QUEENAX CUSTOMER FAQ

1) WHAT IS QUEENAX AND HOW IS IT DIFFERENT?

Queenax is a flexible, modular, expandable, and visually unique functional training system. Queenax has the ability to support group and circuit training on one unit. Queenax products bring multiple uses to spaces in your facility that are currently underutilised, such as walls and ceilings, while still maintaining valuable floor space.

2) WHAT IS THE PRICE RANGE?

The base list price starts at approximately £6,000 and increases from there depending on what model you select and the attachments/accessories, called "Optionals" and "Training Apps," that you purchase.

3) WHAT ARE THE COLOUR OPTIONS?

The standard frame colour is white and it is available with standard strength product lead times. Please contact your Precor Sales Representative for additional information.

4) WHAT ARE THE SIZES OF THE PRODUCTS*?

a. The Bridge
- Minimum (16′5″ L x 7′9″ W x 9′5″ H / 501 x 237 x 287 cm)
- Maximum (29′7″ L x 14′9″ W x 9′5″ H / 902 x 450 x 287 cm)

b. The Open Format
- Minimum (16′10″ L x 9′5″ W x 9′5″ H / 514 x 287 x 287 cm)
- Maximum (26′1″ L x 14′4″ W x 9′5″ H / 795 x 437 x 287 cm)

c. The Corner
- Minimum (7′6″ L x 6′1″ W x 8′9″ H / 229 x 186 x 267 cm)

d. Wall Solutions
- Minimum (13′9″ L x 2′2″ W x 8′7″ H / 420 x 66 x 262 cm)
- Maximum (22′2″ L x 7′9″ W x 9′6″ H / 676 x 237 x 290 cm)

e. The One Self-Standing
- Minimum (5′3″ L x 1′10″ W x 8′7″ H / 160 x 56 x 262 cm)

*Maximum sizes may vary based on attachments.

5) WHAT IS THE TOTAL SQUARE FOOTAGE REQUIRED FOR THE DIFFERENT PRODUCTS (THE BRIDGE, THE OPEN FORMAT, THE CORNER, THE ONE , THE WALL SOLUTION)?

Required square footage depends on the configuration you select. However, be sure to account for the additional 6′7″ (201 cm) of training spaced needed on all functional sides.

a. Example: On The Bridge, you will need 6′7″ (201 cm) on two sides since users can only train on two sides. On an Open Format, you will have 6′7″ (201 cm) on all four sides since there are stations all the way around.

6) WHAT IS THE WARRANTY?

Standard warranty terms are:
- **Structural warranty:** 2 years
- **Mobile parts warranty:** 1 year (boxing line, pulley, cables, etc.)
- **Paint and superficial finishes:** 1 year (excludes mechanical damage to painted surfaces)
- **Wear and tear:** 6 months (straps, hand grips, hand caps, rubber and elastic parts, etc.)
- **Labour:** 1 year

PRECOR®
Fitness Made Personal

Queenax™
Functional Fitness by Precor

7) WHO WILL BE DOING THE INSTALLS?

A Precor installation team trained specifically for Queenax will perform installs.

8) DO ALL UNITS NEED TO BE BOLTED TO THE FLOOR?

Yes, absolutely. This is a non-negotiable safety requirement and consistent with all competitive functional units.

9) WHAT IS THE MAXIMUM WEIGHT A STRUCTURE CAN HANDLE?

Each training station on any structure has a maximum user weight load capacity of 300 lb/136 kg. A structure refers to the One, the Bridge, the Open Format, the Wall Solution, etc. A training station refers to any spot at which a user can attach a functional training accessory and perform corresponding exercises.

See image on right.

Training Station →

Structure →

10) HOW DO I GET A QUOTE FOR QUEENAX PRODUCT?

Please contact your Precor sales representative. If you do not know who your representative is, visit **precor.com**.

11) WILL PRECOR BE PROVIDING EDUCATION AND TRAINING AROUND QUEENAX PRODUCTS?

With every Queenax purchase we offer highly recommended on-site training. A Precor Master Coach will visit your facility and deliver a full day training workshop that will prepare staff to train with confidence on Queenax and learn small group programming formats to get the most out of your equipment on day one.

The in depth programming in the Queenax on-site course includes an emphasis on small group programming that focuses on metabolic, core, monkey bar mastery, Superfunctional use and team training. In addition to on-site training, the Precor Online Coaching Centre is constantly updated to provide you with in-depth support tools, videos, additional programming, and continuing education so you can use Queenax to its full potential.