

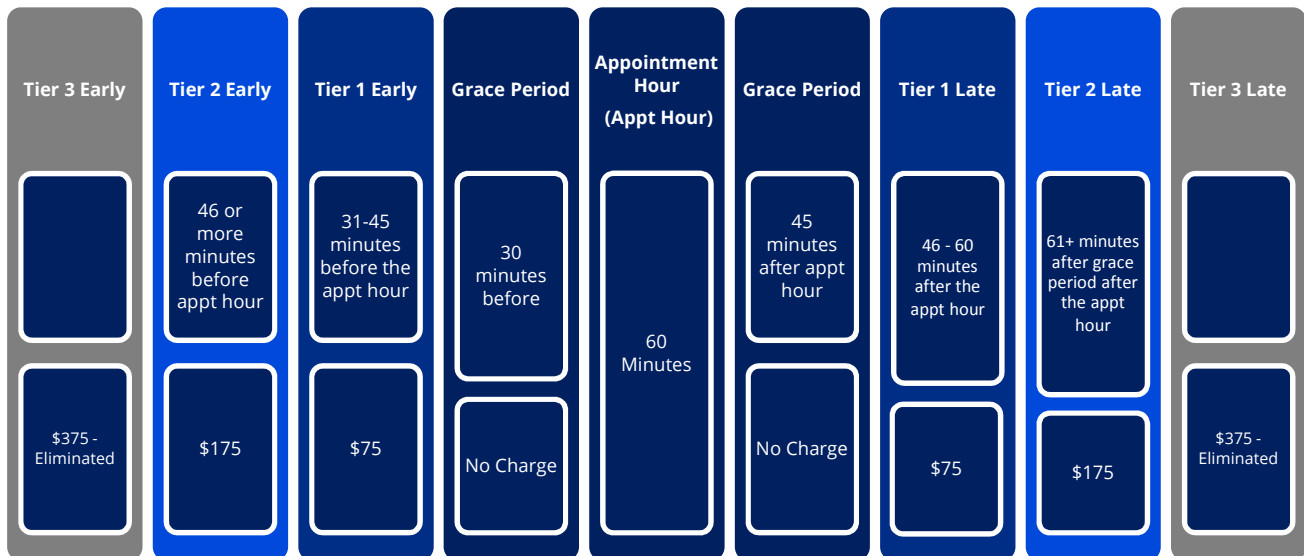


## Flex-Appointment Service

GCT Canada introduced the Flex-Appointment Service to better serve our supply chain partners, and following further consultation with the drayage community, have worked to further improve the program. To reduce potential costs to the drayage community while maintaining cargo velocity through our terminals, we are pleased to announce that GCT Canada is removing the highest 3<sup>rd</sup> Tier fee at \$375, from the Flex-Appointment Service (“FAS”).

Effective May 1<sup>st</sup>, 2017, the drayage community will have at least 135 minutes window to access GCT terminals at no additional charge. Should the operator decide to utilize FAS outside of the 135 minute window, the program will only offer Tier 1 and Tier 2 options, with a maximum cost of \$175 that will extend the window to use your appointment any time that day. The Tier 3 rate has been eliminated.

The figure below summarizes the associated fees for early/late arrivals for those who choose to use the service.



We thank all our supply chain partners for their ongoing collaboration. Should you have any additional questions about these service changes, please do not hesitate to contact our [Customer Solutions](#) department at 1-(888) 342-3385.