

Wed, March 25	
7:30 a.m. – 8:30 a.m.	Joint Leadership Council Breakfast
8:30 a.m. – 9:15 a.m.	Joint Leadership Council Session: Washington, D.C. Update Chet Speed, J.D., LL.M, Chief Policy Officer, AMGA
9:15 a.m. – 9:30 a.m.	Networking Break
9:30 a.m. – 9:45 a.m.	Welcome, Introductions, Attendee Recognition, & Table Introductions Christi Taylor, MD, Chief Quality Officer and Director of Population Health, The Iowa Clinic & Chair, AMGA Quality Leadership Council
9:45 a.m. – 10:15 a.m.	Maximizing the Use of Non-Licensed Staff to Support Clinical Care Verda Weston, BS, LSSBB, Director, Population Health, Utica Park Clinic & Mark Callery, DO, Medical Director, Population Health, Utica Park Clinic
10:15 a.m. – 10:50 a.m.	Roundtable Discussion
10:50 a.m. – 11:00 a.m.	Networking Break
11:00 a.m. – 12:00 p.m.	Hot Topics
12:00 p.m. – 12:55 p.m.	Joint Leadership Council Networking Lunch
12:55 p.m. – 1:00 p.m.	Room Break
1:00 p.m. – 1:30 p.m.	Tackling Medication Adherence to improve Patient Outcomes Laura Balsamini, PharmD, BCPS, National Vice President, Pharmacy Services, Summit Medical Group, P.A. Medication non-adherence is a chronic issue with a massive impact. Summit CityMD understands the gravity of this matter and has employed a multi-pronged approach to tackle this challenge from various angles. The clinical pharmacy team, composed of two ambulatory care clinical pharmacists and a clinical pharmacy technician utilize a tactical approach to engage patients and educate providers to ultimately improve medication adherence one patient at a time.
1:30 p.m. – 2:05 p.m.	Roundtable Discussion
2:05 p.m. – 2:15 p.m.	Networking Break
2:15 p.m. – 2:45 p.m.	Lightning Round: Chronic Care Managers <ol style="list-style-type: none"> 1. Kim Herner, MD, Chief Quality Officer, Valley Medical Center 2. Lisa Lilley, LSSBB, MS, RNC, Vice President of Ambulatory Quality and Risk, CHRISTUS Physician Group

3. Michael Charles, MD, FAAFP, Medical Director for Clinical Effectiveness,
Sentara Medical Group

2:45 p.m. – 3:20 p.m.	Roundtable Discussion
3:20 p.m. – 3:30 p.m.	Networking Break
3:30 p.m. – 4:00 p.m.	Best Practices for Closing Care Gaps* Paul Pritchard, MBA, MD, Vice President & Chief Quality Officer, Prevea Health; Green Bay, WI
4:00 p.m. – 4:35 p.m.	Roundtable Discussion
4:35 p.m.	Adjournment Christi Taylor, MD, Chief Quality Officer and Director of Population Health, The Iowa Clinic & Chair, AMGA Quality Leadership Council
5:00 p.m. – 6:30 p.m.	Reception for AMGA Board and Leadership Councils

** Indicates attendees should be sitting at a different table with different people*