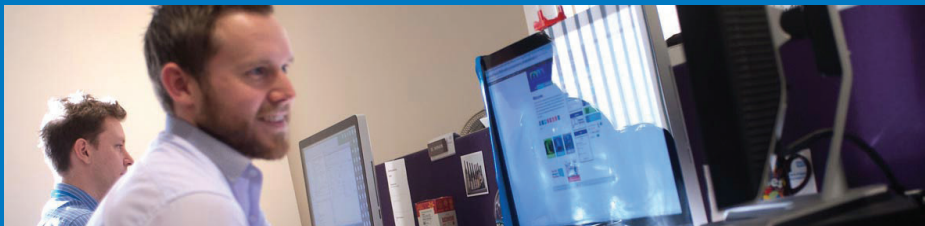


Tailored ICT Solutions



CASE STUDY

We respond to customers' specific needs. We worked with a GP practice which specialised in dealing with asylum seekers. This brought with it some unique challenges. It meant the practice dealt with a large number of transient patients who were there for short periods of time. They needed specific health checks and the practice had to meet additional regulations as well as usual national standards.

We used our expertise in:

- ICT Programme Planning and Delivery



Partners in improving local health



North of England
Commissioning Support

Outcomes

CASE STUDY

We examined the customer's specific requirements, reviewed the current processes and then mapped them onto a new clinical system that would align with the business needs. We also involved other NECS experts in business change and training to offer an all-round service. Data quality and reporting requirements needed bespoke changes before implementation of the new system.

Our support continued after go live to validate that the business changes worked as desired and were effective.



NECS programme team worked closely with us to make sure the new system would really meet our needs. Due to the nature of the practice and our patients we had very specific issues we needed to be addressed. The implementation went smoothly, with all staff trained and able to use the new system very quickly.



Elaine Bunting, Practice Manager,
Haven Medical Practice



To find out more information go to www.necsu.nhs.uk
Alternatively call 0191 301 1300 or email NECSU.enquiries@nhs.net