

Next Step Services Ltd 6A Clitheroe Road, London, SW9 9DZ 07548031234

## Service User and Carer Feedback Form (Feedback to be obtained once the project has finished in order to counteract the power imbalance).

## 1. Please tick a box for each questions

Questions	Strongly Agree	Agree	Not Applicable	Disagree	Strongly disagree
The social worker explained clearly why we were meeting.					
The social worker always kept me informed about what was happening.					
The social worker explained what my rights were (including my right to complain).					
The social worker explained what could be confidential and what information might need to be shared.					
The social worker was open and honest about what the options were.					
The social worker was easy to contact.					
The social worker did what they said they would do.					
I was treated respectfully by the social worker.					
I felt comfortable talking to the social worker.					
I felt the social worker understood what I was saying and how I was feeling.					

•	, ,	

2. We would welcome any further comments that you might like to make: