

CloudCheck enables self-healing Wi-Fi networks by leveraging data science based cloud architecture with a single agent gateway solution. CloudCheck performs historical and real time analysis to make accurate recommendations to operators and subscribers (end users) – and to automatically optimize wireless network environments. CloudCheck end-users enable CloudCheck through a mobile app and operators gain visibility and control of subscriber networks through their expert systems enabled by an API.



Expert System API CloudCheck API enables Operator's to gain both visibility and control of subscriber Wi-Fi Environments .

Impacts: Quality of Experience



CloudCheck Server CloudCheck server utilizes cloud-based machine learning and complex algorithms to evaluate historical and realtime detail about Wi-Fi environments and to make contextual based changes that are ideal for each node on the network.

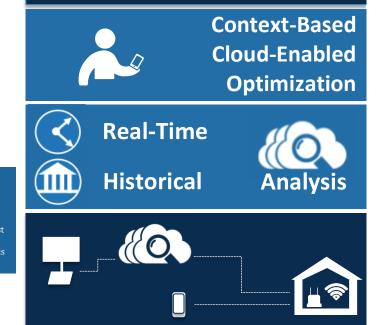


CloudCheck Agent This light agent is loaded on a home gateway device and measures and analyzes broadband speed as well as the real-time Wi-Fi network environment. The agent uploads information to the CloudCheck Server and enables optimization. **CloudCheck App** This app allows end-users to interact with CloudCheck and to optimize their W-Fi network Environment. It enables SpeedTest for Broadband and Wi-Fi, SweetSpots signal strength analysis and Smartifi optimization.

To learn more about CloudCheck and to arrange a demonstration with an ASSIA engineer or partner, please visit www.assia-inc.com/cloudcheck or email: cloudcheck@assia-inc.com.



Self-Healing Wi-Fi Networks



Increases: Subscriber QoE and Retention

Subscriber Self-Healing Wi-Fi **Operator Expert System for Wi-Fi** Maintain a High Quality of **Networks** Experience (QoE) **Customer Self-Help** enet Optimized Throughput (Speed), **Customer Faultless Self-Install Connectivity and Latency** Operator Visibility and Control of Wi-Fi **Enable Self-Help and Self Install** Networks \mathbf{n} Addresses: Coverage, Congestion, Config, System Issues Reduces: Calls, Dispatches, HW Replacement, Churn

Operator Wi-Fi Related Challenges





Over half of operator inbound technical calls are related to Wi-Fi.

Nearly a third of the time a call comes in a technician is dispatched.

Eight out of ten times a technician is dispatched residential gateway is replaced.

Ninety percent of the time that hardware is replaced, it is determined to be NTF – no trouble found.

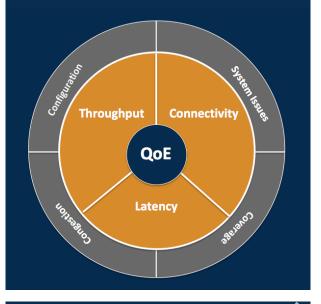
And thirty percent of the time hardware is replaced, a second call and ultimately a second dispatch is required.





- Cloud Based
- Service Provider Enabled
- Expert System for Wi-Fi
- Providing Context Based Wi-Fi Network Visibility and Control
- Subscriber Wi-Fi Self-Healing, Self-Help and Self-Optimization

Focus on User Quality of Experience



User's "feel" or comprehend Quality of Experience (QoE) for Wi-Fi networks based on three factors – Throughput, Connectivity and Latency. CloudCheck is focused on understanding and addressing QoE drivers. Additional items such as Configuration, System Issues, Congestion and Coverage all contribute to QoE and are also measured and correlated.

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80 Million Lines Under Management Over 13 Years of Data Science and Machine Learning Expertise Providing Cloud-Based Broadband Optimization for Service Providers