of pampering! Many overlook the formal gardens or woodland at the back of the hotel, or the Italian Water Garden at the front.

Most of our Classic Rooms sleep two; however, we also have single-bedded Classic Rooms, plus triple and quad options, which are perfect for a girlie weekend away.

SUITE

Our spacious Suites have a separate lounge, a large sleeping area for two, and a whirlpool bath, allowing you to stretch out and relax in total comfort.

From the high ceilings and stately home grandeur of the East Wing to the elegant West Wing, our Suites are situated in both parts of the hotel. They benefit from beautiful views of the formal gardens, the woodland or the Italian Water Garden.

LUXURY ROOM

Our large Luxury Rooms are located in both the original stately home East Wing and the newer West Wing. East Wing rooms enjoy wonderful views of the formal gardens, while rooms in the West Wing look out onto the woodland or the Italian Water Garden.

Each Luxury Room sleeps two and has a soothing whirlpool bath. We also have a magnificent four-poster Luxury Room, ideal for a romantic retreat.

DELUXE SUITE

Our stunning Deluxe Suites sleep two. Both have charming features and plenty of space to relax and unwind.

The Princess Mary Suite is located in the original East Wing and boasts a large bay window, providing stunning views of the formal gardens.

The Baroness Sofia Suite offers split-level accommodation and a private balcony, which commands wonderful views of the Italian Water Garden.

SUPERIOR SUITE

Our individual Superior Suites offer something extra special. Choose from the decadent Lady Annabella Suite, with its split-level accommodation, private balcony and hot tub; the stylish split-level Princess Elizabeth and Princess Victoria Suites, with their private saunas and balconies; and the stunning Princess Gabriella Suite, which boasts a balcony with a hot tub.

Alternatively, why not opt for the Milady Natasha Suite? This spacious Superior Suite offers accommodation for up to four people, two en-suite bathrooms and a private patio area with a hot tub.

With the exception of the Milady Natasha Suite, all of our Superior Suites sleep two.

THE ROYAL SUITE

Located in the newer West Wing, the palatial two-bedroom Royal Suite is the ultimate in elegance and luxury. Boasting generous proportions, opulent furnishings and breathtaking views, it is perfect for celebrating a special occasion in style.

- Sleeps four
- Spacious lounge and separate dining area
- Two en-suite bathrooms with sunken whirlpool baths and showers
- Private treatment room and sauna
- Three private balconies overlooking the treetops, one with a hot tub.



A stay to remember

Our carefully considered spa escapes include everything you need for some precious time away. Choose the overnight stay that's right for you.

SIMPLY SPA ESCAPE

Relax and unwind

One night from £139 pp†

Two nights from £129 pppn

- Arrive at the hotel, check into the bedroom and use the facilities from 3pm
- Enjoy a welcome drink and an introduction to the hotel and spa
- Includes a sumptuous three-course à la carte dinner, a delicious breakfast and lunch for each night of your stay. Lunch on your day of arrival is not included but can be pre-booked for an additional fee
- A luxury robe, fluffy towels and slippers are yours to use across the hotel for the duration of your stay
- Receive full use of our state-of-the-art spa and leisure facilities, with unlimited access to a daily programme of fitness and relaxation classes and a range of outdoor activities, including cycling, tennis and archery
- Check out of your room by 11am on the day of departure, but continue your break until 5.30pm.

SERENE SPA ESCAPE

Indulge your senses

From £175 pppn

This serene spa getaway includes everything our Simply Spa Escape has to offer. Included as part of a one night stay is a 55 minute Clarins or Elemis "Serene Spa Face and Back Treatment", select your preferred product range on booking. Stay longer and you can then choose any other 55 minute treatment from our brochure.*

GIRLS' NIGHT IN

The perfect get together - just add friends
From £199 pppn

Ideal for a hen party or girlie weekend, our Girls' Night In includes everything our Simply Spa Escape has to offer and more! You'll receive Prosecco and snacks in the room on arrival, a DVD player with a selection of DVDs. Includes a 25 minute taster Facial or Back Massage.

†Based on two people sharing a twin/double room.

*One inclusive treatment per day per night stayed. For further information about our inclusive and additional treatments please visit hoarcross.co.uk or contact our reservations team on 01283 575 671.

Discover our spa facilities

Swim, steam, massage and pamper.

Immerse yourself in our Salt Water Vitality Pool or Hydrotherapy Pool. Feel the therapeutic benefits of our steam rooms, massage jets, specialist showers and spa pools. Brave the cold plunge pool and Kneipp foot bath. Sample the Nordic spa ritual in our Heat and Ice Suite. Will you succumb to the warmth of our Aspen wood sauna or aroma room, or awaken your skin with a visit to our cool ice temple?

We all deserve to be pampered and our spa treatment menu offers something to suit everyone. From fabulous facials to blissful body therapies and treats for hands and feet, as well as a Made for Men selection and the exclusive Matthew Curtis Hair Retreat. All you have to do is choose the right treatment for you.

Some of our treatments.

DELUXE BACK MASSAGE

40mins

A medium pressure massage using Musclease oil, with maritime pine and rosemary to warm muscles and joints.

GARDEN OF ENGLAND ROSE RESTORE MASSAGE

55mins/85mins

For pure relaxation.

Take a walk in an English rose Garden with this lavishly hydrating massage. The unique trio of rose, camelina and poppy seed oils leaves the skin exquisitely moisturised, intensely supple, and delicately scented.

85min treatment includes Shoulder, Facial and Scalp massage.

SUPERFOOD PRO RADIANCE FACIAL

55mins

For healthy, glowing skin.

A nutritional boost, rich in superfoods and essential minerals designed to pack stressed, dull skin with energising, detoxifying actives. Clinically proven to leave your skin plumper, radiant and full of good health.

BODY NECTAR NOURISHING WRAP

55mins

Drench the skin in moisture.

The velvety texture of the Monoi Oil offers super-hydration, quenching a thirsty skin. You are kept cocooned and warm while the mood-balancing aromatics and skin conditioning oils do their work.

Choose from sweet orchid or frangipani.

DELUXE PEDICURE

70mins

Where feet go to heaven.

All the trappings of the pedicure, then your therapist applies a nourishing mask and heated boots. Expert nail care and an application of your favourite Jessica polish follow as the encore. Happy feet.



ELEMIS
SPA THERAPY



Welcome to Matthew Curtis

Your hair is your crowning glory and a very important part of your wellness regime. My highly experienced and creative team will be delighted to chat with you about bespoke treatments to keep your hair feeling strong and healthy, and to recommend styles so you look and feel great.

Because we love hair.

Matthew Curtis

We offer the following services

- Colour treatments
- Cut and blow dry
- Wedding hair
- Specialist styling and treatments
- Personalised head spa rituals
- Leonor Greyl Natural Haircare

FREE hair consultation subject to availability, please enquire for details.

For a price list or to make your appointment, call 01283 576 512 or simply drop into the Salon.


Matthew Curtis
HAIR

Little luxuries

Celebration cakes, champagne and flowers

Mark a special occasion with a wonderfully indulgent celebration cake or a bouquet of fresh flowers. Please note that orders require a minimum of 48 hours' notice. Prices are available on request. You can also pre-order champagne, a perfect way to enjoy the perfect day.

Afternoon tea

Hoar Cross Hall's Grade II listed stately home grandeur provides a glorious setting for an indulgent afternoon tea. Priced from £20 per person, afternoon tea is served daily (2pm–5pm) and is also open to non-residents.

To pre-book any of these little luxuries, please call our Reservations Team on 01283 575 671.



Gift cards

Give a gift to remember with a Hoar Cross Hall Spa Hotel gift card, available in £10, £25, £50 and £100 denominations. A gift card can be used as full or part payment for stays, spa days, treatments and purchases made across the resort. Please note that treatments are only available in conjunction with a stay, spa day or membership.

Alternatively, if you have a specific gift in mind, you can purchase an experience gift card, which the recipient can redeem against the stay or spa day you select on their behalf.

Valid for 12 months from the date of purchase, gift cards make the perfect surprise for someone special. Buy online at [hoarcross.co.uk](https://www.hoarcross.co.uk) or call 01283 575 671. We regret that we are unable to accept gift cards that have exceeded their expiry date.

Please visit [hoarcross.co.uk](https://www.hoarcross.co.uk) to view our full terms and conditions.





Good to know

Prices

For stays, our 'from' prices are quoted per person per night, based on two people sharing a Classic Room. When you choose our Simply Spa Escape, the longer you stay, the less you pay! You can also upgrade your room type, subject to availability, for an additional charge.

We have a limited number of single bedded Classic Rooms. Single occupancy stays are also available in our other bedrooms for a supplement of £40 per night.

Please call our Reservations Team on **01283 575 671** or visit hoarcross.co.uk for further information about our prices, packages and special offers.

Tailor your stay

Once you've chosen your perfect stay, why not indulge even further by selecting additional treatments from our comprehensive treatment menu.

To avoid disappointment, we recommend that any inclusive or additional treatments are booked as far in advance as possible. Treatment availability cannot be guaranteed on the day.

Stays

- For stays that include an allocated treatment time, this is offered per day, for each night stayed
- You can request a late check-out with Reception. These requests can be made on the day of departure. They are subject to availability and an additional charge.

Something extra

- Make the most of your stay by booking an early arrival for just £40 per person.

Please note your room will be available from 2pm. However, you are welcome to arrive from 11am, enjoy the facilities and start to relax. The early arrival charge includes an indulgent lunch.

How to Book Your Stay

Making your booking is quick and easy:

- Simply call our Reservations Team on **01283 575 671**. Lines are open seven days a week: 8am–8pm from Monday to Friday and 9am–5pm on Saturday and Sunday. Times may vary for bank holidays, Christmas and New Year
- We will require the date(s) you would like to visit, the full names of everyone in your party, including their titles, and your room requirements
- A selection of stays are also available to book online at hoarcross.co.uk
- To book any inclusive or additional treatments, please call our Reservations Team on **01283 575 671** as far in advance as possible. Treatment availability cannot be guaranteed on the day
- Additional treatments are fully pre-payable at the time of booking
- Classes and outdoor activities are bookable at Gym Reception on a first come, first served basis on arrival.

Payment

- We accept all major debit and credit cards. Please note that gift card payments are not accepted online
- If you are using a gift card as full or part payment, please have this to hand so we can take the gift card number and expiry date. Please note that your date of visit must be within the validity period of the gift card. We also require the gift card to be handed in on arrival
- We will take pre-authorisation against your debit or credit card upon arrival, as a guarantee against any expenditure during your time with us. Your final account is then payable on departure.

Payment for stays booked over the telephone

- For standard stays, as advertised in our brochure, a non-refundable, non-transferable deposit of £100 per person is payable on booking when the arrival date is more than 30 days in advance. The balance of the stay is then payable 30 days before arrival. In the event of non-payment, we reserve the right to cancel the booking and retain the deposit paid. Reservations for standard stays, as advertised in our brochure, made within 30 days of arrival require full payment at the time of booking.



Additional Information

Children

The minimum age for guests at Hoar Cross Hall Spa Hotel is 16.

Pets

With the exception of assistance dogs, we do not allow pets at Hoar Cross Hall.

Dining information

- Dinner is served from 6.30pm to 9.30pm in the Ballroom. We advise you to book your preferred time for dinner prior to your arrival by contacting Hotel Reception on **01283 575 671**

- If you have any special dietary requirements or food allergies, please let us know beforehand and we'll be happy to discuss your needs.

Evening dress code

During the evening, we ask for smart casual clothing - no trainers or ripped jeans.

What to bring to the spa

For daytime, in addition to swimwear, we recommend that you bring along suitable clothing and footwear for use in the gym and during classes, along with slippers or flip-flops to walk around the building. We advise you not to bring jewellery or valuables to the spa, as we cannot be held responsible for any loss or damage to such items. A luxury bathrobe, fluffy towels and slippers are provided for you on arrival. Shampoo, conditioner, shower gel, body lotions and hairdryers are also available in our changing areas.

Please note that there is a £35 charge if you fail to return your bathrobe, payable on departure.

Switch off

To maintain peace and tranquillity, the use of mobile phones and laptops is not permitted in the spa. We also ask that no cameras are taken into the pool areas.

Smoking

Smoking is prohibited in all areas of the building. However, there are designated sheltered areas for smokers outside.

Alcohol Consumption

Please be aware that alcohol consumption can affect an individual's safe use of the spa facilities and the receiving of treatments, therefore we kindly ask that this be considered when ordering alcohol during your visit.

Medical conditions

Treatments and use of the facilities are subject to completion of a Health Commitment Statement. Pregnancy, certain medical conditions or injuries may prevent the use of some facilities and treatments. If you are pregnant or suffer from any of the following, please seek the advice of your doctor and notify us before your arrival:

- Cancer (currently or in the last five years)
- Heart condition/pacemaker
- High or low blood pressure
- Diabetes
- Epilepsy
- Thrombosis
- Varicose veins
- Kidney or liver condition
- Thyroid condition
- Nut allergy (please note that some products used in our treatments may contain nuts).

In the last six months:

- A stroke
- Chemotherapy or radiotherapy
- Surgery of any kind.

If you have restricted mobility, please contact us for advice and assistance prior to your arrival.

Treatments

Treatments are only available in conjunction with a stay, spa day or membership. Treatment times include a personal consultation and skincare prescription.

We employ both male and female therapists. If you have a preference, please advise us at the time of booking. Kindly note that pre-booked treatment cannot be guaranteed, may be subject to change and will be confirmed on arrival. Times may be subject to change and will be confirmed on arrival.

When to arrive for treatments

Please arrive at least 10 minutes prior to your appointment. You will be asked to fill out a lifestyle questionnaire to help us determine that the treatment booked is suitable for you and ensure it is tailored to your specific needs.

While we always do our very best to accommodate late arrivals, if your therapist has a treatment booked in immediately afterwards, kindly note that your treatment will end as scheduled.

After your treatment

After your treatment, we ask that you relax in one of our lounges for at least 10 minutes and drink plenty of water. Some treatments may affect your use of our saunas, steam rooms, saunariums and other facilities. Your therapist will be on hand to provide additional guidance.

Cancellations

- To cancel or amend your booking, please contact our Reservations Team on **01283 575 671**
- Cancellation charges, as outlined below, also apply to bookings paid for with gift cards and the relevant value will be forfeited
- All non arrivals for overnight stays will automatically be charged for in full. If a gift card was intended to be used towards the Overnight Stay the purchase value will be forfeited
- No refunds will be given for early departure from the Hotel and Spa.

cancelling stays booked over the telephone

- Stays as advertised in our brochure, cancelled more than 30 days prior to arrival incur a loss of the £100 per person deposit
- Those cancelled between 30 and 7 days of arrival incur a loss of the £100 per person deposit and 50% of the remaining balance
- If you would like to change the arrival date of a stay booked over the telephone prior to 7 days of arrival, this is at the discretion of the management team and subject to a cancellation waiver fee
- Those cancelled within 7 days of arrival are non-transferable and non-refundable
- All additional treatments are non-transferable and non-refundable.

cancelling special offers or online bookings

Special offer stays or hotel visits booked online are non-refundable. However, a date change can be made at an additional charge and subject to management discretion. Please note that date changes may also be subject to a package change or price increase. Cancellations received within 7 days of arrival are non-refundable and non-transferable.

General Terms

- There may be occasions when advertised facilities are not available or appropriate. In such instances, we reserve the right to vary, amend, cancel or withhold them without prior notice
- All prices are inclusive of VAT at the current rate
- Please note that because our brochures are updated less frequently, we advise you to refer to our website for the most up-to-date terms and conditions, general information and special offers.



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