



W: [mpcservices.co.uk](http://mpcservices.co.uk)  
T: 01773 767612

# MPC SERVICES (UK) LTD



DESIGN

SUPPLY

INSTALLATION

SERVICING & MAINTENANCE

**ENVIRONMENTAL SOLUTIONS**  
for all your wastewater treatment requirements

*Over  
20 years  
experience*

*6-950  
Population  
Units*

*Domestic & Commercial  
all major brands*

MPC Services (UK) Ltd offer the **full wastewater treatment package** from design, supply and installation to servicing and repairs of sewage treatment plants to parts and spares for all the leading brands.

**Established over 20 years ago** to initially provide bespoke servicing, gap maintenance and emergency callout packages, we quickly expanded our services to include part and full **design-to-completion domestic & commercial installations** of sewage treatment plants, septic tanks, pumping stations and wastewater treatment systems from leading market manufacturers.

We are proud to have been awarded **accredited installation** status from the likes of Klargester and Tricel, reflecting the confidence in our workmanship and customer focus.

**Customer satisfaction is our top priority** and our expert team of engineers strive to always provide the best customer experience possible - from supplying quotes quickly, unit specification, design and installation through to servicing and aftercare.

A recent check of our customer database showed that **18 of our first 20 clients remain under contract with us to this day**; a clear testament to the level of customer service offered and our value for money.









Our engineers provide a wealth of experience including the day-to-day servicing of sewage treatment plants, pumping stations and wastewater units ranging from domestic **6 population** units through to larger **950 population** units for industrial and commercial applications.

Our **online retail website ([www.mpcservices.co.uk](http://www.mpcservices.co.uk))** provides an extensive product range of competitively priced wastewater treatment systems including septic tanks, sewage treatment plants, pumping stations and spare parts including pumps, motors and gearboxes.

We are also committed to customer focused service and hold *ISO9001* and *ISO14001* certification. Our mission statement "**Providing excellent customer service through teamwork and perseverance**" also highlights the focus to our customers.

Health and safety is paramount to MPC Services (UK) Limited and we are dedicated to ensuring that our employees, clients, and visitors all work within a healthy safe environment. We are **CHAS, SAFEcontractor** and **Constructionline** registered which enables us to ensure best working practices to all affected by our remit of works, and to ensure health and safety remains a vital part of our works.

## SERVICES PROVIDED BY MPC

	Servicing and Maintenance		Sewage Treatment Systems
	Installation		Package Pump Stations
	Telemetry & Remote Monitoring		Spares
	Technical Advice		Underground Drainage

# SERVICING & MAINTENANCE

Sewage treatment plants & pumping stations throughout the UK



Regular servicing and maintenance of your sewage treatment system enhances its longevity whilst at the same time minimising the likelihood of breakdowns. It also ensures that your unit is operating within Environmental Agency Guidelines. Failure to comply with these guidelines *could* lead to hefty fines and/or an expensive court case.

**Servicing & Desludge.** The recommended servicing & desludging interval will vary according to unit type, age and size but we generally suggest a minimum of x1 service and desludge per annum.



## SERVICE CONTRACTS

Sewage Treatment Plants and Package Pumping Stations are prone to breakdowns, and the price of repairing them can be costly if not adequately covered. To help avoid expensive breakdowns we have created three tailor-made **Service & Maintenance Contracts - Standard, Gold Star and Gold Star Plus**, giving different standards of cover.

All three contracts give you the reassurance of our **365 day priority customer helpline** for when you need assistance. When required, we will send a fully qualified and experienced engineer to carry out any repairs quickly & efficiently.

We cover all types of wastewater treatment systems including sewage treatment plants and pumping stations from major brands including Klargester, Tricel, WPL, Matrix and Kee Services.

### Why buy an MPC Service Contract

<b>Peace of Mind</b>	<b>Priority Helpline</b>	<b>Cost-Effective</b>
Unit serviced & de-sludged in line with manufacturer's recommendations	365-day Priority Customer Helpline (all contracts)	Contracts to suit all units and budgets. Payment Plans available

**Neighbour Discount Option**

**10% Discount\* available**  
when you and your neighbour(s) take out an MPC service contract  
\*Terms & Conditions apply including all properties being serviced on the same day/time

## NON-CONTRACT CUSTOMERS

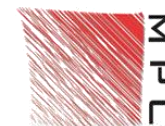
If you require a one-off service please call our team on **01773 767612 Option 2** or book online by visiting the Servicing section of our website and clicking the relevant links.

We also offer **planned and emergency response cover** as well as sewage treatment system and pump **refurbishments** and replacements. Other services include:

- CONSULTANCY
- DRAINAGE DESIGN
- TENDERS PRIVATE/PUBLIC
- REFURBISHMENTS
- TANKERING SLUDGE REMOVAL


# SERVICING CONTRACTS

Standard, Goldstar, Goldstar Plus Options



Whether you choose our **Gold Star**, **Gold Star Plus** (please call for further information) or **Standard** cover, you will have the added reassurance of our **365 day priority customer helpline** when you need assistance.

We also have a range of payment options to make life even easier. For further information, please give us a call on 01773 767612 or email [sophiem@mpcservices.co.uk](mailto:sophiem@mpcservices.co.uk).

INCLUDED IN MPC SERVICES SEWAGE TREATMENT CONTRACT	 <b>STANDARD</b> (3-year)	 <b>GOLDSTAR</b> (3-year)
Service Visit Intervals*	3 - 12 Months	3 - 12 Months
Electrical Testing of pumps & motors	✓	✓
Mechanical Testing of pumps, chains, floats, pipework, valves drive chains and guide rails (where applicable)	✓	✓
Bacterial processes for correct growth (sewage treatment plants)	✓	✓
Physical test of lid, frame and surrounding area	✓	✓
Access to 365 day priority customer helpline	✓	✓
De-sludge Management (to ensure plant functions within legal discharge consent levels)	Optional cost**	Optional cost**
Sampling (effluent quality samples via accredited laboratories)	Optional cost	Optional cost
Replacement Parts such as Motors, Gearboxes, Pumps & Compressors, Drive Belts & Bearings	X	✓
FREE callouts	X	✓
Clearance of one third-party blockage - sewage treatment plants and pump stations (where applicable)	X	✓
Service Report	✓	✓
Consumables	X	✓
Additional time on site included in contract price.	X	✓
<p><b>Terms &amp; Conditions apply – see our website for full details (<a href="http://mpcservices.co.uk">mpcservices.co.uk</a>).</b></p> <p>* Servicing intervals are determined by a variety of factors including unit size and condition.</p> <p>** We can also offer to arrange for your septic tank or pumping station to be tankered and jetted, usually between 1-4 times per year; the frequency of which will be determined by the volume of fats &amp; greases deposited down the drains. Regular de-sludging helps to maintain the efficiency of the unit; in pumping stations it prevents the floats from becoming obstructed.</p>		

# ADDITIONAL SERVICES

Desludging, Jetting, CCTV, Repairs, Remedial Works, Sampling



## Why buy an MPC Service Contract

### Desludging/Tankering Domestic and Commercial Properties

#### Unit requiring emptying?

We can arrange the **safe and legal disposal of waste** from all your waste water treatment systems.

Emptying your unit according to manufacturers' instructions is essential to it meeting environmental and legal requirements.

Working alongside approved tanker providers enables us to offer a competitive and reliable service carrying out routine emptying of domestic, commercial & industrial properties.

### Repairs / Remedial Works Budget Payment Plans

#### Existing system is old or obsolete?

We can provide quotations to refurbish your system using the modern equivalent of the equipment already on site.

#### Budget Payment Plans

Gain peace of mind and ease the strain on your pocket by wrapping into a **3 or 5 year maintenance agreement.**

## Sampling

**Our sampling service can ensure that your unit is operating according to Environmental Agency standards.**

We can take a sample during a service visit and ensure it is delivered and processed accordingly.

In return you will:

- ✓ receive a full written report from the Environmental Agency
- ✓ gain peace of mind knowing that you will not incur any fines for poor effluent quality

## High Pressure Jetting & CCTV

### Need a solution to your blocked drains?

**High pressure jetting** is the quickest option to clear any blockages including fats and greases, silt and gravel. Our engineers and providers offer a reliable service to ensure your drains are free flowing in no time!

A **CCTV camera** can:

- ✓ be used to determine faulty pipe work, faulty drains and sewers or to locate a blockage
- ✓ highlight the possible source of a problem and offer solutions available
- ✓ provide a cost effective method of determining a problem with a drain without having to go to the expense, upheaval and time-consuming method of excavating to find the fault.

**CLEAN – QUICK – EASY – COST-EFFECTIVE**

# INSTALLATIONS

Domestic & Commercial Design-to-Completion Applications



If you haven't got access to mains drainage, then you'll need an alternative means of sewage treatment.

MPC Services (UK) Ltd provide professional 'design to completion' residential and commercial installations of sewage treatment plants, pump stations, septic tanks and rainwater harvesters.

We can undertake as much or as little of an installation as required.

Our in-house team of sewage treatment plant and septic tank installers are experts in sizing, planning and project co-ordinating, and are happy to answer any questions that you may have along the way.

As an independent agent, MPC have established excellent relationships with many of the industry's leading sewage treatment plant manufacturers including Klargester, Tricel, WPL and Balmoral Harlequin enabling us to supply competitively priced sewage treatment system installations from 6 population plants through to 950 person plants and beyond.

## Included in each installation

- Full project management
- Site preparation
- Excavation
- System installation
- Drainage & connections
- Control panels
- Electrical configuration
- Maximised uptime, where an old unit needs to say in operation

## Additional Services – Landscaping

We also have a dedicated team to handle:

- Fencing
- Planting
- Tree surgery
- Block paving
- Slabbing
- Tarmacadam for driveways, paths etc



- ✓ *Design*
- ✓ *Plant Location*
- ✓ *Discharge Location*
- ✓ *Building Regulations*
- ✓ *Permits*
- ✓ *Planning*

**6-950  
Population  
Units**

**Domestic & Commercial  
all major brands**

What the quote says .....  
is what you pay

## MPC SERVICES (UK) LTD

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# TELEMETRY MONITORING

Visual and Audible Alarms | Remote Monitoring

A telemetry monitoring system will alert you to any problems with your sewage treatment unit or package pump station as soon as they occur.

This will enable you/us to be proactive and respond to the issue as soon as possible and ultimately help to avoid costly repairs.

There are a variety of alarms available, both audible and visual, and we will advise you on the best option to suit your particular unit and requirements.

Please call **01773 767612** for further information.



## TECHNICAL ADVICE

Sewage Treatment Systems, Pump Stations, Effluent Quality, Soakaways

**EXPERT  
ADVICE**

Wastewater system not functioning as it used to?  
Unhappy with your current service provider?

Whether you are experiencing problems with your current wastewater system, are unhappy with your existing service provider or are moving to a property with a wastewater system, you may need some help or advice, which is where we come in.

MPC Services (UK) Ltd offer a sewage treatment consultancy service to provide you with all the services and information you require to maintain a functional and environmentally friendly wastewater system.

We can help if ...

- ✓ your system is not working as it should be
- ✓ you require a quotation for refurbishment
- ✓ you have moved into a property with a pump station or treatment tank
- ✓ you are buying a new property with a pump station or treatment tank
- ✓ you think you need a new system
- ✓ you are experiencing any problems with effluent quality
- ✓ your soakaway isn't performing as it should
- ✓ you need replacement parts for your system

**Don't see what you're looking for in the above list?** Please give us a call as we are here to help.

# SEWAGE TREATMENT SYSTEMS

Sewage Treatment Units, Package Pump Stations, Septic Tanks



MPC Services offer a full range of wastewater treatment solutions for domestic, commercial and industrial applications from a range of sewage treatment plant manufacturers.

If mains drainage is not an option then you will need to find an alternative means of sewage treatment but with so many systems available on the market this can seem a daunting task.

Our expert team will take the stress away and guide you through the whole wastewater treatment process from start to finish whether you require a unit for a single house residence or are planning a much larger commercial development.

With over 20 years in the industry we have established strong relationships with major brands such as Klargester, Tricel and KEE Services. As a result we are able to offer competitively priced systems ranging from **septic tanks, sewage treatment plants and package pump stations through to rainwater harvesters.**

For free professional advice please call **01773 767612** where our dedicated team are waiting to help you choose the most suitable option for you and your project.

## PACKAGE PUMP STATIONS

MPC, Flygt, Klargester, KSB

We supply a range of package pump stations from leading brands including Flygt, Klargester and KSB. These pump stations are more commonly required when a domestic residence is below the drainage level and requires a practical method of waste transfer up to the main sewer.

Our wealth of industry knowledge has enabled us to also produce our own range of **affordable, reliable** and **robust** pump stations for domestic, commercial and industrial applications. These can be built to any size or duty according to your requirements.

For further information please visit [www.mpcservices.co.uk](http://www.mpcservices.co.uk) where you will find our full range of pumping stations and our brand new **Package Pump Station Builder**.

**ACCESSORIES** – we also supply fittings, pipework and control panel equipment to enable you to complete your project.

- ✓ **AFFORDABLE**  
Budgets & applications
- ✓ **RELIABLE**  
KSB and Calpeda pumps
- ✓ **ROBUST**  
Durable construction
- ✓ **ACCESSORIES**  
Control panels  
Fittings  
Pipework

**PACKAGE PUMP STATION BUILDER**

Build your own Pump Station to suit your own specification with our brand **NEW Builder**

**NEW**

The advertisement features a blue and white background with water splashes. On the left is a small image of a pump unit. On the right is a circular inset showing various pump components and a yellow tool. A red diagonal banner with the word 'NEW' in white is in the bottom right corner.



# SPARE PARTS (mpcservices.co.uk)

Secure online ordering service – all wastewater treatment equipment

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MPC Services (UK) Limited are one of the leading distributors of all major sewage treatment units and spare parts including pumps, motors & gearboxes, bearings, belts, pulleys and compressors.

We offer an online ordering service via our website [www.mpcservices.co.uk](http://www.mpcservices.co.uk) where secure payment can be made via major credit/debit cards (with no additional charge) or PayPal. Alternatively, you can call our Sales Team on **01773 767612 Option 1** who are more than happy to give advice and take your order over the telephone.

**Next Day Delivery available** on all stock spares including those for Klargester BA-BG treatment plants.

If your Klargester unit is a larger model, or the product you require is not a stock item, please give us a call and we will provide you with a quotation.

If you would prefer to receive an emailed quotation for a particular unit or spare part please forward your requirements to [enquiries@mpcservices.co.uk](mailto:enquiries@mpcservices.co.uk) and a member of our Sales Team will endeavour to provide a quotation within 4 working hours.



## UNDERGROUND DRAINAGE

Sewer pipes, couplers, bends, accessories

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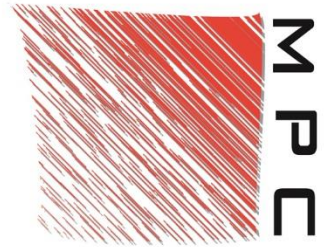
MPC Services offer a wide range of drainage supplies and equipment at competitive prices including:

- Underground drainage pipe
- MDPE (Medium-density polyethylene)
- Water pipe
- Drainage valves.

We also offer a **Drainage Design Service**.

Please visit [mpcservices.co.uk/drainage.html](http://mpcservices.co.uk/drainage.html) for further information.

Our online range is always expanding – please give us a call if you are unable to find what you're looking for.



# Wastewater Treatment Services

We have over 20 years experience in the wastewater industry  
*“Providing excellent customer service through  
teamwork and perseverance”*

## Customer Testimonial

“Thank you very much for the Maintenance Service your company have provided us with during the past seven years.

We have always found your Office Staff and Site Engineers very cooperative and obliging, particularly when problems have occurred with the pumps and equipment, sometimes resulting in emergency call outs.

We would certainly recommend your services to anyone requiring pump maintenance.”

Mr M Simpson

## GET IN TOUCH

For further information on any of our services or products please contact us.

### MPC Services (UK) Ltd

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