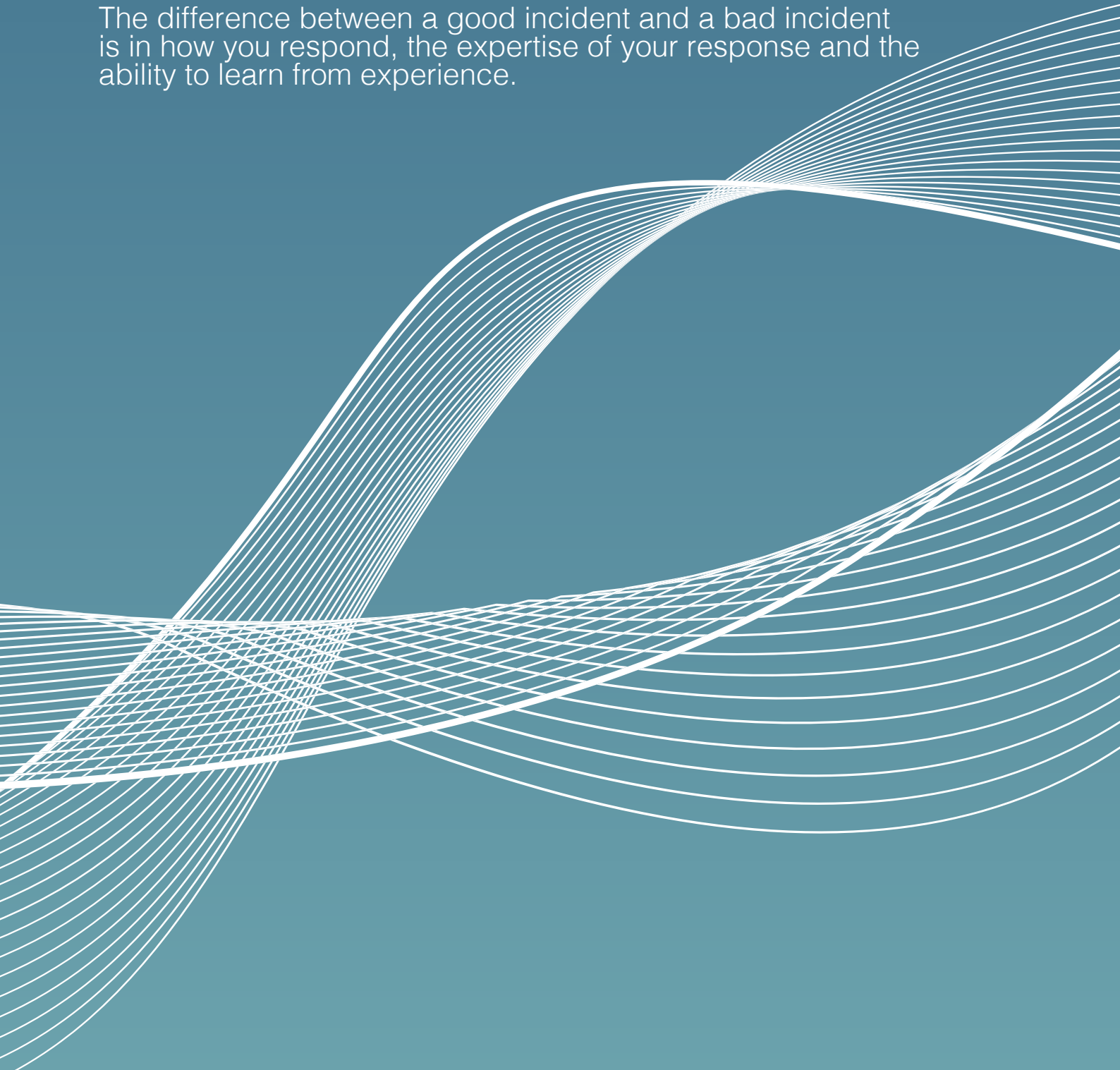




Incident Response

The difference between a good incident and a bad incident is in how you respond, the expertise of your response and the ability to learn from experience.



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Why do you need an Incident Response Service?

In the modern world, the threat of being subjected to a cyber-attack is unfortunately, a very real one. Two thirds of large businesses experienced a cyber breach or attack in the past year (HM Govt. Cyber Security Breaches Survey 2016). With the average cost of a breach to a large business equating to £36,500, can you afford not to be safe? The threat is not just limited to the outside world, a significant number of attacks on organisation's IT infrastructure and the theft of valuable company data are perpetrated by employees.

The current industry belief is that there are two types of businesses: those that have been hacked and those that don't realise they have been hacked.

This may sound a bit of a cliché but if you are the victim of a cyber-attack, what will you do? Do you have a documented, valid and proven incident response plan? You cannot afford to bury your head in the sand and hope that it will go away. A rapid, decisive and professional response could be the saviour of your business with the following benefits:

- Minimise/prevent data loss
- Reduce reputational/brand damage
- Limit financial penalties from Regulators
- Lessen operational downtime, loss of productivity
- Potential reduction in insurance premiums
- Known and agreed costs to assist in your budget planning

What are the benefits?

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Service Types

IntaForensics provide several options specifically designed to meet the needs of businesses large and small. In addition to the standard offerings, we will be delighted to create a bespoke package for the unique requirements of your organisation.

<p>Incident Readiness Plan</p> <p>£1,000 annual fee and then £200 per month fee. This would include:</p> <ul style="list-style-type: none">• 2 Hour response window for telephone support• Review or creation of Incident Response Plan for the organisation• Agreed Terms of Engagement and mobilisation specific to your needs• Advantageous rate per hour (£150) agreed in advance• Next day onsite attendance guarantee	<p>Cyber Preparedness Plan</p> <p>£2,000 annual fee and £250 per month. This would include:</p> <ul style="list-style-type: none">• 2 Hour response window for telephone support• Review or creation of Incident Response Plan for the organisation• Agreed Terms of Engagement and mobilisation specific to your needs• Advantageous Rate per hour (typically £125) agreed in advance• Cyber Essentials Basic Accreditation• Cyber Essentials Plus Accreditation• Next day Onsite attendance guarantee
<p>Emergency Response Team Plan</p> <p>£2,500 annual fee and £500 per month. This would include:</p> <ul style="list-style-type: none">• 2 Hour response window for telephone support• Review or creation of Incident Response Plan for the organisation• Incident First Responder Training• Agreed Terms of Engagement and mobilisation specific to your needs• Advantageous rate per hour (£125)• Cyber Essentials Basic Accreditation• Cyber Essentials Plus Accreditation• Same day Onsite if required• Discounted Incident Response Training (25% discount on courses from IntaForensics)	<p>Remote Emergency Response Team Plan</p> <p>Variable Annual fee (between £5,000 and £15,000) depending upon technical deployment and £500 per month.</p> <ul style="list-style-type: none">• 2 Hour response window for 'remote hands on' technical support• Incident Response Server installed at client data centre allowing remote acquisition and investigation• Review or creation of Incident Response Plan for the organisation• Incident First Responder Training• Agreed Terms of Engagement and mobilisation specific to your needs• Advantageous rate per hour (£110)• Cyber Essentials Basic Accreditation• Cyber Essentials Plus Accreditation• Same day Onsite if required• Discounted Incident Response Training (25% discount on courses from IntaForensics)

Service Options

Additional further service options can be chosen from the following list:

- Gap Analysis of Forensic Data Retention Capability
- Cardholder Data discovery exercise
- Bespoke Threat Modelling and Assessment
- Personally Identifiable Information Data discovery exercise
- Vulnerability Review of Deployed Hardware and Software
- Documentation Assistance - Creation of Incident Response Plan
- Documentation Assistance - Creation of standard policies and procedures
- Incident Response Plan Gap Analysis
- Desktop Review - Incident Response (Management Level)
- Desktop Review - Incident Response (Technical Level)
- Desktop Review - Incident Response (Public Relations/General Staff Level)
- Review of security policies and procedures
- Review of Third Party contracts and policies
- Live Review - Physical Security
- Live Review - Staff Awareness
- Quality Management Consultancy
- Security Review of Third Party
- Incident Response Training - First Responder
- Incident Response Training - Responding to Malware
- Incident Response Training - Threat Awareness
- Incident Response Training - Advanced Threat Awareness and Monitoring
- Incident Response Training - Insider Threats

intaforensics.com/incident-response

cybersecurity@intaforensics.com

+44 (0)2477 717 780