



Monks & Crane

www.monks-crane.com

Quality Policy

Monks & Crane Industrial Group Limited's vision is to become the No.1 partner for industrial consumables & supply solutions.

Our mission is to deliver excellence through customer satisfaction & great service and to always consider our values Honesty, Commitment & Respect.

Monks & Crane Industrial Group Limited aim to achieve its objectives by adopting a process approach to its everyday operations along with a structured management system.

To manage this commitment and to continually improve its quality performance, effectiveness and applicable requirements, specific measurable objectives & targets have been set. Subsequent reviews and evaluations are undertaken by the company ensuring we comply with requirements and suitability is continued.

Appropriate awareness training will be provided where necessary.

All employees, contractors and visitors to Monks & Crane Industrial Group Limited are required to follow this policy and report any non-compliance or other concerns they have to the company, whereupon swift action will be taken to resolve any such concerns.

Gary Thompson – Managing Director

Felix Plaza – Managing Director

Finbarr O'Keefe – Head of IT

Stuart Garrett – Commercial Director

Nigel Pearson – Operations Director

