

Quality Policy

It is the policy of Accuro Environmental Ltd to ensure that the products and the service that we supply always aim to achieve the highest quality. This will be achieved by continuously looking to improve our quality by constantly assessing areas in which we can improve. Through the vigilance of our colleagues, customer feedback, industry improvements and establishing challenging objectives we will always look for new ways to improve our customer & colleague satisfaction. It is the core belief of the company that by working together, we can improve. Accuro Environmental has a continuing commitment to:

- Develop and improve the Quality Management System.
- The enhancement of:
 - a) Product quality and integrity
 - b) Logistics
 - c) Client satisfaction
 - d) Supplier performance
 - e) Risk minimisation
 - f) Work ethics
- Ensure our clients' needs and expectations are identified and fulfilled with the aim of achieving complete customer satisfaction.
- Communicate throughout Accuro Environmental the importance of meeting client needs and all relevant statutory and regulatory requirements.
- Establish, monitor and review objectives as agreed at Management Reviews.
- Regular monitoring and measuring of processes through internal audits to ensure the effectiveness of the Quality Management System and allow continual improvement.

The Managing Director of Accuro Environmental Ltd. and all of our staff are fully committed to achieving the objectives listed above. We have an open door policy and welcome all suggestions in helping to meet our targets.



Darren Frost
Managing Director, Accuro Environmental Ltd

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