



Identify Direct Ltd, Unit A, 46 Whittlesford Road, Little Shelford, Cambridge CB22 5EW
Tel: 01223 550790 • Fax: 01223 550799

REQUEST FOR RETURN MATERIALS AUTHORISATION

In the case of one or more faulty product follow these steps:

1. Determine whether they are under warranty. **NB:** A charge may be applied for “No Fault Found” warranty returns.
2. If any are not under warranty obtain a purchase order number and enter in the box below.
3. Phone us for an RMA number and enter in the box below.
4. Complete this form ensuring that the return address is legible.
5. Pack up the products securely, ensuring the RMA number is clearly marked on the outside of the package. Enclose a completed copy of this form inside the package and either email a copy to *admin@identifydirect.com* or send by fax to 01223 550799.
6. Dispatch to: *(an alternative address may be given in the case of a warranty return)*

**Identify Direct, Service Dept.
Unit A, 46 Whittlesford Road
Little Shelford
Cambridge
CB22 5EW**

Company Name and Address (for return):

Tel:
Fax:
Email:

Date:

Contact

P/O No.
or Service Contract no.

RMA No.

Quickturn Service requested (please tick if required, a surcharge is applied)
(depends on availability of parts)

Product Details:

(Manufacturer, Product or part no. and description)

**X if
Warranty**

Fault Report:

Report all relevant details
