## BAKERAIL SERVICES



## **Specialist rail support services**

Where focused support and attention to detail is required, Bakerail Services has developed a niche service to support its clients



ince formation in 2000 Bakerail has retained its emphasis in supporting clients on a one-toone basis where time and costeffective delivery is of the essence, especially when critical resource and timescales are the key factor. Bakerail Services offers a 24/7 service to clients in the field of small projects and track access management, specialising in rail infrastructure systems, asset management, wheel/rail interface management and trial installation site support of new technologies.

With specialised knowledge in the operational management of wheel/rail interface, Bakerail Services has also developed other capabilities, including the sole UK agency for Greenwood Engineering, Denmark - the manufacturer of the MiniProf wheel and rail profiling instrument. In conjunction with the manufacturer and Network Rail, Bakerail has developed and are able to provide, MiniProf training workshops to encourage best practice by the operators throughout the rail industry. By training on the client's premises anywhere in the UK, time and cost is kept to a minimum for the staff involved. Support is also given to the management and logistics of UK sales and after-sales support.

Further complementing wheel/rail management, Bakerail is also the UK agent for Linsinger Austria, the European manufacturer of on-track and road-rail milling machines – a technology that was introduced to the market some 15 years ago and is now reaching maturity, with over ten machines working in Europe and the Far East.

Bakerail Services director, Paul Baker, M.Sc., C.Eng., has over 35 years'







experience in the UK rail industry having worked in most areas of London Underground, freight operations and infrastructure management on the mainline network. In a number of roles he has been pro-active in the introduction of asset management philosophies successfully leading both management and operational staff through changes with a pragmatic and ownership-based approach. Paul was actively looking at the rolling contact fatigue problem, first in London Underground and subsequently the national rail system leading up to the events at Hatfield. With this understanding and excellent geographical and operational knowledge he was key to such specialist support and in managing the site access arrangements the company is proud to say it never failed to deliver in over 3500 planned events by supporting a number of teams, both from the UK and overseas in many key projects that then ensued to



gather data to better understand and manage the wheel/rail interface problem.

Supported by a small team and with extensive contacts in the rail industry both in the UK and abroad, Bakerail Services offers one-off services to clients in the field of small projects and track access management. In the former field there has been regular support for specialist system installations where new technologies are being trialled and such clients and their suppliers include Network Rail, the Association of Train Operating Companies (ATOC), TTCI America and Vipac of Australia. In all cases the projects have been planned and delivered on time and to budget with active support in the delivery and follow-up.

Understanding and managing possession and track access processes can also be a bit daunting for some clients where it is not a routine business practice and again Bakerail is able to offer a personal one-to-one service. These services include the management and identification of site access, key staffing resources and on-site support. Bakerail Services provides specialised and dedicated support at every level whilst delivering the highest standards of safety and reliability. Bakerail is a Link-up approved company, number 20009, and is always happy to discuss with potential clients their requirements to assist and direct as necessary in progressing their projects. For further information, please contact:

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