




ZENO

THE BEST WAY TO GET THE MOST OUT OF YOUR FLEET.

Welcome to ZENO

Mobile workforce scheduling & management just got a whole lot easier.

ZENO is our revolutionary, online and mobile planning, routing and workflow management system. It simplifies your scheduling and provides full tracking and live visibility.

ZENO combines all aspects of order capture, planning, scheduling, delivery and reporting into a single, unified system to plan, control and document every stage of your organisation's order life cycle, from planning to fulfilment.

ZENO Scheduler plans the vehicles and jobs, mapping customers, managing the schedule in real-time while providing an automatic scheduling tool.

ZENO Mobile gives your drivers and staff a direct communication channel to your planning system via their cellphone, allowing them to keep track of their schedule and capture their tasks.

ZENO Monitor helps keep an eye on both, allowing management to forward documentation, check up on discrepancies and manage schedule deviations.

HOW ZENO WORKS

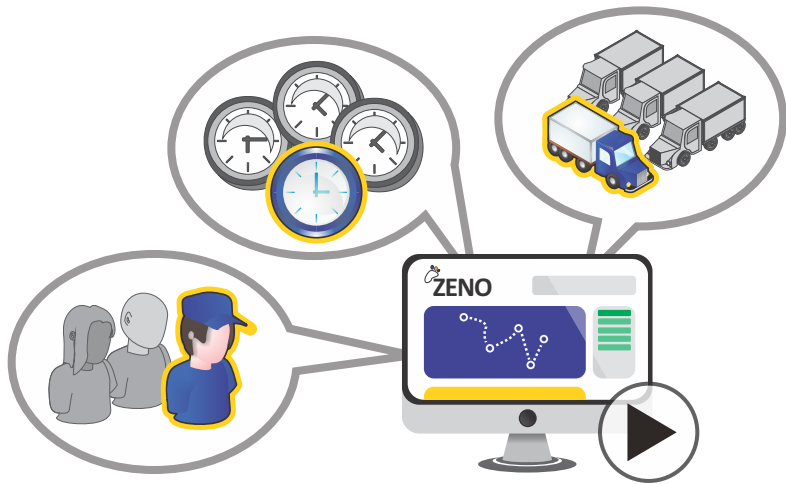


ZENO Scheduler reduces the time to schedule deliveries and service outings - click, run, done.

ZENO Mobile ensures that your drivers are on track and in touch with real-time updates.



ZENO Monitor keeps supervisors in control of plan deviations and document capture.



ZENO Scheduler

Right vehicle, right resource, right time.

Schedule your delivery, sales and service teams efficiently, effectively and in real-time.



Ease of use by design

ZENO Scheduler has an intuitive and easy-to-use interface, accessible anytime, anywhere by any user with an Internet connection - zero installation, zero fuss.

We give the user complete control over the schedule with automated scheduling, drag-and-drop functionality and detailed data grids with customer, client, vehicle and driver information.



Schedule with confidence

The tagging system lets you model the details and specifics of your staff and vehicle requirements – ZENO Scheduler uses these to get the right driver and vehicle to the right place always.

But what about the scheduling itself? Go from 'Working' to 'Well Done' with a single-click: the automated scheduler will take all your jobs and assign them to the best resources and arrange them in the optimal sequence for improved productivity, reduced travel costs and better resource utilisation.



Linking it all together

ZENO syncs real-world activity back to the plan, allowing you to compare what's actually happening on the ground to your schedule side-by-side and make on-the-fly adjustments to your schedule.

ZENO Mobile tracking is seamlessly integrated with the map, allowing you to track your resources' movements at all times.

ZENO's dashboard provides minimal fuss and maximal information for your controllers, keeping their finger on ETAs, driver's current and future activity, notes, messages and communications to provide immediate feedback at any moment.



ZENO Mobile

Your mobile companion to greater efficiency.

ZENO Mobile is an Android-based app for drivers. ZENO pushes the drivers' schedules and workflow to ZENO Mobile in real-time, keeping your staff on-track while providing on-hand smart tools for capturing proof of receipts, signatures and documentation.

Keeping your drivers in-touch

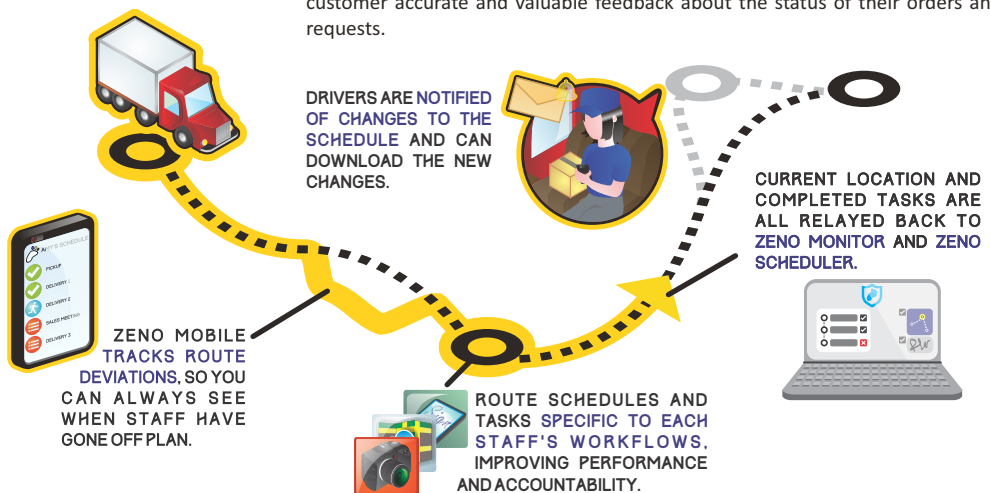
ZENO Mobile is a configurable app for your staff that is constantly updated with their tasks and deliveries for the day and keeps them in the loop with your planning team.

ZENO Mobile ensures strict adherence to work and documentation-related activities while on duty without getting in your staff's way, letting them focus less on administration and more on service excellence.

ZENO Mobile assists your staff in all their activities with built-in navigation, on-device signing, photo functionality, barcode scanning, notifications of changes to their schedule and more.

ZENO Mobile comes with a workflow editing tool for creating your own specific processes, delivery and service procedures for your staff to follow.

Combine it with GPS tracking on the mobile devices and it all ties together, giving you real-time control over your schedule, a direct view into your staff's actions and giving your customer accurate and valuable feedback about the status of their orders and service requests.





Real-Time Info

Real-time visibility into your operations: the staff's locations, delivery statuses and revised ETAs based on completed tasks are all fed back into ZENO Scheduler and ZENO Monitor for review.

Ready-to-go tasks

We've taken into account all the common tasks that staff may need to do on the job — whether it's barcode scanning, signatures or dealing with returns, adding it to your workflow is a step away.

Decision Flows

Workflows can contain decision-based guides that allow for individualised schedules that change depending on what your staff do and what information they collect while on duty.

Workflow Editor

What do your staff need to do if they're picking up a returned product? If you're performing on-site work for a customer, but you don't have the requisite tools, what process needs to be followed? If you're delivering goods but the recipient isn't there to receive it, what happens?

The real power of ZENO Mobile lies in the workflow — a customisable sequence of client-defined tasks and what-if scenarios for ZENO Mobile users.

It keeps on-screen your work processes and regulations without becoming cumbersome for your staff to navigate. It offers a guide of action, prompting at every stage while completely eliminating the administrative chore.

Whether pre-check at the start of trip, a guide while on the road or capturing deviations from the route, create the workflow that works for you.



ZENO Monitor

The management portal into your staff and clients' activity.

ZENO Monitor displays all of the captured information available in ZENO Scheduler and ZENO Mobile in a central location, allowing you to review stop data, documentation, client information, planned versus actual activities, stop sequence and more.



Complete Visibility

ZENO Monitor is the hub of all ZENO Mobile activity and plans within ZENO Scheduler, ensuring all of your staff's activities are visible in a central location and stored for auditing, reporting and detailed analysis.

ZENO Monitor lists all the actions taken by your drivers, whether it's the start of a delivery, collecting digital documentation or monitoring their current location. Any reversals, corrections or deletions will also be noted in ZENO Monitor, enforcing transparency across the whole ZENO ecosystem.

Efficient Management

ZENO Monitor uses a one-screen design, allowing administrators to quickly sift through the relevant information, match up data and identify potential problems.

Filters allow you to selectively display only the desired information with a couple of clicks. ZENO Monitor categorises content to allow administrators to go from a birds-eye view of their operations down to individual stop events for a driver with as few clicks as possible.

Paperless Office

Whether it's customer satisfaction forms, personalised surveys, invoices, proof of deliveries or other service and sales documentation, ZENO Monitor allows you, in combination with ZENO Mobile, to capture digital documentation.

ZENO Monitor collects and displays all the documentation, along with associated signatures and accompanying attachments. Background services can be customised to provide mailing and notification services to your clients.





Simple Interface

Clarity is the aim of ZENO Monitor, and it carries through to the user interface — easy controls means anyone can start using ZENO Monitor to check what's happening within their distribution.



Always Real-Time

You can always be sure that the data you're looking at is up-to-date and on time; furthermore, ZENO Monitor can be configured to update at different time intervals depending on your bandwidth requirements.



Customer Comms

ZENO Monitor can be customised to allow administrators to download and forward company specific documentation such as invoices, proof of delivery and customer complaint forms.

http://www.opsisystems.com

Welcome, Admin!
HOME ABOUT CONTACT API

DEPOT: 002

DRIVER: JANE DOE

- Stop 1: Completed
- Stop 2: Completed
- Stop 3: Cancelled
- Stop 4: En Route
- Stop 5: Scheduled

7:54 PM - Is there a problem? : Yes.

8:10 PM - Nature of Problem? : 'Client claims package was damaged'

8:12 PM - Customer Invoice? : Yes (Click to view invoice.)

8:17 PM - Request returns document?: Yes.





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