

**PUBLIC NOTICE:** Poka Lambro Telephone Cooperative, Inc. (Poka Lambro) is designated by the Public Utility Commission of Texas as the “Eligible Telecommunications Carrier” for its service area for universal service purposes. The goal of universal service is to provide all citizens access to essential telecommunications services. Poka Lambro provides single party residence and business service. Residential rates range from \$17.54 - \$17.87 per month. Business rates range from \$21.50 - \$23.05 per month. Broadband internet access service is provided at rates which start at \$49.95 for residential and business customers.

Poka Lambro provides the supported services -- voice telephony service and broadband Internet access service – throughout its designated service area. These supported services include:

- Voice grade access to the public switched network;
- Minutes of use for local service provided at no additional charge;
- Access to emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in Poka Lambro’s service area has implemented 911 or enhanced 911 systems; and
- Broadband Internet access service which includes the capability to send data to and receive data from the Internet, but excludes dial-up service.

Basic services are offered to all consumers in the Cooperative’s service territory at the rates, terms and conditions specified in the Cooperative’s tariff on file with the Public Utility Commission of Texas (PUC). If you have questions regarding Poka Lambro’s services or rates, please call 806-924-7234 or toll free 800-422-2387.

**LIFELINE NOTICE:** Poka Lambro offers reduced rates to eligible low-income residential consumers under a government assistance program called Lifeline. Lifeline provides monthly discounts to **either** an eligible customer’s **phone service** (fixed or wireless service) **or broadband internet service** (fixed or wireless), but not both. Customers who are eligible for Lifeline are also eligible for toll blocking at no charge. To be eligible for Lifeline a customer’s annual household income must be at or below 135% of the federal poverty guidelines for the federal discount, or at or below 150% of the federal poverty guidelines for the state discount, or a customer must receive benefits from or have a child in the household who receives benefits from at least one of the following programs: Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Temporary Assistance for Needy Families (TANF) (state only), Federal Public Housing Assistance, Veterans or Survivors Pension Benefit, National School Lunch program (state only) LIHEAP (state only), or Health benefits coverage under the state Children’s Health Insurance Program (CHIP)(state only). Lifeline is limited to one discount per household. A household is everyone who lives in the home (including children and people who are not related to the customer) and shares income and household expenses (bills, food, etc.). A customer with Lifeline service may not transfer the Lifeline benefit to any other person. Additional information may be obtained by contacting Poka Lambro at 806-924-7234 or toll free 800-422-2387, or by contacting the Low-Income Discount Administrator (LIDA) at 1-866-454-8387 (1-866-4-LITEUP).

Para recibir esta informacion en espanol, por favor pongase en contacto con Poka Lambro al 800-422-2387.