



GUARANTEE



1. ON TIME

We know your time is valuable, so Apollo promises to arrive at your home within the time window that you select. If our technician doesn't arrive on time, we will waive the service charge*.

2. BREAKDOWN FREE

We guarantee that if the same part or repair fails in the first year, we will replace the part and do the repair again for free*.

3. PEACE OF MIND

We agree to accept responsibility for your complete 100% satisfaction with the operation of the equipment and service provided by Apollo and paid for by you. If you are dissatisfied with our work, we will promptly correct the problem or keep working until the problem is resolved.

4. NO LEMON

Your entire heating or cooling unit installed by Apollo will be replaced by Apollo at NO CHARGE if your heat exchanger or AC compressor fails within 20 years of the installation date**.

* \$79 service charge waived. Refrigerant excluded for Breakdown Free guarantee

** Valid on high efficiency units with lifetime replacement warranties.

Yearly maintenance must be performed by Apollo.