



Solutions for Transfer and Care



## Protect your equipment

Flexible service plans from 1 - 5 years / Replacement parts /  
Fittings and repairs / Servicing advice / Maintenance

[www.OpeMed.net](http://www.OpeMed.net)



# Getting the most from your product with an OpeMed flexible service plan

**We highly recommend an annual service for all our lifting equipment .**

Our approved Engineers perform a thorough and comprehensive inspection prior to servicing your product, which ensures it is in good working condition and is fit for use.

When all safety tests have been passed, you will be issued with a certificate of compliance.

## **Why should you take advantage of our inspection and service?**

- Our users rely upon our products and an annual service ensures that the product is fit for their use.
- You save unnecessary costs that would be payable if your product becomes faulty.
- It will provide you with peace of mind you need that the user is not at risk.

## **What is LOLER?**

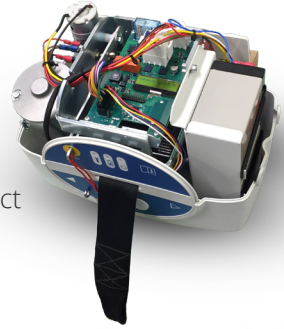
Lifting Operations and Lifting Equipment Regulations 1998 (LOLER) places duties on people and companies who own, operate or have control over lifting equipment.

LOLER requires that all equipment used for lifting is fit for purpose, appropriate for the task, suitably marked and had a thorough examination every **6 months**. Records must be kept and defects recorded.

# Caring for your future today

**Signing up to one of the new OpeMed service plans is simple and easy.**

Simply fill in the form on the back and hand to your product advisor or call /email our Customer Services team on 01252 758 858 / info@opemed.net.



## Service Plan Packages

### Call-Out - Warranty\*

Single Engineer visit includes labour and parts

### Call-Out - Non-Warranty\*\*

Single Engineer visit.

### 6 Month LOLER\*\*

Single LOLER test according to Manufacturers Guidelines

### Single Service Plan\*

One off -Service of Hoist / Changing Table including LOLER and weight test for hoist.

### Annual Service Plan - Hoist\*

- Annual Service Agreement includes
- non-consumable parts / call-outs / labour / LOLER certification after 6 & 12 months / annual weight test).
- Agreement periods available:  
**1 Year / 3 Year / 5 Year**

### Annual Service Plan - Other\*

- Annual Service Agreement includes
- equipment service after 6 & 12 months / LOLER certification after 6 & 12 months / annual weight test.
- Agreement periods available:  
**1 Year / 3 Year / 5 Year**

## Multiple products for service

If other OpeMed products within the same category require servicing, they could be eligible to be serviced on the same day at a reduced rate. Please call for details when booking your service.

## Booking your service

Call our Servicing Department on 01252 758858.

\* Excludes consumable parts and parts failure, where failure is due to user error or accidental damage.

\*\* Excludes cost of parts. Excludes cost of additional engineer visit(s).

# Contact Us

**telephone** 01252 758 858

**email** [info@opemed.net](mailto:info@opemed.net)

**website** [www.opemed.net](http://www.opemed.net)

Opemed (Europe) Ltd

Clockhouse

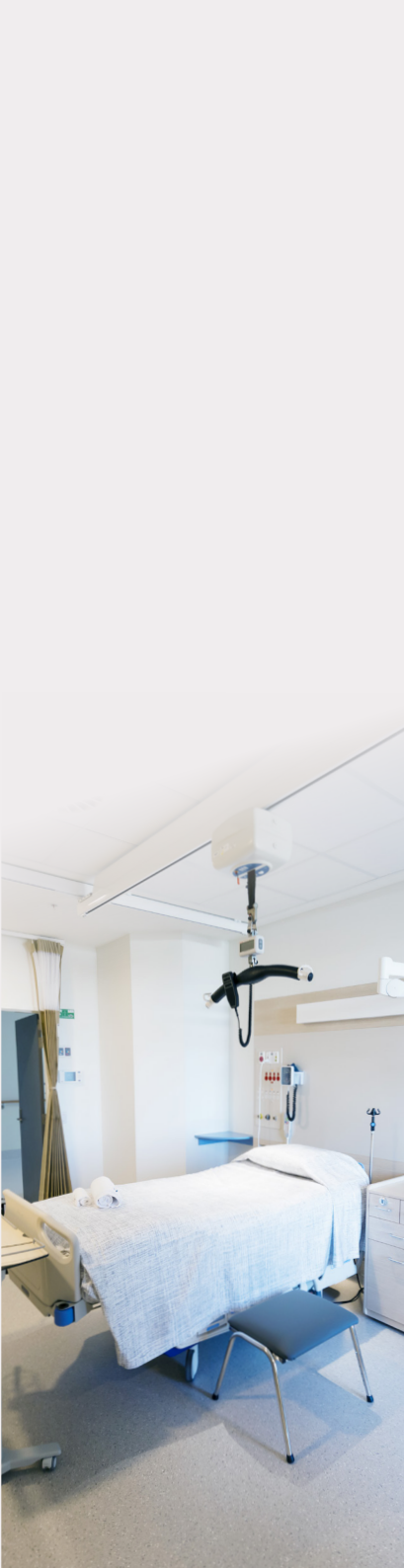
Farnham, Surrey

GU9 7UD

United Kingdom

Opemed reserves the right to modify services at anytime without prior notification.

All details shown are correct at time of print.





# Service plan application form

Name.....

Address .....

..... Post Code .....

Telephone .....

Email .....

Product(s) .....

Serial Number(s) .....

Product Location .....

..... Post Code .....

Product Date Installed .....

Installation Company .....

Date of previous service (if applicable) .....

## Service term of interest

- 6 Month LOLER
- Call-Out - Warranty / Non - Warranty
- Single Service Plan
- 1 Year Service Agreement (Hoist / Other)
- 3 Year Service Agreement (Hoist / Other)
- 5 Year Service Agreement (Hoist / Other)

For payment details please ring customer services on 01252 758 858.

Find out more about our products on  
[www.OpeMed.net](http://www.OpeMed.net)





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