

Unit 84 Basepoint Business Centre
Rivermead Drive
Swindon
Wiltshire
SN5 7EX
TEL: (01793) 435141
Email: hello@wall2waldecorating.co.uk

Wall2Wall Decorating Ltd Terms & Conditions

DOMESTIC INTERIOR – Decorating

- We do not require a deposit prior to beginning your job and provide full liability insurance up to £5m providing you agree with our proposals, and quotation, and have signed our Quotation Acceptance form.
- You are satisfied that the works detailed in our proposal meet with your requirements.
- We aim to cause as little disruption to your busy routine as possible and have agreed start dates and timescales with you; subject to unavoidable changes.
- Works will be carried out by qualified & experienced Wall2Wall employees and supervised by Wall2Wall throughout.
- You will confirm required colours and brands/colour palettes from the Crown/Dulux/Albany/Johnstones ranges. A minimum of 5 working days prior to start of works, including required finishes, i.e.: Matt/Silk/ Eggshell/Gloss. NOTE: Deep, intense colours will require additional coats of paint to achieve full opacity. This will incur additional costs in terms of paint required, and labour costs.
- Materials supplied by you cannot be guaranteed by Wall2Wall.
- LATE CANCELLATIONS- You will become responsible for payment of equipment or materials ordered or purchased, if cancellation of programmed work is made less than 5 working days before the start date.
- If hazardous materials are exposed or noted during the facilitation of works (eg Asbestos/Lead), works will cease until a risk assessment has been carried out, and a method statement detailing safe procedure has been agreed. This may incur additional costs.
- You will agree to remove all obstructions, loose items, curtains, blinds, light shades, carpets (if being replaced) prior to the start of works. NOTE: We can cut away the carpet edges if you would like to retain the carpets to ease living conditions. This will incur a cost in addition to your original quote, which includes disposal of waste. NOTE: If carpets are to be retained, the whole floor space will be masked and covered.
- All pets must be excluded from the areas to be decorated.
- You agree that variations to the original quotation will be an additional charge - to include any additional costs relating to jobs not itemised or mentioned in our proposed schedule of works, that



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may become apparent during the preparation phase, or that are requested by you as additional items.

- On completion of your job we will ask you to notify us within 48 hours of any dissatisfaction with the delivery and facilitation of your decorating.
- We will ask you to sign a Job Satisfaction form to confirm that you are 100% happy with the work we have carried out. Our invoice must be paid as soon as you confirm you are satisfied.
- If your quotation includes multiple rooms that are individually priced and the planned works are spread out over a period time, each room will be invoiced as a separate job and paid in accordance with these Terms.

DOMESTIC INTERIOR – Wall Paper Hanging

- In addition to the above Terms:
- You will supply all Wall Paper required.
- Please ensure you provide enough rolls of paper to allow for pattern matching and wastage and ensure that all rolls have matching batch numbers.
- Please ensure that you research any particular hanging instructions that may apply and notify us accordingly.
- You will confirm the wall paper type, brand and material a minimum of 5 working days prior to start of the works,
- We will supply Wall Paper paste (due to variations in paste standards).

EXTERIOR WORKS

- No allowance can be made for coatings that fail, due to the incorrect primer (initial coat applied by others) losing adhesion to substrate.
- No allowance can be made for deterioration of coatings applied by Wall2Wall, if moisture ingresses due to rising damp, lateral moisture penetration- due to leaking rainwater goods, or any other defects to the property or substrate, allowing moisture to penetrate

